IBM Software Group

IBM Rational Team Concert

Accelerate enterprise agile development with a lean and collaborative application lifecycle management (ALM) solution

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al. software

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Innovation for a smarter planet

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Agenda

1. **Business Challenges**
2. **Rational Overview**
3. **ALM Business Imperatives – Our Value**
   - Team collaboration
   - Real-time dynamic planning
   - Process guidance
   - Transparency and status for everyone
   - Collaborative change management
   - Advanced source control
   - Continuous integration
4. **Summary**

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Business needs software development that supports IT agility….

Must Deliver:

- ✓More business solutions
- ✓More flexibility
- ✓More quality
- ✓More business value

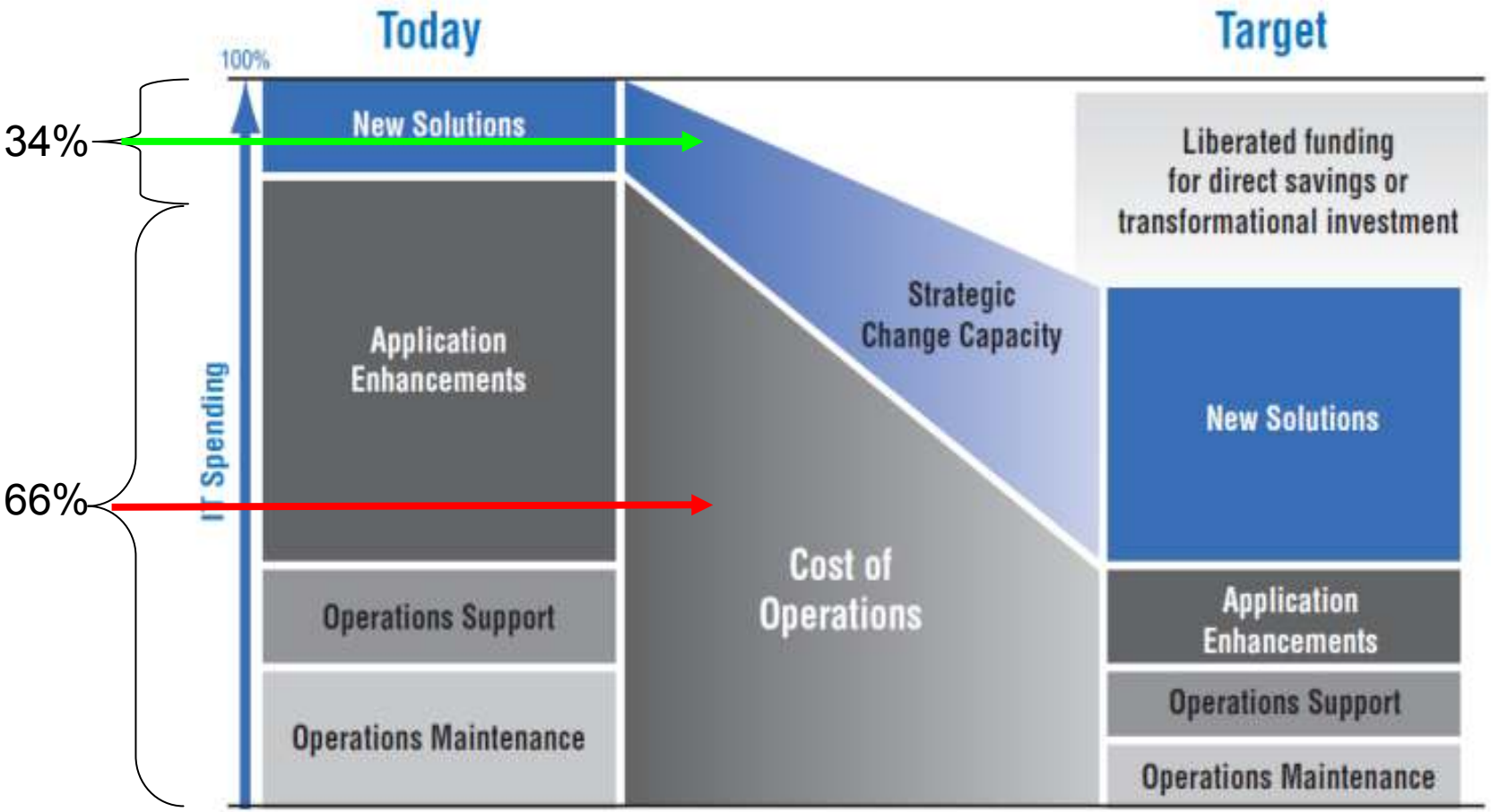
-yet-

- ✓Less risk
- ✓Less costs
- ✓Less or flat resources

Effective software development promotes a delicate balance of resources, reducing costs while delivering more, higher-quality business solutions.

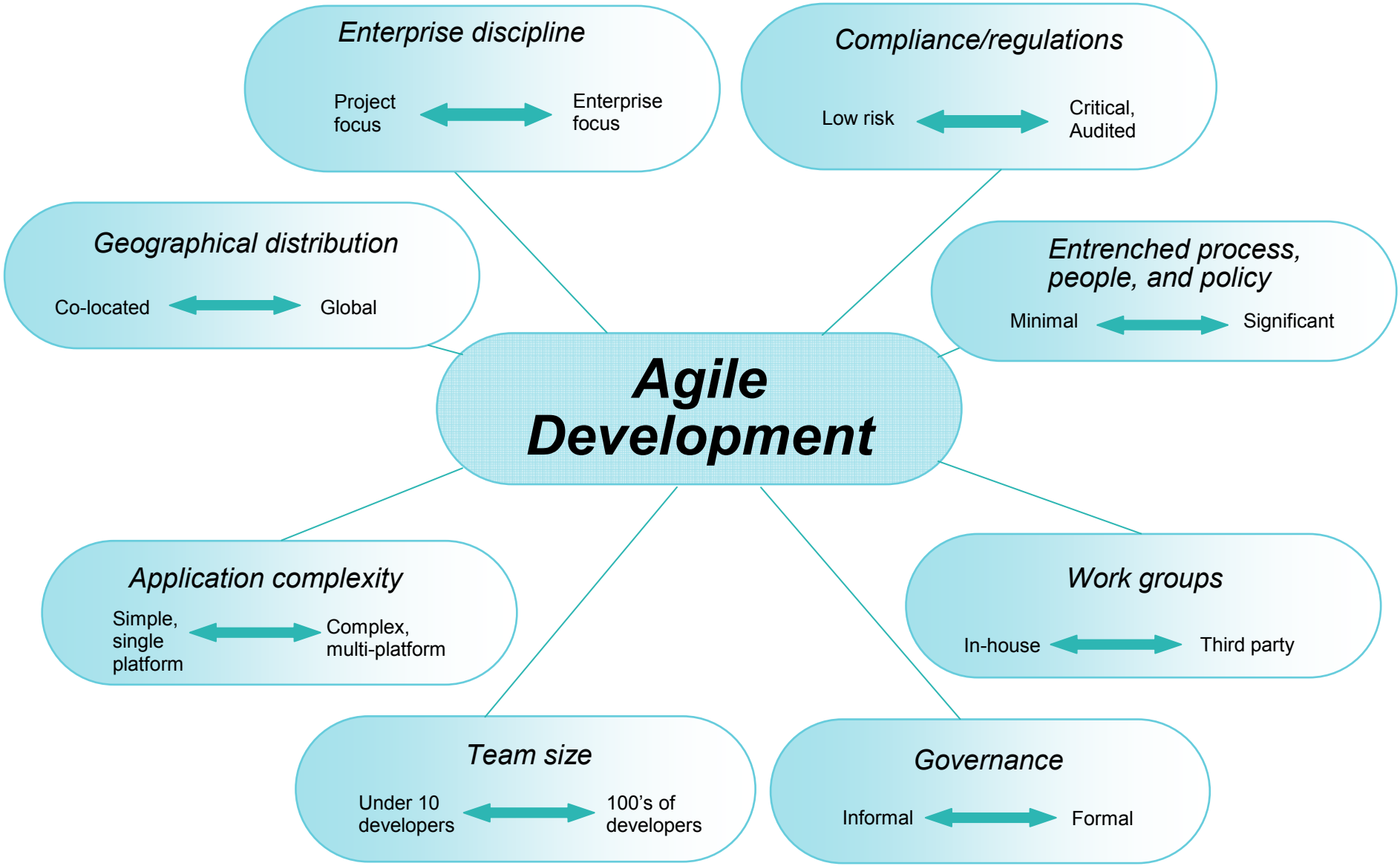
Business and IT Agility: Balancing Resources to Support Business Innovation

