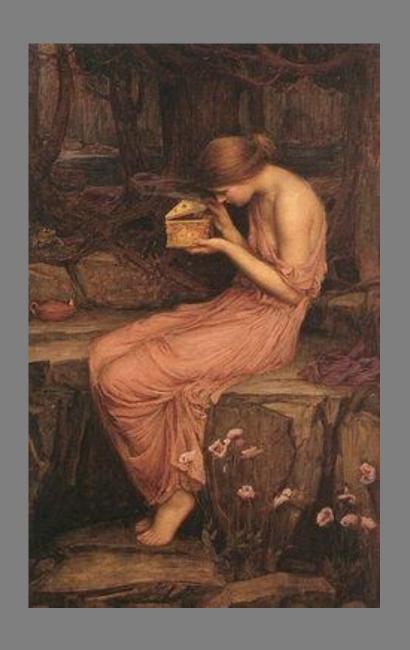
MAP (or MOP)



whoami

Jiří Tůma

- * Generation Y (Millenials)
- * AVG (tester ... product manager)
- * Y Soft (chief product manager)
- * Organist, Pianist
- * Economy as a way to understand things



Minimum Viable Product



Object.









ψ

Google Search

I'm Feeling Lucky



Theory bites

Taylor, Mayo, Maslow, Herzberg

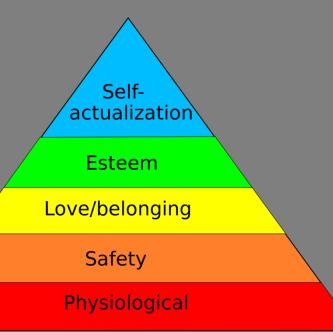
Motivation theories of workers (and people in general)

Eyal

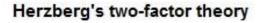
- Book: Hooked
- Why people use things over and over again? How to make use of the knowledge in product design?

Maslow

Herzberg



Herzberg's Job dissatisfaction Job satisfaction two-factor principles Improving the satisfier (motivator) factors Influenced by Influenced by satisfier increases hygiene factors (motivator) factors job satisfaction Working conditions Achievement Co-worker relations Recognition Policies and rules Responsibility Improving the Work itself Supervisor quality hygiene factors Advancement Base wage, salary decreases Personal growth job dissatisfaction







Viable

- Practical (Reasonable)
- Valuable
- Feasible (possible)
- Successful

Consider perspective of: Buyer/User, Vendor/Dealer

Buyer, User

- Practical (Reasonable) does it help me achieve my goal (make my life easier)?
- Valuable is it worth buying (what about alternatives)?
- Feasible (possible) can this be done differently?
- Successful will it make me successful?

Vendor, Dealer

- Practical (Reasonable) does it help me achieve my goal (earning more)?
- Valuable is it worth the investment/risk?
- Feasible (possible) can this be done differently?
- Successful will people buy this? will we get the xyz benefit from it, e.g. brand awareness?

Viable

Minimum Viable Product

Lot of things built up-front Long feedback cycle

Luck needed, maybe required.

Few features

Many Features

No one will buy the product

Don't bother at all Waste of time and money.

Not Viable

When you think you have MVP...

Idea/Hypothesis: Create hypothesis and objective metrics.

E.g. People are scared of losing precious time doing things without purpose.

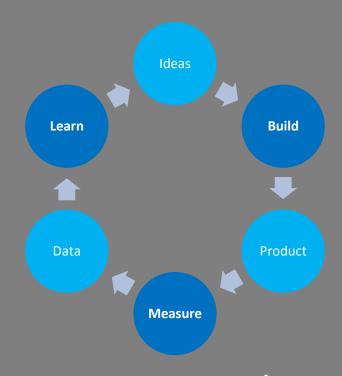
Build: Always think about different solutions, that deliver value (note: code may not be the best answer!)

Validate: Seek the target audience and validate whether your theory is valid or not. Learn something new.

Rinse, repeat. Try, fail if necessary, but learn and try again.

When you think you have MVP...

How well do you know what they truly need?



Key aspect: Minimize loop time – get feedback faster.

Exercise (pt.1)

Split into groups of four/five people.

Write down at least five products or services you use on daily basis. Choose wisely.

E.g. Refridgerator, Internet service, Lightbulb, Car, House

No **phones, computers, cars, facebook, google**. Think both technology and services. The more abstract you go, the harder it will be.

[5min.]

Exercise (pt.2)

Link the products with a stakeholder role or context. Find some catchy name ©.

E.g. When I move from place A to place B. "Placemover".

Note: Not "Jiri", but "tutor". Not "Marie", but "mother".

[10min.]

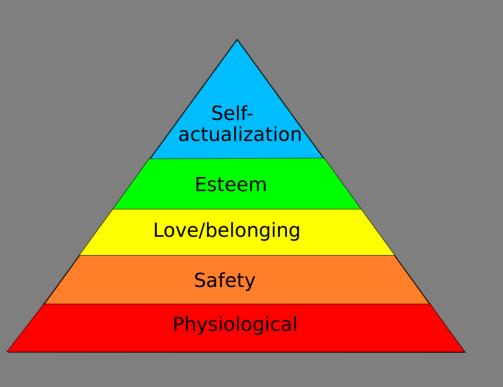
Exercise (pt.3)

Individually write down 3 reasons (rational, irrational, emotional) why you use this. Remember the Maslow/Herzberg.

Discuss in the team.

E.g. Car is faster than train. I enjoy not driving. I love looking at nature at the speed of 60kmh.

[10min.]





Exercise (pt.4)

Now you understand each other's view of the very same product/service.

Think of 2 alternative solutions to what your peers value. Explore beyond feasibility, no boundaries.

E.g. Light-travel. Personal driver (Uber). Baloon-flyover.

Exercise (pt.5)

Discuss the alternative solutions with peers. Evaluate from three different aspects:

- (Valuable) Would you choose to use or buy it?
 - "Negative pricing" how much does it cost you not to use it?
- (Usable) Do you know how to use it?
- (Feasible) Can it be delivered when it's needed?

Show and tell!

- Stakeholders, roles, context:
- Values:
- Solutions:
- Usability, Value and Feasibility:

Few more things...

- Testing MVP is great validation tool
- Focus on all key stakeholders
 - The buyer/user (is it valuable and usable?)
 - The vendor/dealer (is it feasible and sustainable?)
- Build, Validate (Measure), Learn and repeat.

Some examples

- MVP vs. established market how to fail
 - Focused too much on all quality aspects, not the key ones

- MVP vs. established market how to succeed
 - Product does one job best (from the eyes of enduser), instead of all jobs best
 - Quick build and verification
 - Other ways to innovate (e.g. business model)



MVP

The version of a new product that brings back the maximum amount of **validated learning** about your *customers* with the least effort.

MLP

The version of a new product that brings back the maximum amount of **love** from your *early tribe members* with the least effort.

Thank you.

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