

# krejci\_bpmn



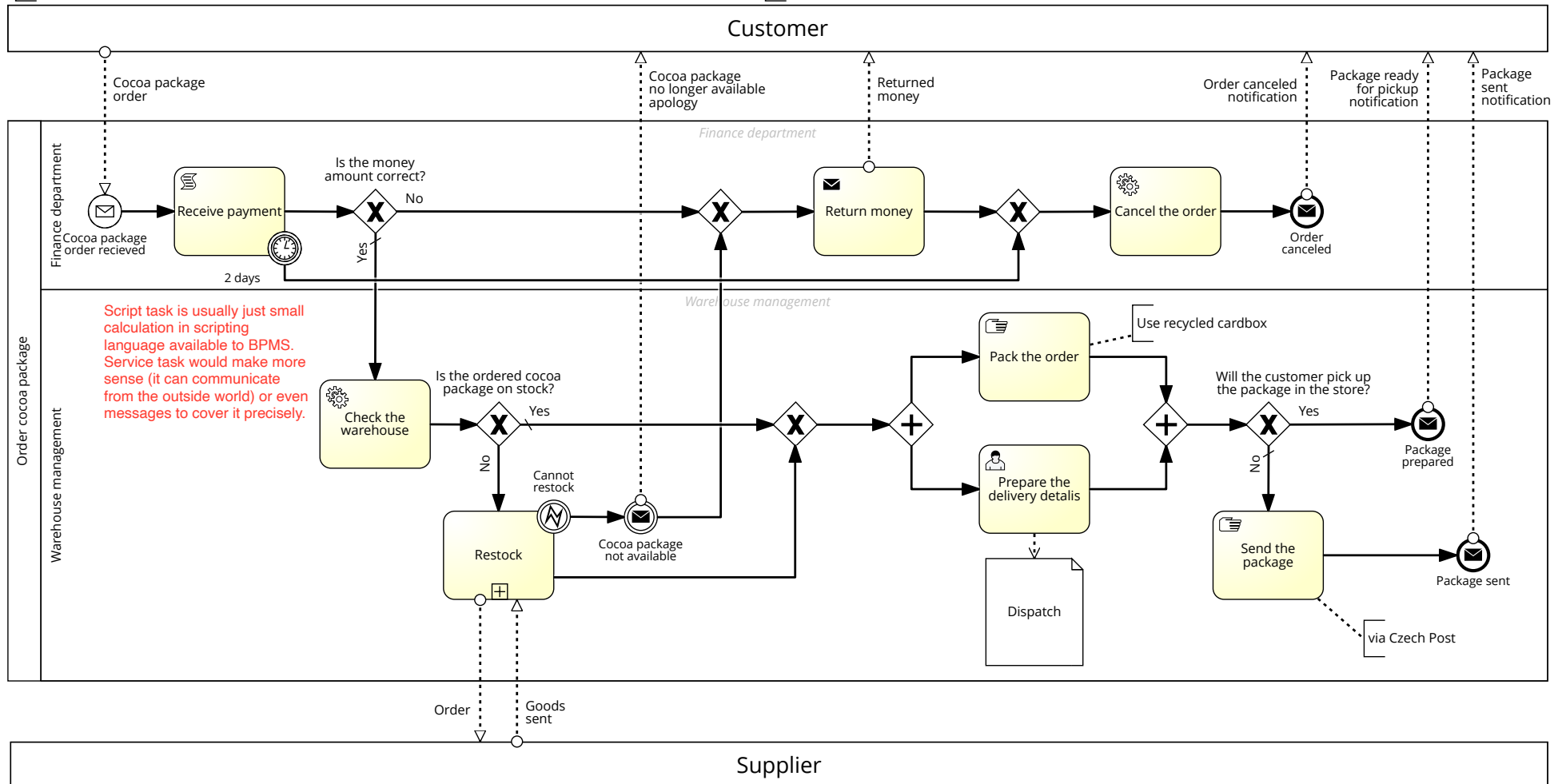
445553, Dominika Krejčí, 02ENGLISH

Process description:

- 1 - When the customer orders cocoa beans, the finance department receives the order.
- 2 - Then the automated code waits for the payment for two days:
- 2.1 - If the payment does not come, the order is canceled and customer receives the notification about canceled order.
- 2.2 - If the payment is received, we check, if it is a correct amount.
- 2.2.1 - If the amount is not correct, money is returned to the customer and the order is canceled.
- 2.2.2 - If the payment is ok, the warehouse management takes over the process. →

3 - Next step is to check if we have the particular beans on stock.

- 3.1 - If not, we order it from our supplier.
- 3.1.1 - If the restock process is unsuccessful, we send apology to the customer, return money and cancel the order.
- 3.2 - When the beans are on stock, we do two following in parallel:
- 4.1 - Manually pack the order (we are using recycled cardboxes to be ecofriendly).
- 4.2 - Prepare the delivery details (print the dispatch with the address).
- 5 - According to selected delivery, we either:
  - 5.1 - Leave the package in our warehouse and send the customer note, that it is ready for pickup, or
  - 5.2 - We take the package to Czech Post and send notification that it was sent.



Script task is usually just small calculation in scripting language available to BPMS. Service task would make more sense (it can communicate from the outside world) or even messages to cover it precisely.