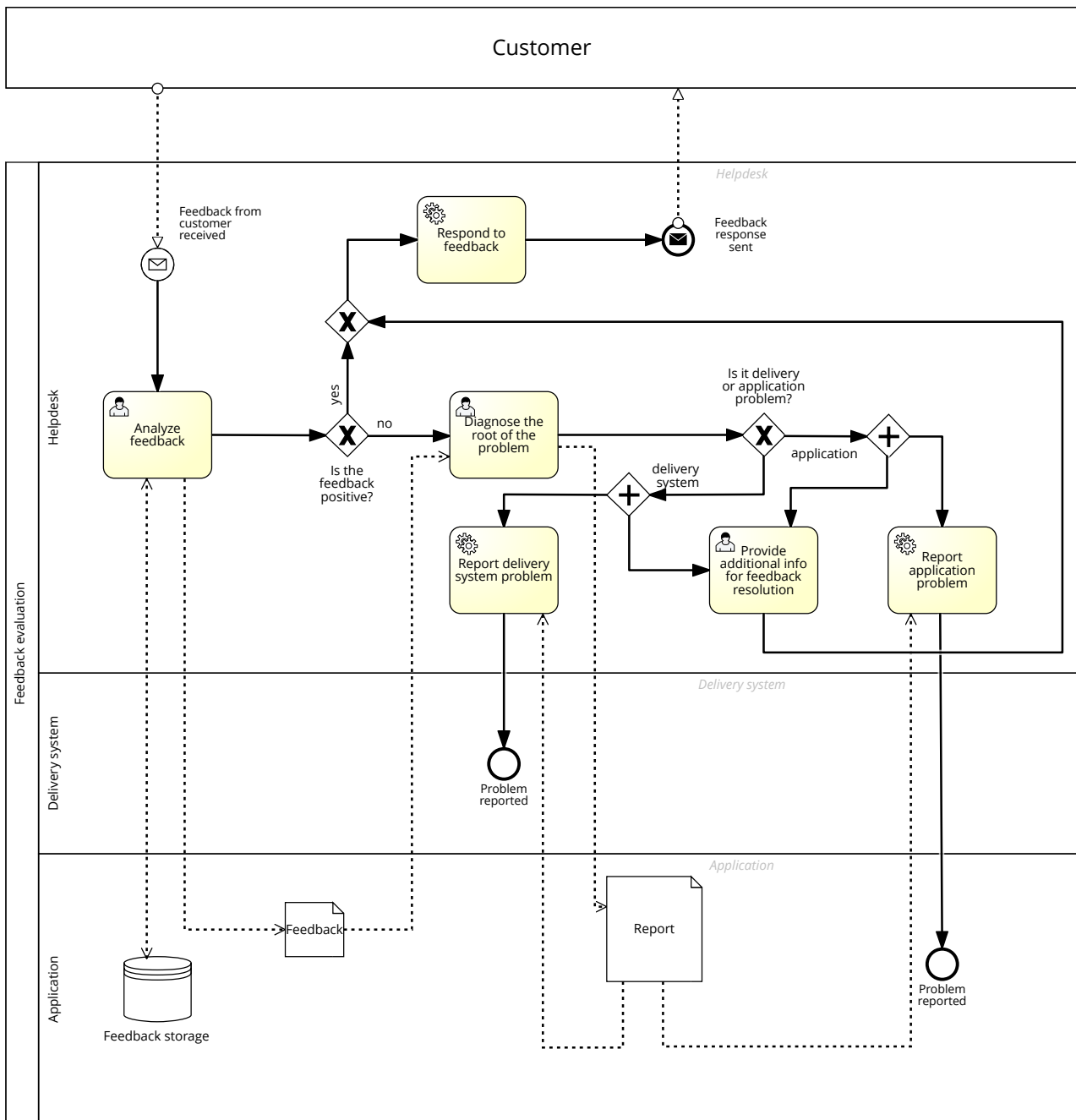


Feedback evaluation



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Description:

Feedback evaluation process takes feedback obtained from the customer and acts upon it respectively.

The feedback gathered from client application or various social media platforms (Facebook reviews,

Google reviews, Apple store reviews). Every customer's feedback should obtain a response.

If the feedback affects the quality of our services, appropriate reports should be sent.

Result: 8