

UNIT TWO - TRAINING

READING, U2, p. 16

TASK Say whether the following statements are true or false.

1. Professor Williams swapped classroom teaching for e-learning after years of dissatisfaction in tertiary institutes. T/F
2. To leave classroom teaching was a difficult choice to make. T/F
3. Mr Williams left classroom teaching when he realized it was detached from reality of the marketplace. T/F
4. Mr Williams liked to read poems to his students. T/F
5. Mr Williams became associated professor of e-learning because he sensed it was going to be big. T/F
6. Universitas 21 Global is based in Singapore and is a joint venture between Universitas 21, Thomson Learning and a global consortium of 16 universities. T/F
7. The institute wants to exploit the vast potential supply of teachers particularly from Asia. T/F
8. The institute wants to get rid of the elitist model of higher education by providing special low interest loans for students. T/F
9. An online course gives its participants equal opportunities to voice their opinions. T/F
10. The degree conferred by Universitas 21 Global is globally recognised. T/F
11. To be democratic all students pay the same fee. T/F
12. The reasonable cost structure together with time and curriculum flexibility are the greatest incentives for potential students. T/F
13. Education is becoming more and more valued and expensive in India. T/F
14. Education plays a role of an equalizer in the Indian caste system. T/F
15. India is one of the key countries in Asia which Universitas 21 Global is targeting because of its English speaking population and an extensive use of the Internet. T/F
16. China is another country targeted by Universitas 21 Global where the population is quickly responding to programmes offered by the instituion. T/F
17. The total price of the online MBA course offered in China accounts for about 75% of the total price of a similar course offered by Chinese universities. T/F
18. Brand recognition is very important in education. T/F
19. Universities offering online courses do not compete with bricks-and-mortar universities but complement them. T/F
20. To be a new kid on the block is a phrase used to talk about somebody who has just started a new activity. T/F

LISTENING, 2.3., p. 18

1. Ms Taylor is coming for _____ (3 words) on Thursday.
2. The event will take place in conference room B2. At reception they can always give her _____ (1 word).

LISTENING, 2.4., p. 18

1. There is a problem with conference room bookings. It looks like B2 is _____ (2 words).
2. They can't ask the _____ (3 words) the meeting, but it's only _____ (1 word) till 11 o'clock, so it can be used _____ (1 word).
3. Pierre suggests that Mel should _____ (2 words) to reception and get the keys to both room so that Mel can _____ (3 words).
4. Pierre will _____ (1 word) Mel's group _____ (1 word) till 12 in case the chairman's meeting _____ (2 words).
5. Mel suggests that she will email the people about the _____ (2 words).
6. In case the conference participants won't read the email, Pierre will leave a note in reception with the _____ (2 words).

LISTENING, 2.5., p. 20

1. Harry says there is a _____ (4 words) coming from sales force and the information that they get is often too _____ (6 words).
2. Gabriella thinks that the extra training for the regional managers was _____ (1 word) which _____ (2 words) meant that they weren't well _____ (1 word) to teach their staff.
3. The sales team from Reedleys have only had very _____ (1 word) informal training with the system so far.
4. iPAQ is an _____ (2 words) pilot. It could be used by sales team. They could _____ (2 words) directly in the shops. There is even a _____ (2 words) to take photos of _____ (2 words). The information is then _____ (3 words) for analysis.
5. With iPAQ they could produce reports and data in a more _____ (2 words).
6. Gabriella is concerned about what form the training will _____ (1 word). She doesn't want anybody _____ (3 words) implementation.

7. Kamal is afraid that his department can't _____ (5 words) in a short period of time.

8. Training firm Pollack has a very good reputation. They have _____ (6 words) other IT training courses for them in the past.

9. The aim of _____ (3 words) is to make the sales staff become a bit more proactive in their _____ (1 word) to selling.

10. It's difficult for sales staff to adapt to working with someone who used to work for competition. There's sometimes a _____ (5 words).

11. They will have to find a way to _____ (1 word) the process of integration to create a _____ (1 word) team more quickly.

1. Takže to rozjedeme? (ball)

Shall _____, _____?

2. Když už mluvíme o školení..... (subject)

While _____,