



explore the possibilities



Technical Specialist - Network Services Provisioning

Location: Brno

Working hours: 3 shift pattern

Position suitable for experienced 1st (1.5) level technicians with proved knowledge of internetworking principles, knowledge of Cisco and Juniper equipment and experience with Linux/Unix based systems.

Roles and Responsibilities:

Technical position responsible for problem identification, isolation and repair on worldwide AT&T network.

Platforms in scope include cloud based solutions, Linux based virtual gateways (servers), physical Linux based gateways, LAN/WAN based on Cisco.

Major portion of team scope is support of Linux based machines providing authentication for AT&T Remote Access Services (ANIRA, AT&T VPN, AVTS).

Team also supports AIC based projects among D2 domain. Such as vCDN for DirectTV (supporting Linux VMs serving DTV content), XDM (OTA distribution for Android phones), AT&T Smart Networks and others.

Team cooperates with other AT&T teams, 3rd party vendors and ISPs, while working on incident resolutions. Team provides reactive and proactive support as Tier 2 with Tier 3 located in USA.

Team does not work directly with end customers.

Key Competencies and Skills:

- Experience with technical support
- Basic networking knowledge (CCNA level knowledge)
- Ability to operate with Linux/Unix OS
- Experience with Cloud is a plus (Microsoft Azure)
- Excellent verbal and written English communication skills (extensively working with on site support in US/MOW)
- Demonstrate ability to learn new technologies
- Effective problem solving skills, highly motivated
- Ability to work as a team member
- Comfortable working in structured, fast paced environment
- Ability to work in 24/7 environment

Apply at: www.att.jobs

Job number: 1848715