Balance IT investments to focus on new solutions.

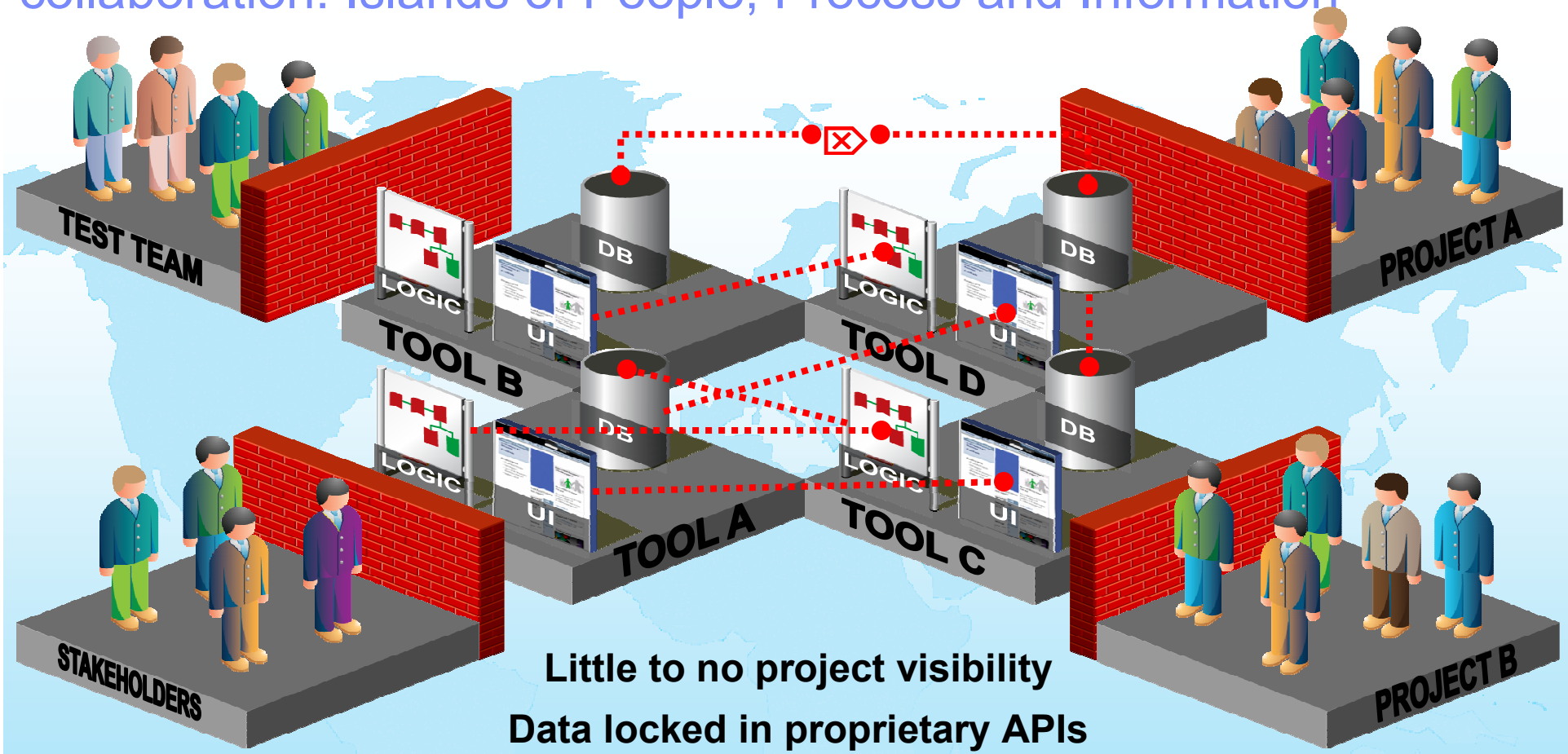


- Forrester estimates that ongoing operations and maintenance consume ***66%*** of IT budgets
- While new projects and software initiatives represent only ***34%***

Challenges with becoming more Agile



Traditional software delivery environments limit productive collaboration: Islands of People, Process and Information



