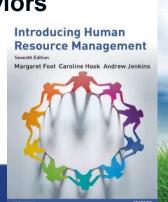


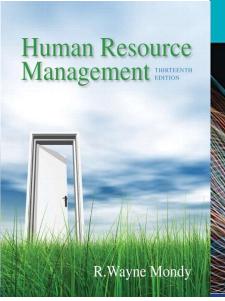
Human Resources Management

Introduction to strategic HR management. Trends in HRM.

Learning objectives:

- Explain what HRM is, its importance and benefits and how it relates to the management process.
- Explain the line and staff aspects of HRM.
- Identify HR management functions.
- Describe HR environment and who performs HR activities.
- Explain new approaches to organizing HR.
- Briefly discuss and illustrate the important trends influencing HRM.
- Present HR strategy in environmental context. Key HR challenges.
- Understand the HR manager's personality
- Explain key employee behaviors
- Discuss factors influencing employee behaviors
- Identify implications for managers







Gary Dessler

Why is Human Resource Management Important to All Managers?

The Value of Studying HR Management

- Profitability
- The reality of work
- Self-employment or small business

Benefits of strategic HR policies

- Encouraging Proactive Behavior
- Communicating Company Goals
- Etc.

Benefits of strategic HR policies

- Encouraging Proactive Behavior
- Communicating Company Goals
- Stimulating Critical Thinking and Examination of Assumptions
- Identification of Gaps Between Current Situation and Future Vision
- Encouragement of Line Managers' Participation
- Identification of HR Constraints and Opportunities
- Creating Common Bonds

HR management functions

Staffing

- Job analysis
- Human resource planning
- Recruitment
- Selection

HR development

- Training
- Organization development (OD)
 Career planning
- Career development

Performance management

Performance appraisal

Compensation

- Direct Financial Compensation and Indirect Financial Compensation (Benefits),
- Nonfinancial Compensation

