

Acceptance of the client

- 1 D
- 2 D
- 3 C
- 4 A
- 5 A
- 6 C
- 7 B
- 8 A
- 9 C
- 10 A
- 11 B
- 12 C
- 13 B
- 14 D
- 15 D
- 16 A