Little to no project visibility

Data locked in proprietary APIs

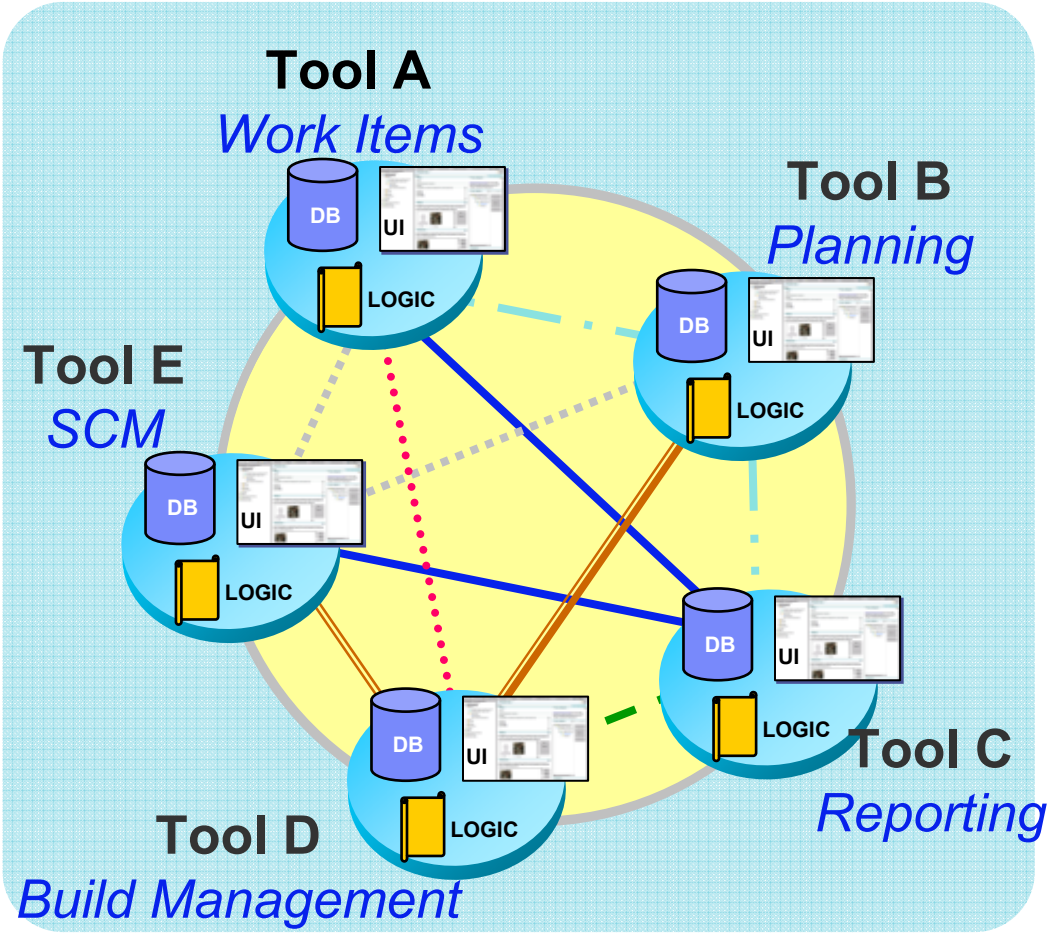
Poor process and workflow integration

High maintenance and administration costs

Persistent functional, geographic and organizational silos

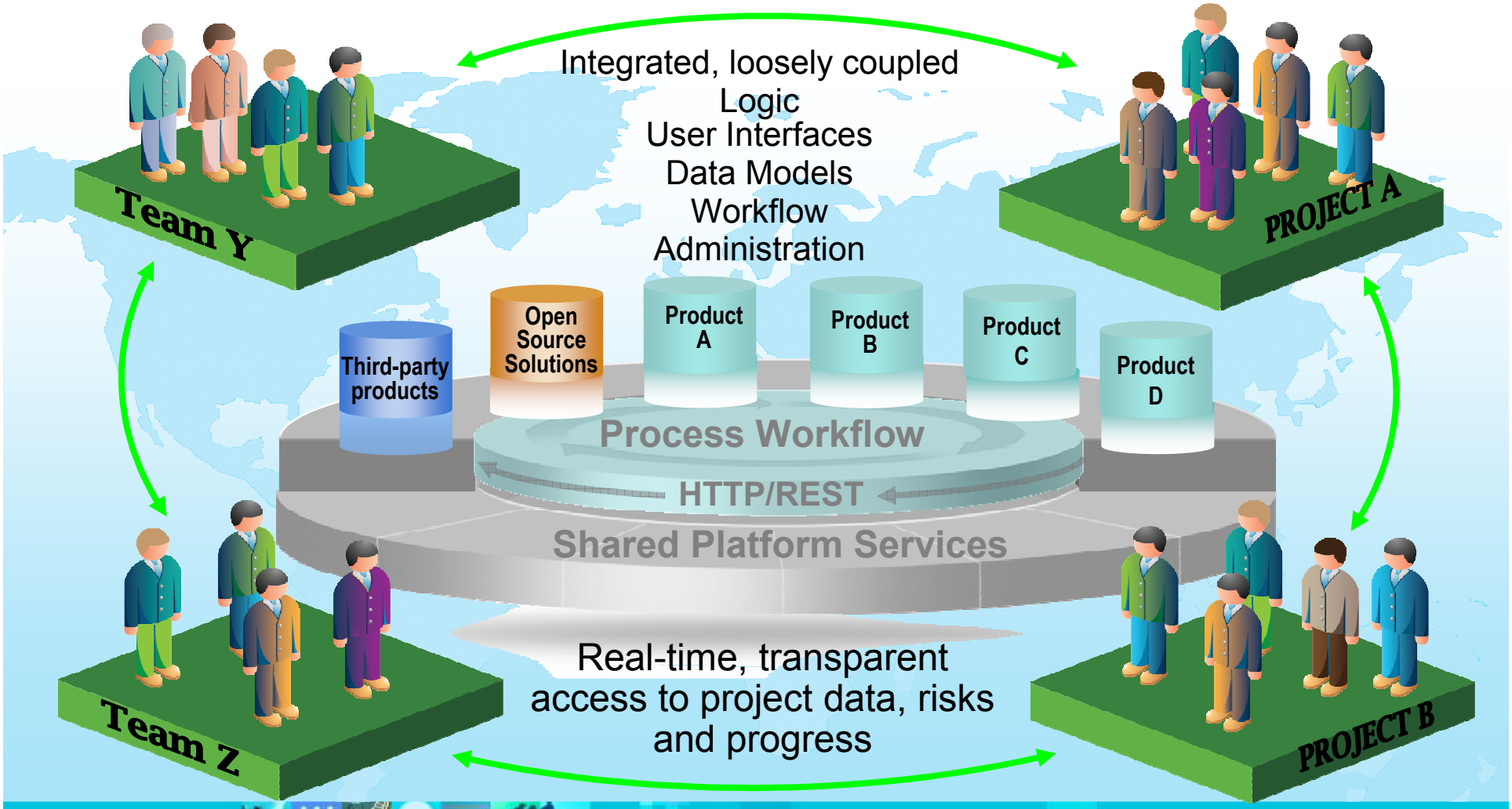
Our customers have invested in a diverse set of ALM tools...

- Traditionally, each tool came with its own
  - UI - Web and desktop presentations of views and tasks
  - Logic – Workflow, process, search, query, scale, security and collaboration
  - Storage – Availability, traceability
  - Privacy, backup/archive
- Resulting in...
  - Brittle integrations
  - Silos everywhere
  - High cost to maintain and administer
  - Proprietary API's



How do you solve this?

