

# Homemade dress eshop order HW2



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Business Process of ordering homemade dresses. The customer can find a possibility to order dresses on e-shop dresses.com. If the ordered dresses are in stock or the warehouse has the fabric needed for the dresses, the customer can see the payment request then it continues with verification of payment. In case there has been some mistake in payment or it takes more than 30 minutes, a notification is sent to the customer. Then the process is waiting if the customer wants the payment cancel, try again or if it will take more than one day without any response. In case of cancellation or waiting, if the customer wants to cancel a day, the warehouse will cancel the order and confirmation about cancellation will be sent to the customer. In case there is a successful payment, the system generates a bill, and the warehouse will prepare the order. After the preparation of the package is done, the package goes to the courier (DPL or zásilkovna). In case there is no courier found, the process will wait 30 minutes and try again. After giving the package to the courier successfully, a confirmation email is sent to the customer.

