

New license process



Adam Vaňko 445310 - PV207/01 - CZ group - This diagram represents process of the employee requesting a new software/license in the SW development company. First the technical support checks for licenses in the asset management DB and if no viable licenses are found then the finance department is involved. They check if they can afford it and either revoke the request or order it from the vendor.

HW02 addition:
User gets training as well as the license. We handle state when no offers for given software are found. We require additional information before making an order (via email and if there is no response in 1 day, then we call the vendor).