Jazz:
A platform for software integration and collaboration



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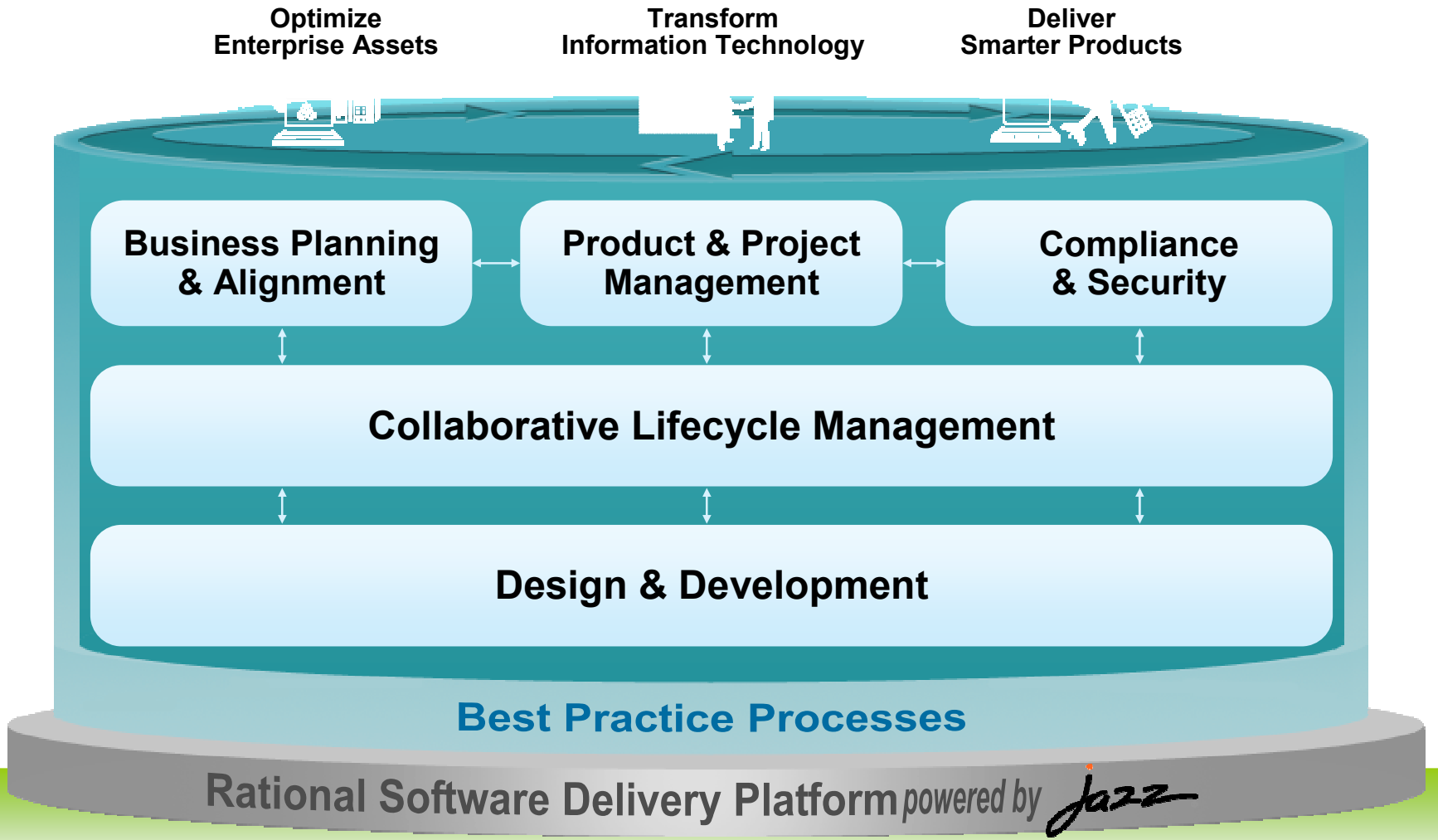
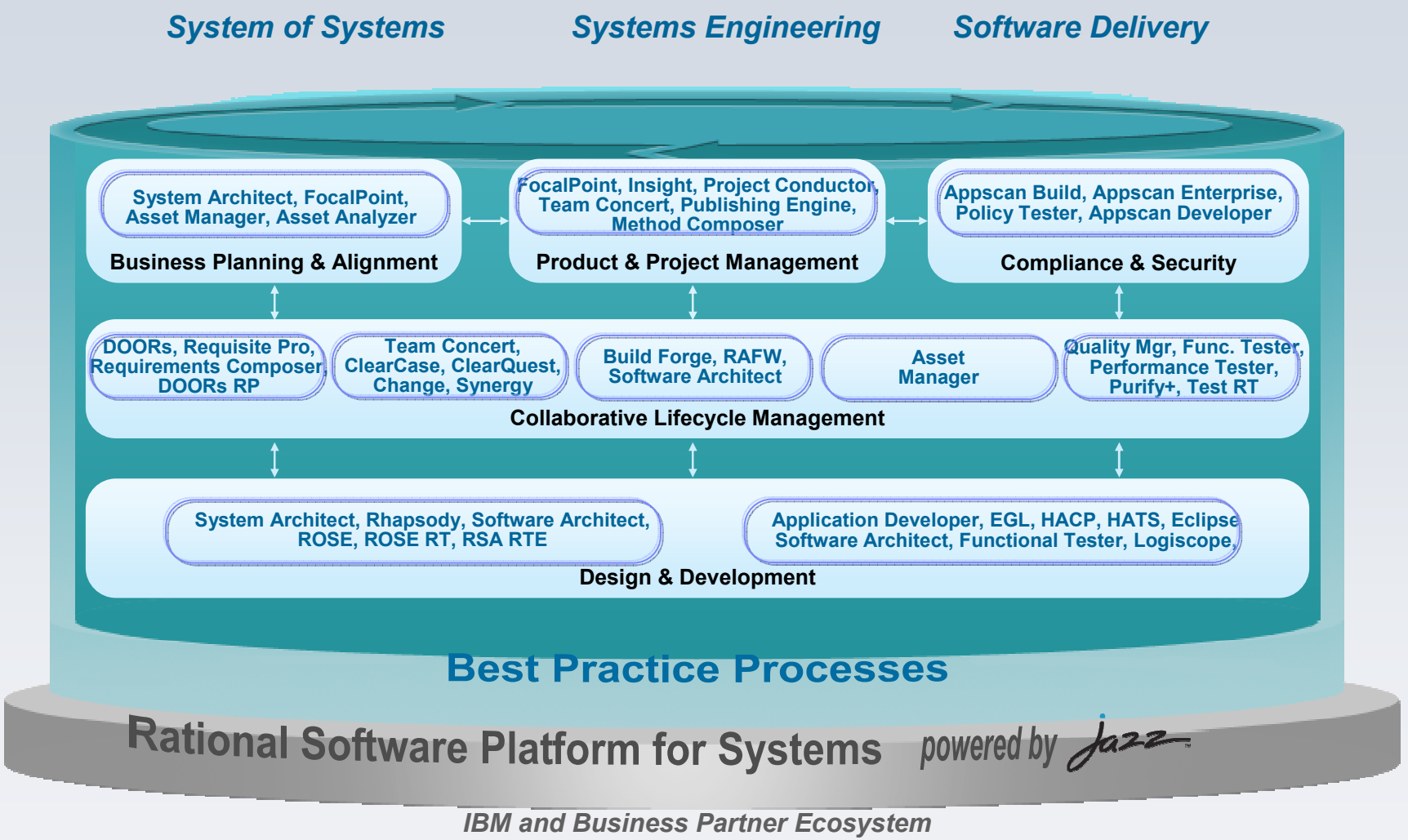
Rational software for managing product and software delivery