Employee and labor relations

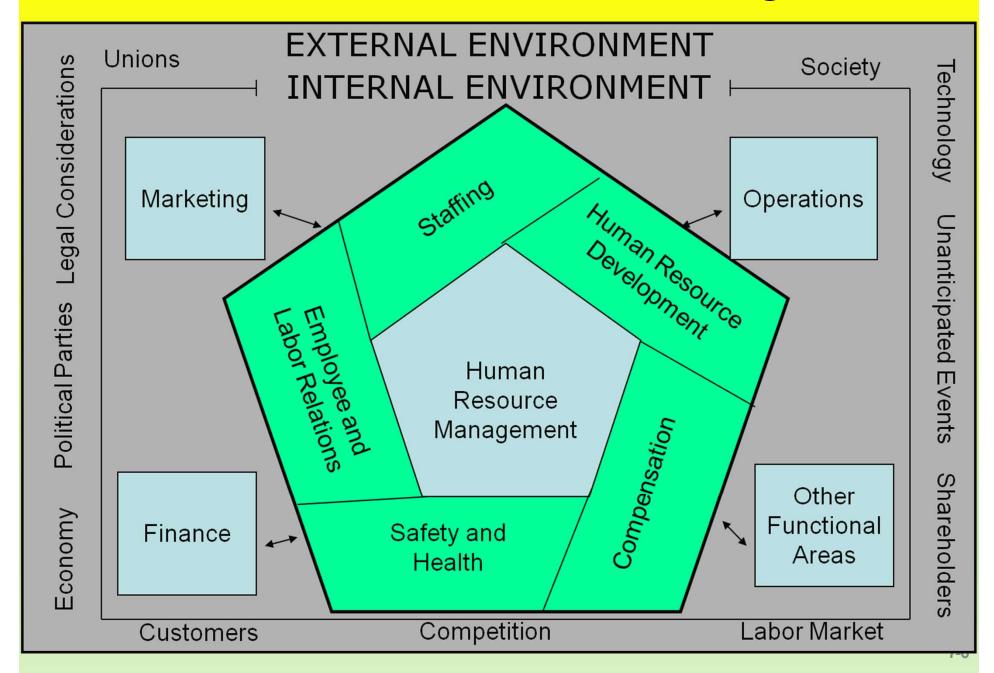
Safety and health

- Safety
- Health

HR data analytics

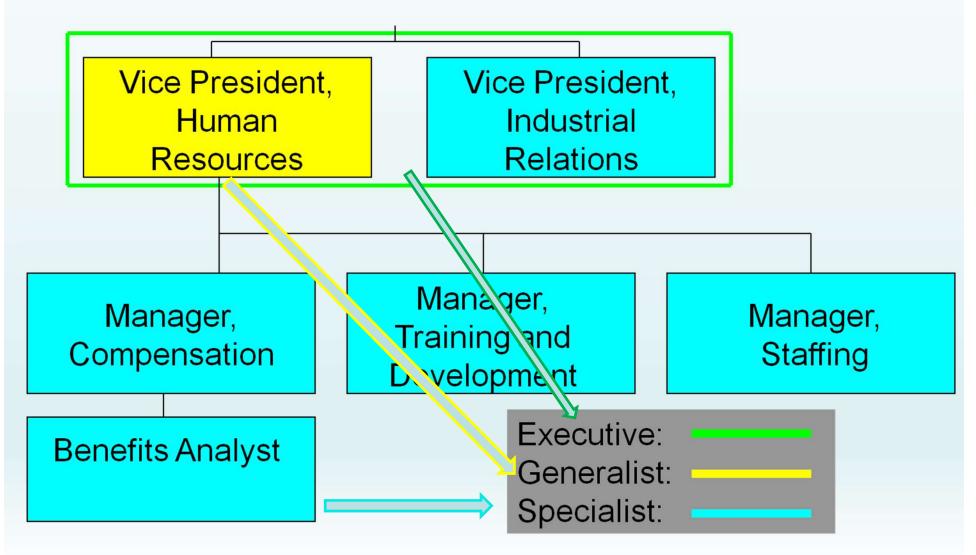
Interrelationships of HRM functions

Environment of Human Resource Management



Human Resource Executives, Generalists, Specialists, and BP

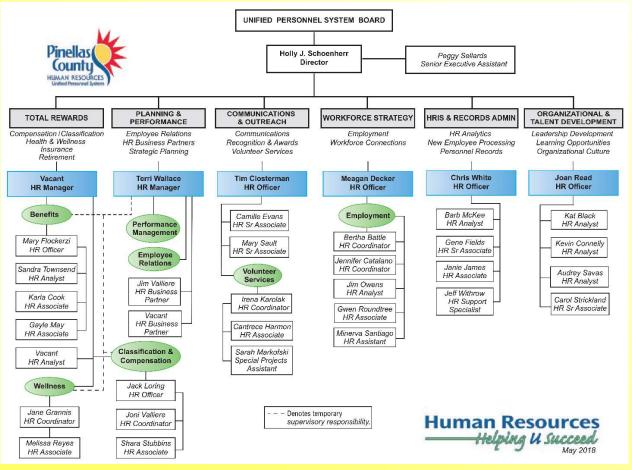
HR Business Partner



Line and Staff Aspects of Human Resource Management

Managers usually distinguish between line authority and staff authority.

- Line authority gives you the right to issue orders
- Staff authority gives you the right to advise others in the organization



Human Resource
 Department Organization
 Chart Showing Typical HR
 Job Titles

Line Manager's HR Management Responsibilities



- Placing the right person in the right job
- Starting new employees in the organization (orientation)
- Training employees for jobs that are new to them
- Improving the job performance of each person
- Gaining creative cooperation and developing smooth working relationships
- Interpreting the company policies and procedures
- Controlling labor cost
- Developing the abilities of each person
- Creating and maintaining departmental morale
- Protecting employees' health and physical conditions

New Approaches To Organizing HR

HR job duties include: recruiters, EEO (equal employment opportunity) representatives, job analysts, compensation managers, training specialists, and labor relations specialists.

HR technology

Shared Services (Transactional) HR teams

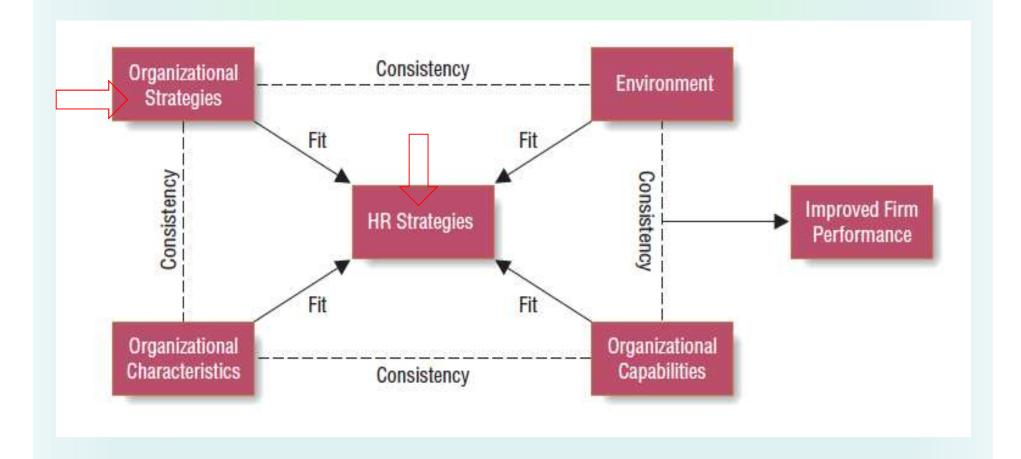
Corporate HR teams

Embedded HR teams

Centers of expertise

Selecting HR Strategies

> HR strategies should fit with other organizational aspects



New HR manager personality

- 1. Leadership & Navigation
- 2. Ethical Practice
- 3. Business Acumen
- 4. Relationship Management
- 5. Consultation.
- 6. Critical Evaluation.
- 7. Global & Cultural Effectiveness
- 8. Communication
- 9. Command of the basic functional areas of HR such as the following:

