

Unit Test 10

Answer all thirty questions. There is one mark per question.

VOCABULARY: ONLINE SHOPPING

1 What are these people referring to? Write the word next to the comment.

banner / webpage / pop-up ads / dotcom / cookies / back-end systems / shopping cart / hacker / browse / Internet

- 1 'These drive me crazy. They just appear on the screen in front of what you were reading.' _____
- 2 'I can spend hours just visiting sites without actually buying anything.'

- 3 'For an extra \$50 a month, we'll advertise your name by including it on our website.'

- 4 I wouldn't have online banking. What if someone gets into your account and transfers money out of it?' _____
- 5 Everyone thought this kind of company was the best investment in the late nineties. And then the bubble burst.' _____
- 6 'It was full and then I pressed this button and everything went.'

- 7 'They've crashed so we can't check the billing or process any orders today.'

- 8 'It seems to be very slow today.' _____
- 9 'It's asking if I want to accept them.' _____
- 10 'Every time I try to visit, it says it's unavailable.' _____

VOCABULARY: COLLOCATION

2 Delete the word that doesn't collocate with the underlined word.

- 11 Customer / service / expectations / trade
- 12 up-to-date / dotcom / user-friendly / website
- 13 stock / supply / control / room
- 14 place / do / take / an order
- 15 launch / a website / a product / a database
- 16 open / attach / pop-up / a document

LANGUAGE REVIEW: CLEFT SENTENCES

Each sentence contains one extra word. Write it at the end.

- 17 What have eBay has done is open the way for anyone to trade online. _____
- 18 Moving into the youth market it was what they did next. _____
- 19 The hotel in where we were staying had a health spa. _____
- 20 The reason because why we've called this meeting is to discuss the website. _____
- 21 All of that we need to do now is speed it up. _____
- 22 It is not taking the orders that what causes the problems. _____
- 23 Unless we don't get some real results, I'm closing the site down.

BUSINESS SKILLS: SUMMARISING AND DEALING WITH QUESTIONS

3 Re-order these words to make phrases from the end of a presentation.

24 of my brings that me talk the to end

25 key a issues at the look take let's

26 find a in you'll the summary handout

27 asked I'm me glad that you question

28 we deal do that you with later mind if?

29 later I'm in to my coming talk that

30 answers question your hope that I