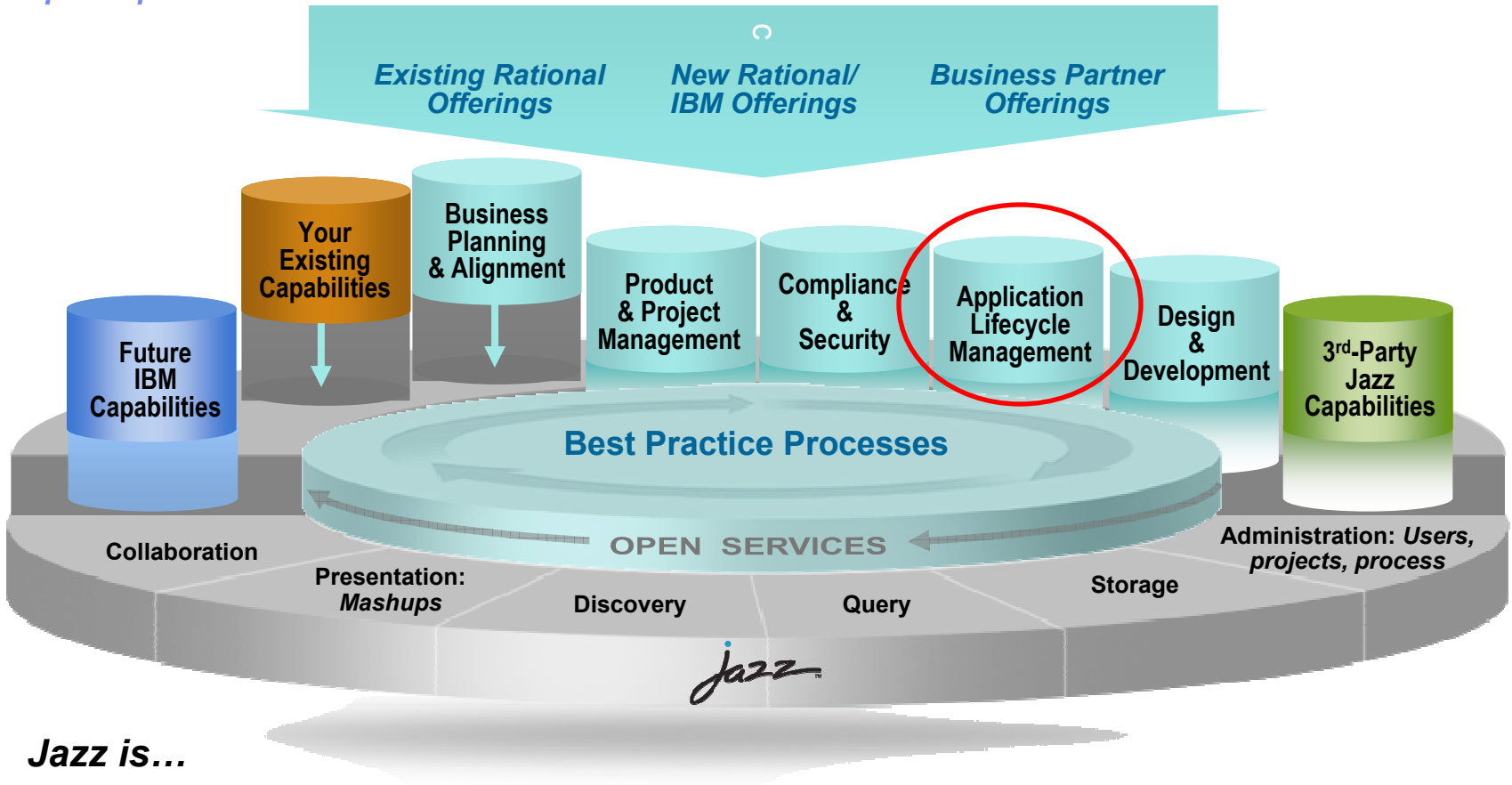


And Rational's Product Offerings



Rational Team Concert is based on Jazz

An open platform with a shared set of services

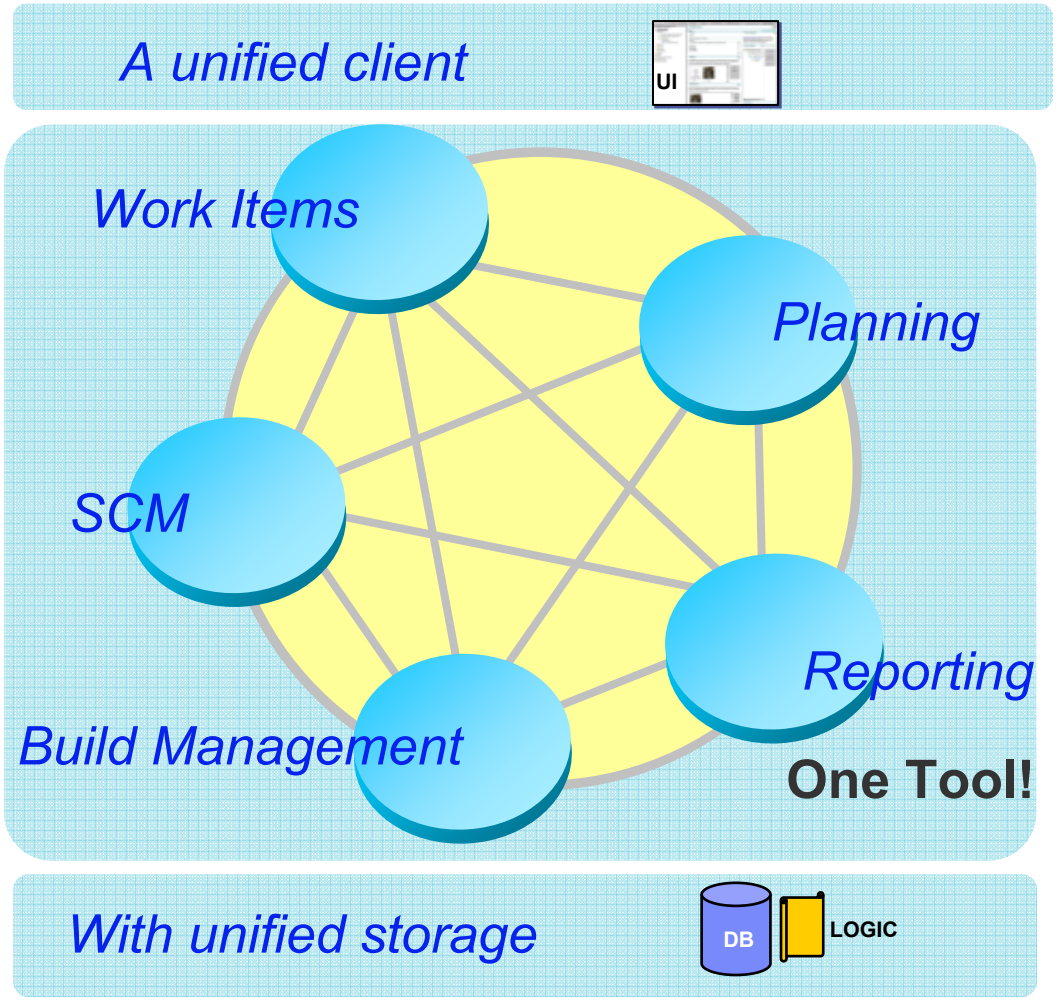


Jazz is…

- A scalable, extensible team collaboration platform
- A community at Jazz.net, where you can see Jazz-based products built in the open
- An open architecture for lifecycle integration (OSLC - www.open-services.net)

Rational Team Concert provides …

- Unified Work Items, Planning, SCM, Build Mgmt, Reporting
- Single UI, storage and process
- Reduces Cost of Ownership
  - Administrative costs
  - Training/Adoption
  - Customizations



