

**TASK Complete the statements with the words you hear. The number of words needed is indicated in brackets:**

1. Sao Paulo is the only city in the world where the man **a.** \_\_\_\_\_ **(1 word)** had his taxi fare **b.** \_\_\_\_\_ **(2 words)**.
2. **a.** \_\_\_\_\_ **(1 word)** is fairly straightforward at the airport. Brazilian customs officials are not a nasty bunch. The only thing to be little **b.** \_\_\_\_\_ **(2 words)** is that all international flights tend to arrive at the same time, early in the morning. The arrivals hall isn't particularly big, there can be a huge **c.** \_\_\_\_\_ **(1 word)** of people. You might be waiting for your passport to get **d.** \_\_\_\_\_ **(1 word)** for more than an hour.
3. The man doesn't recommend using a helicopter to get out of the airport due to the bad weather in the area. Flying a helicopter in a **a.** \_\_\_\_\_ **(1 word)** is no fun at all.
4. The man doesn't recommend using motels, which you can find especially on the periphery of San Paulo. In motels people usually rent a room for an hour or two.
5. The taxi drivers in Sao Paulo do not expect to **a.** \_\_\_\_\_ **(2 words)** but they are **b.** \_\_\_\_\_ **(1 word)** if they are. The same **c.** \_\_\_\_\_ **(1 word)** for people who carry your bags.
6. The times best to avoid if you want to do business in Sao Paulo are between Christmas and Carnival. Between those two things people are either **a.** \_\_\_\_\_ **(2 words)** from the last party or **b.** \_\_\_\_\_ **(1 word)** the next one.
7. Brazilians speak **a.** \_\_\_\_\_ **(1 word)** and will understand Spanish. They will be very pleased if you make quite small **b.** \_\_\_\_\_ **(1 word)** in speaking their mother tongue and will **c.** \_\_\_\_\_ **(1 word)** you **d.** \_\_\_\_\_ **(1 word)** your excellent **e.** \_\_\_\_\_ **(1 word)** of their language.
8. People you will **a.** \_\_\_\_\_ **(1 word)** in business contacts are more likely to speak English.
9. In terms of dress, in business contexts you may expect people to be wearing a **a.** \_\_\_\_\_ **(1 word)** pair of trousers and a college shirt. They tend not to **b.** \_\_\_\_\_ **(4 words)** and put on the jacket and in men's case a tie.
10. **a.** \_\_\_\_\_ **(1 word)** is often **b.** \_\_\_\_\_ **(1 word)** by traffic. When somebody comes late to a meeting, they usually **c.** \_\_\_\_\_ **(3 words)** and just say "traffic". Journey times to and from anywhere are very **d.** \_\_\_\_\_ **(1 word)**. The important thing is not to try to **e.** \_\_\_\_\_ **(1 word)** many meeting into your day. If you run late for one meeting you will get **f.** \_\_\_\_\_ **(1 word)** later as the day goes on.
11. You need to be a bit careful with your coffee consumption in Sao Paulo. If you accept every single cup of coffee which is offered to you, by the end of the day you will be **a.** \_\_\_\_\_ **(1 word)** and will **b.** \_\_\_\_\_ **(7 words)**. A British person might be offered a tea as Brazilians feel this is **c.** \_\_\_\_\_ **(2 words)**.
12. In terms of eating Sao Paulo is fairly **a.** \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_ **(3 words)** place. Brazilians are very **b.** \_\_\_\_\_ **(2 words)** visitors from abroad and usually suggest a European time to eat.
13. In terms of **a.** \_\_\_\_\_ **(2 words)** Sao Paulo has a bad reputation but that a bit of a **b.** \_\_\_\_\_ **(1 word)** from the time 10 years ago. Brazilians are

usually very **c.** \_\_\_\_\_ (**2 words**) foreigners who they have coming to visit. Multinationals will even send an **d.** \_\_\_\_\_ (**2 words**) to pick up their employees at the airport. **e.** \_\_\_\_\_ (**4 words**). It's **f.** \_\_\_\_\_ (**1 word**) really. Don't let your fears about personal safety **g.** \_\_\_\_\_ (**1 word**) your visit **h.** \_\_\_\_\_ (**1 word**) Sao Paulo.

14. Sao Paulo can be a **a.** \_\_\_\_\_ (**1 word**) place to visit for the first time. It is the largest city in the southern **b.** \_\_\_\_\_ (**1 word**) and seen from an airplane it seems to **c.** \_\_\_\_\_ (**2 words**) for ever. There are high-rise buildings going on **d.** \_\_\_\_\_ (**3 words**).