Key Employee Behaviors and Characteristics



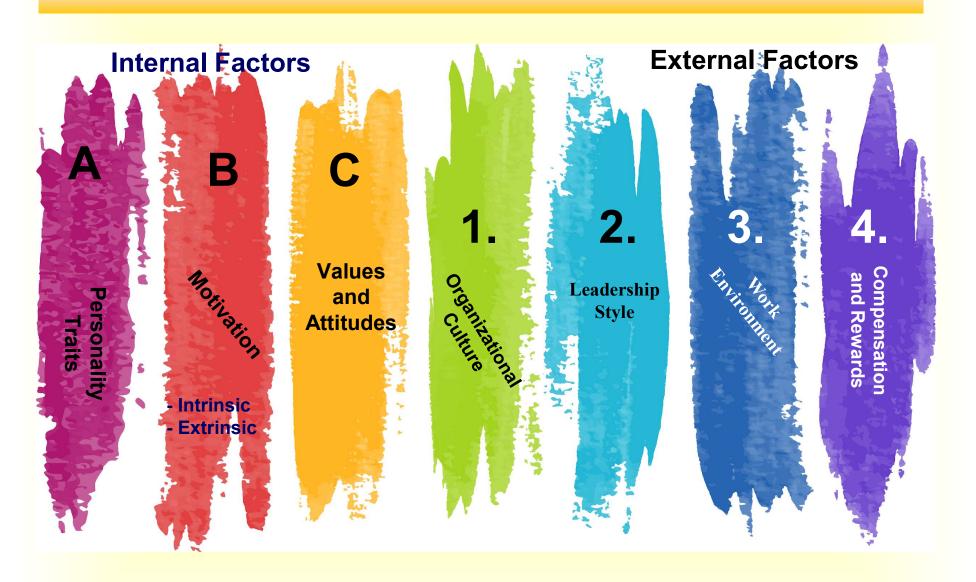


COUNTERPRODUCTIVE WORK BEHAVIOR (CWB)

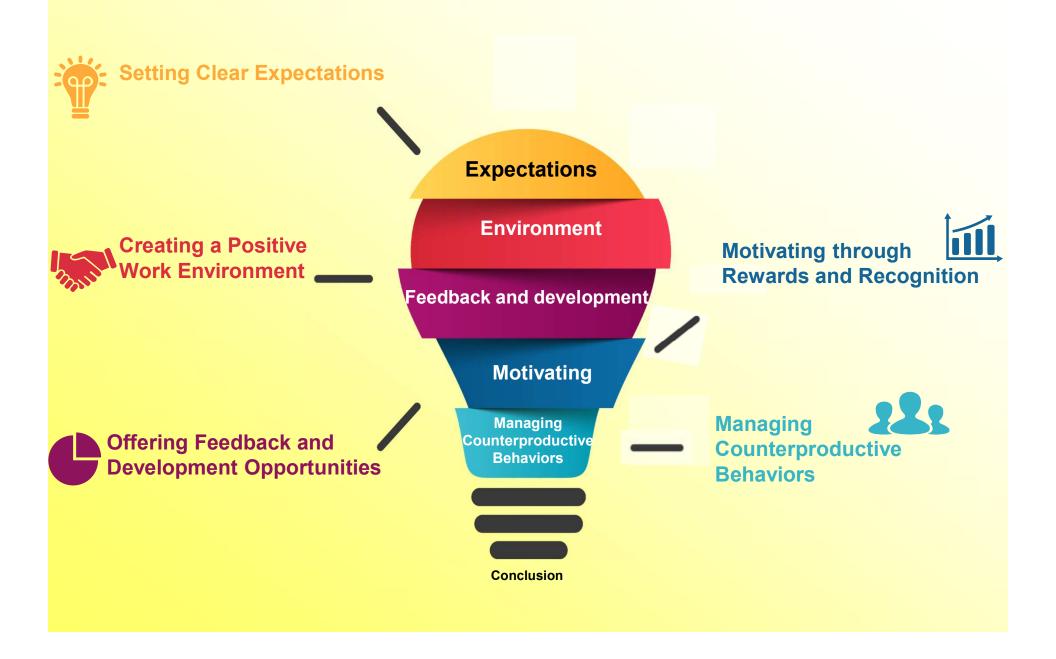




Factors Influencing Employee Behaviors



Implications for Managers



Key terms in HRM

Management Process Human resource management

Country's culture Authority

Corporate culture Strategic HRM

Staffing Line Authority

Manager and managing Line Manager

Staff Authority Union

Staff Manager

Health and safety Ethics

Human resource management professional

HR outsourcing and Human capital

Human resource development

Human resource information system

Performance management Direct financial compensation

Nonfinancial compensation

Employer branding Indirect financial compensation

Professional employer organization

Shareholders Employment Engagement





Thank you for your attention!