Rational Team Concert: A Closer Look

Planning

- Integrated release/iteration planning
- Effort estimation & progress tracking taskboards
- Out of the box process templates: formal or agile

Project Transparency

- Customizable web based dashboards
- Real time metrics and reports
- Project milestone tracking and status

SCM

- Component based SCM enables reuse across projects
- Change set based for easy addition or removal of features
- Server-based sandboxes
- Can also work with SVN, Git, ClearCase or Synergy

Work Items

- Defects, enhancements and conversations
- View and share query results
- Support for approvals and discussions
- Query editor interface
- ClearQuest or Synergy Bridge

Build

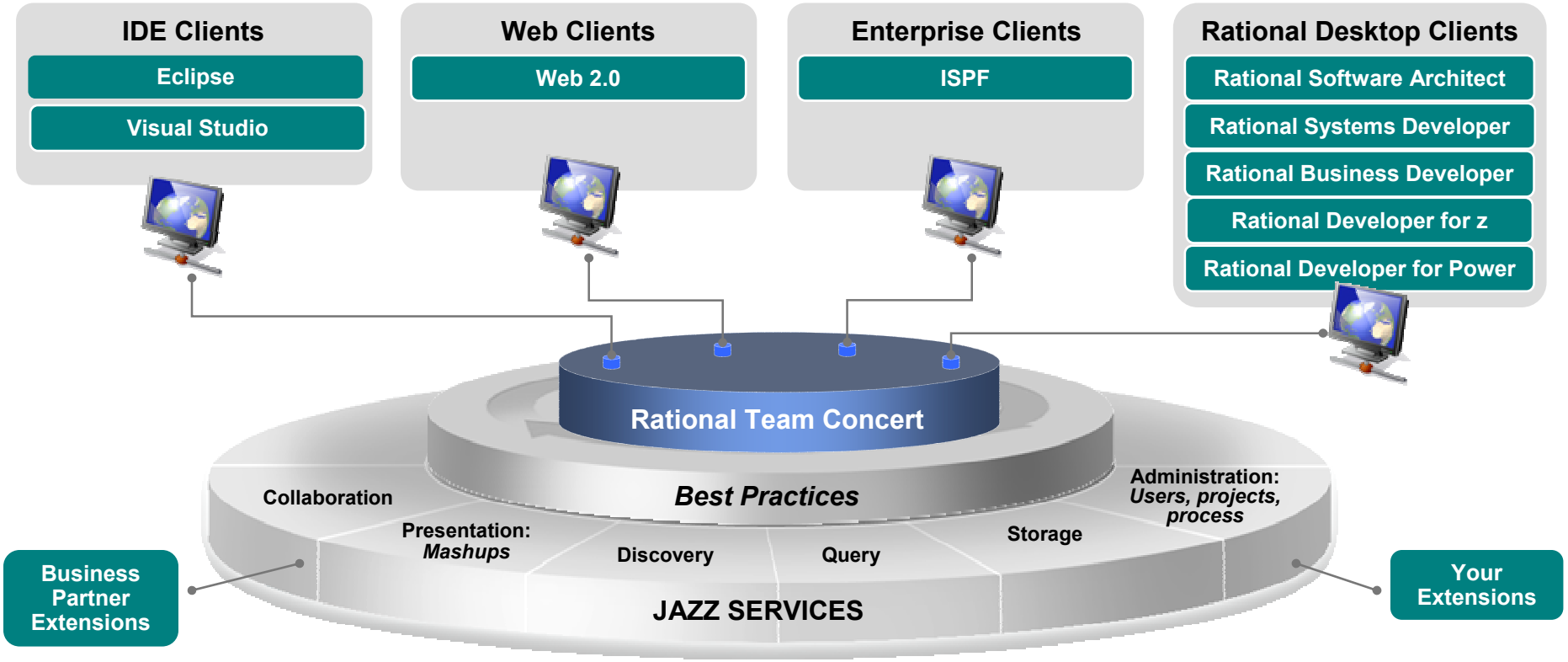
- Automated work item and change set traceability
- Build definitions for team and personal builds
- Local or remote build servers
- Multi-level continuous integration
- Integration with Build Forge

Jazz Team Server

- Single structure for project related artifacts
- World-class team on-boarding / offboarding including team membership, sub-teams and project inheritance
- Role-based operational control for flexible definition of process and capabilities
- Team advisor for defining / refining “rules” and enabling continuous improvement
- Process enactment and enforcement
- In-context collaboration enables team members to communicate in context of their work

Rational Team Concert - an open, extensible architecture

Supporting a broad range of desktop clients, IDE's, languages and platforms



Jazz Team Server

Windows	Linux	AIX	Solaris
IBM i on Power	Linux for System z	z/OS	zEnterprise

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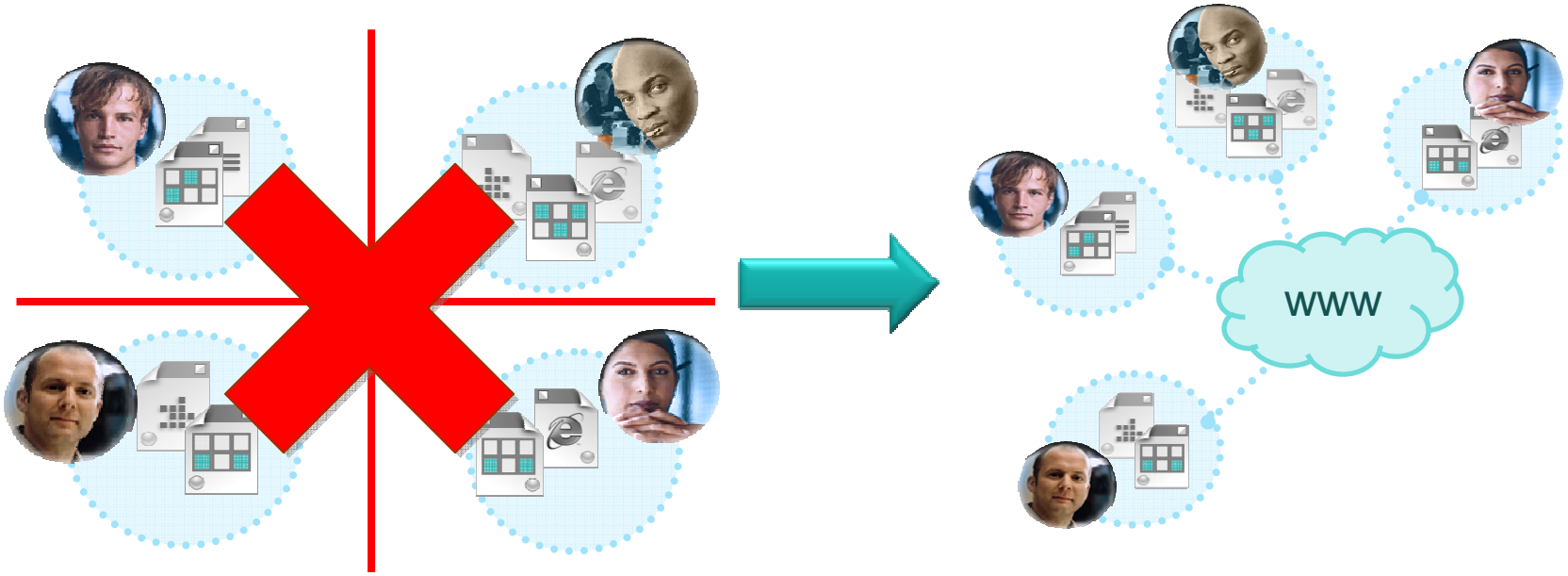
Team collaboration across silos

