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User registration

User registration on the e-shop: The user fills in a form with registration data, including ID and credit card details. This information is verified and then the user is registered. Depending on the type of registration he has chosen, he will receive a welcome bonus (discount coupon or tangible present).

User

My company

E-shop

New registration → Verify ID → ⬦ Not valid ID → Notify user that ID is not valid → ● Registration failed

-1 unnecessary terminate (both of them)

Not valid credit card → Notify user that credit card is not valid → ● Registration failed

Valid ID → Verify credit card → ⬦ Valid credit card → Add user to database → ⬦ Type of registration

Normal → Add discount coupon to welcome mail → ⬦ → Send welcome mail → ○ Successful registration

Premium

User database

Sales Department

Request premium registration fee

Stock

Send user a welcome present

○ → Prepare welcome gift → Notify carrier → Distribute package → ●

Package

ID Verification Service

Bank

Carrier

Total result: 7 out of 8