

***Read the article on p. 17 in the Coursebook and prepare answers to the following questions.***

1. What is the T5 project? (para 1)
2. What will the Heathrow's fifth terminal look like? (para 1)
3. What will it include and how many passengers will it cater for? (para 1)
4. Why is the construction of airports particularly complex and complicated? (para 2)
5. Who is Tony Douglas? (para 3)
6. What is his work experience? (para 3)
7. What risk is linked with delays in completion of the project? (para 3)
8. What is specific about BAA running the project? (para 4)
9. What makes the construction site specific? (para 4)
10. What kinds of conflicts frequently arise between contractors and suppliers? (para 6)
11. How should the T5 Agreement reduce the risk of such conflicts? (para 7)
12. How should the T5 Agreement work? (para 7)
13. What example does Mr. Douglas give to show the new policy can work? (para 8)
14. How are suppliers motivated to do a good job? (para 9)
15. What are BAA's goals? (para 9)