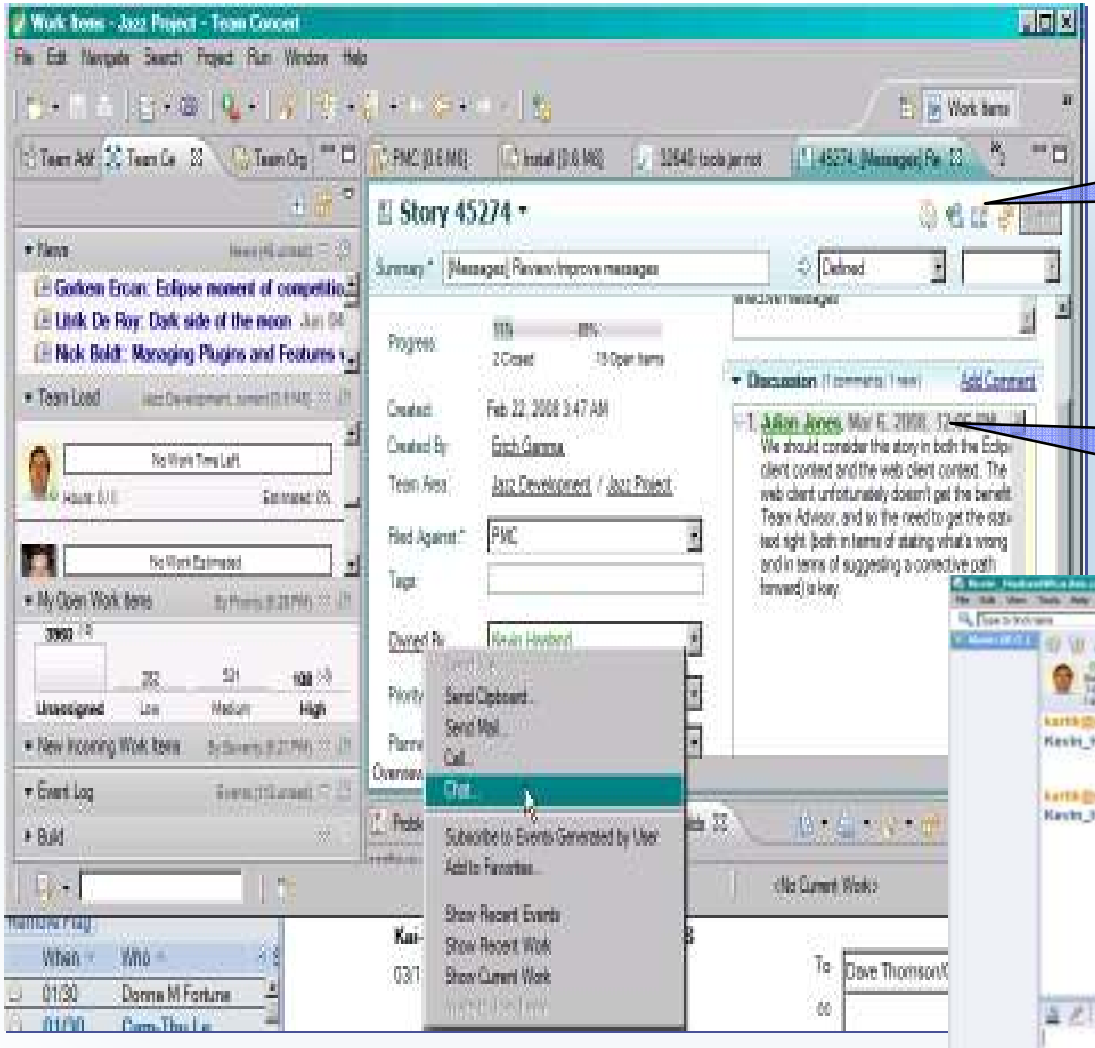


- Silo'd teams; disconnected data
- Important discussions are lost to email - project records are missing the "real reason" for decisions

- Unified team shares linked data
- ALM environment tracks what is important for delivering
- "Am I blocking others"
- "Are others waiting for my approval"

Every artifact is a web link. Traceability is automated as you perform work. Empower teams AND provide flexibility to utilize resources from anywhere.

Collaborate in real-time and in context of project work - maximize progress



Avoid Duplication

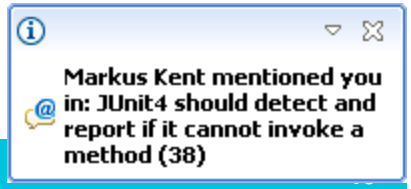
- Find potential duplicates
- Subscribe team members
- Move / Copy work between projects

Team Awareness

- Shows team members and their online status
- Discussions kept with work for all time

