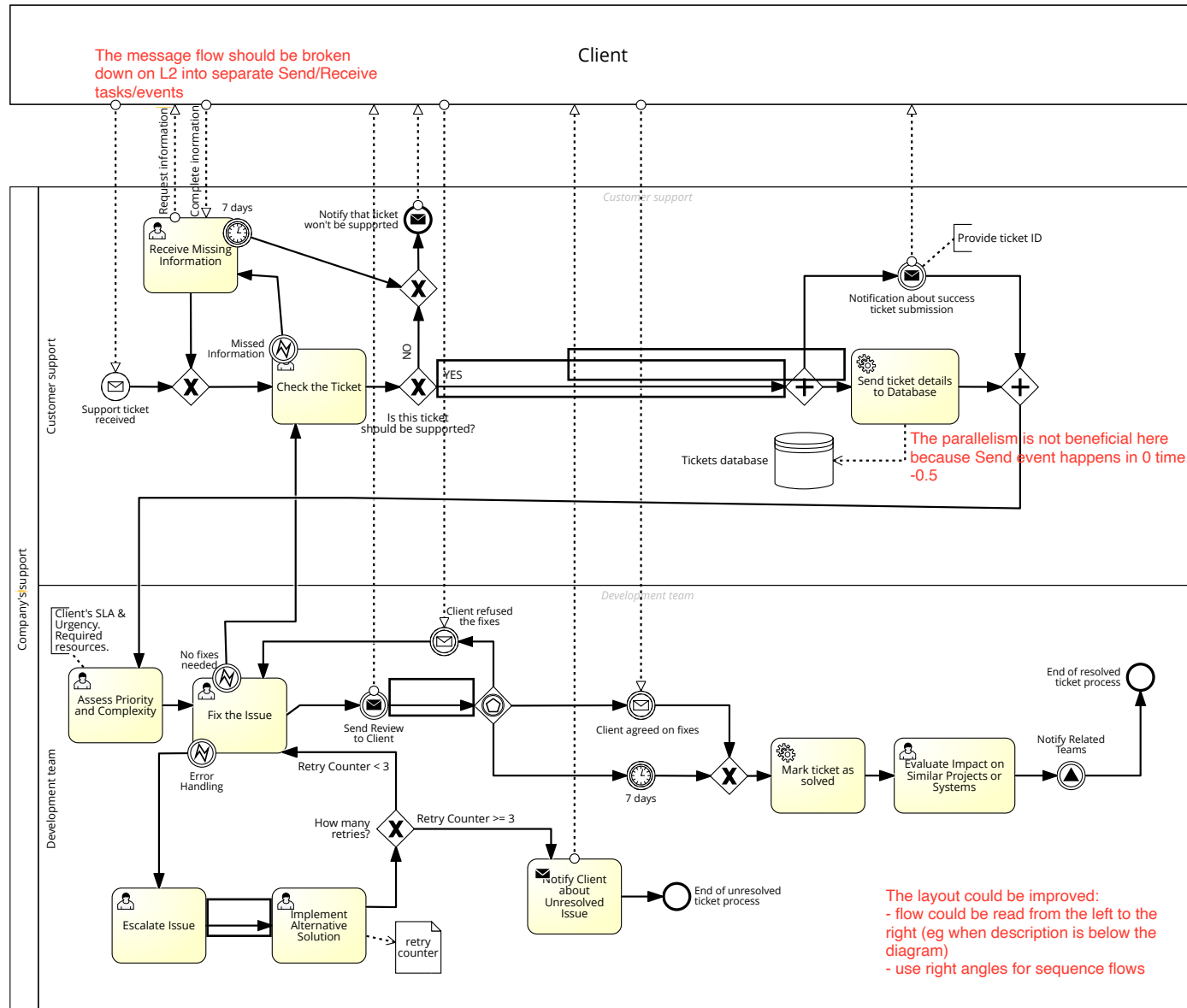


Ticketing System



it's a ticketing system, the customer support team receives client-reported tickets, validate and requests any missing information if necessary. Once the ticket is complete, it is sent to the development team, who assess the priority and complexity of the issue before working. The development team handles various error scenarios and incorporates exception handling. After resolving the issue, they communicate the results back to the client for review. The process includes potential reattempting fixes that may not solve the ticket issue for the client, and it evaluates the impact on similar projects or systems.