



UČO: 445263

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Description:

Process is dealing with the items order from the customer. First it processes the order and if there are some problems, throws error and denies the order. Otherwise the receipt is generated and the items are being prepared for shipping. If there are any items out of stock, they are ordered and process continues after they are received. The process waits for the items to be delivered (general shipping time) and sends to customer a satisfaction review. Customer has one week to fill the review, if it is filled within the time span, it is processed and if he/she is not satisfied, customer support is notified to contact the customer and resolve the issues.