[KEY](#)

Business Vocabulary in Use: Advanced

⇨ unit **29** – *Internet security*

29.1
1 Hackers
2 denial of service attack
3 firewalls / anti-virus programs
4 encryption
5 cybercrime
6 viruses

29.2
1 Surveillance
2 human rights law
3 surveillance
4 law enforcement agencies
5 privacy
6 Law enforcement agencies

29.3
1 untenable
2 raft of measures
3 stockpile
4 submission
5 climate change
6 strike a better balance
7 exempt from

⇨ unit **30** – *E-commerce: after boom and bust*

30.1   1c, 2d, 3b, 4e, 5f, 6a

30.2
1 clicks-and-mortar
2 bricks-and-mortar outlets, pure e-tailing
3 infrastructure, e-fulfilment
4 private exchange
5 public exchange
6 reverse auction
7 e-marketplace / trading hub / trading platform