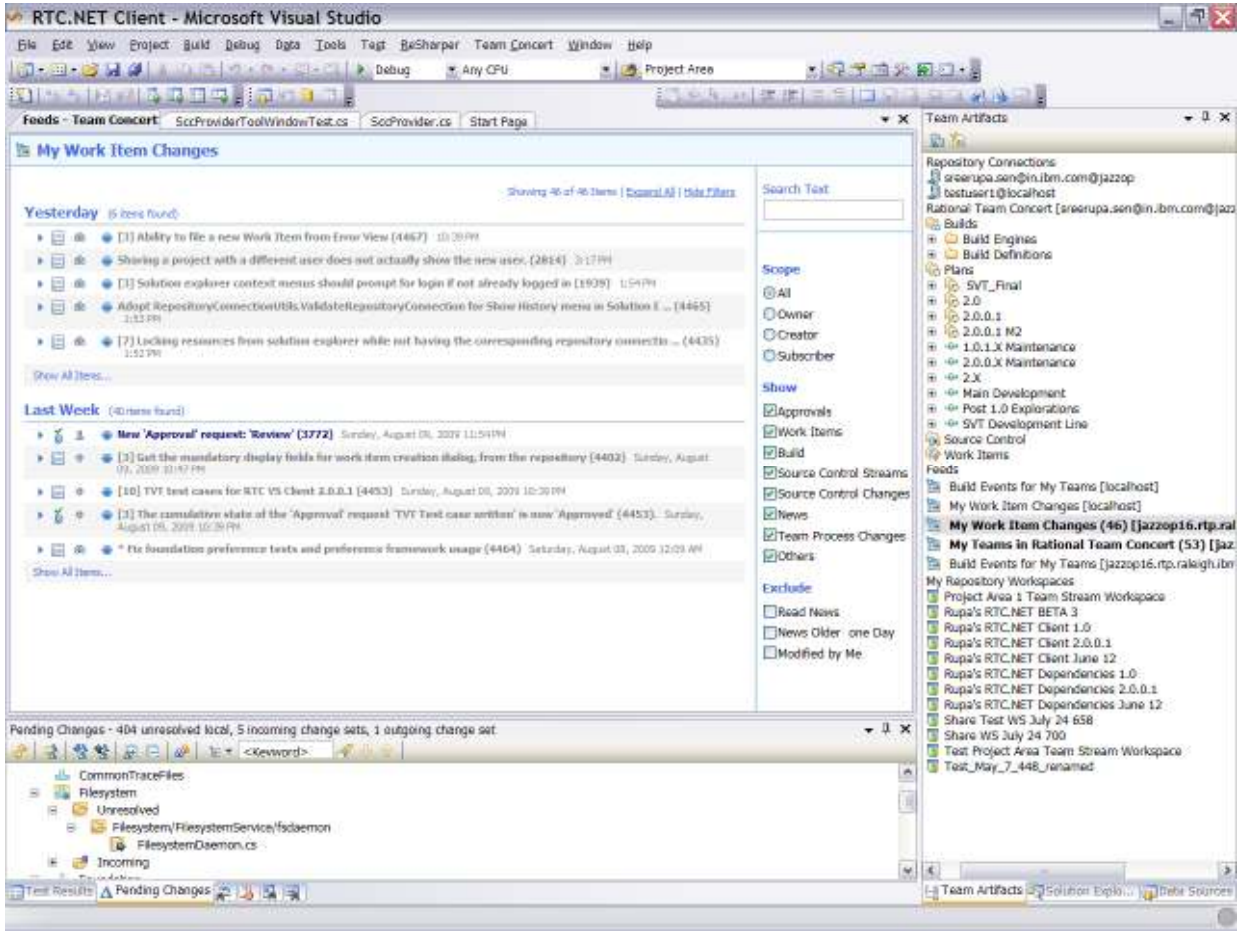
Change Awareness

- Automatically links to changes if mentioned in chat
- Drag and drop any work item or query into chat



Provide transparency and focus to what matters to you

- Create feeds for
  - work items, queries
  - builds, build definitions
  - team events
- A consolidated view of events in your team area/project area
- Feeds are available in both the Visual Studio and Eclipse IDE
- You can customize feeds by filtering



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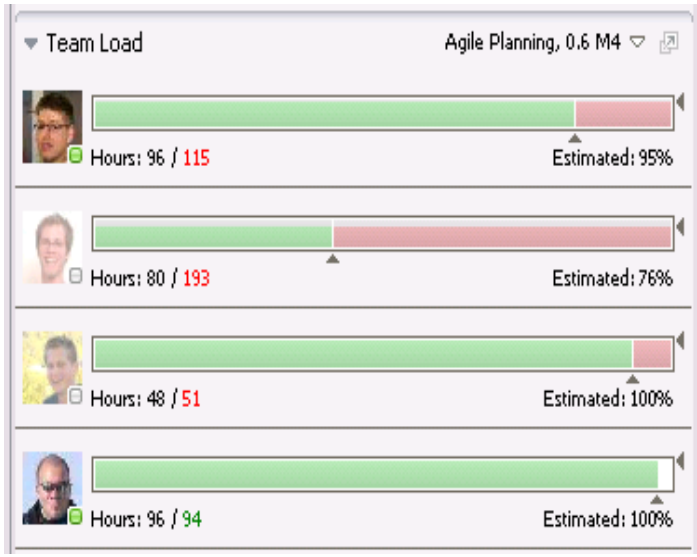
Real-time dynamic planning

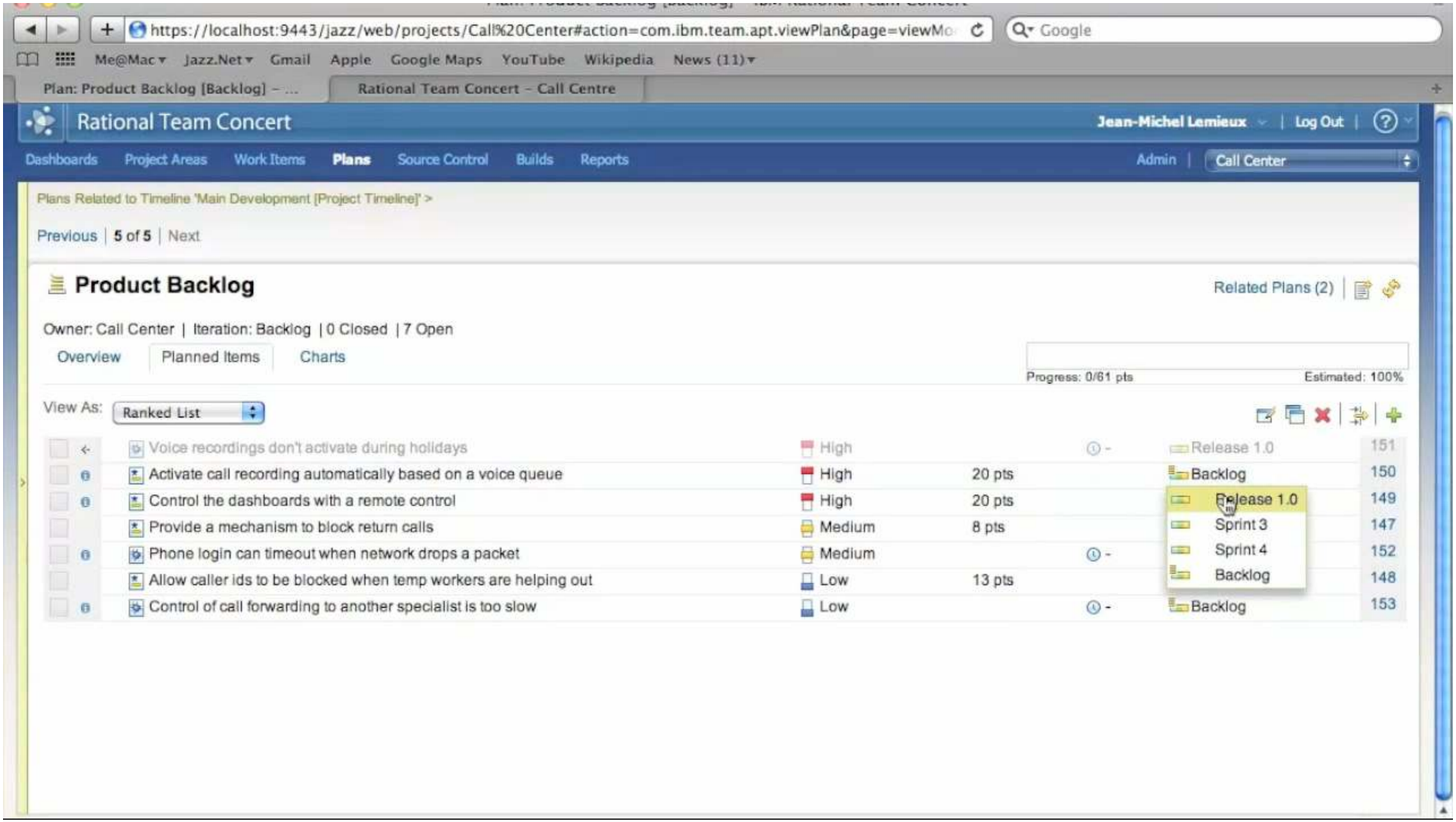


- Plans live outside of ALM environment
- Manual, error-prone updates
- Separate from team activities and assignments

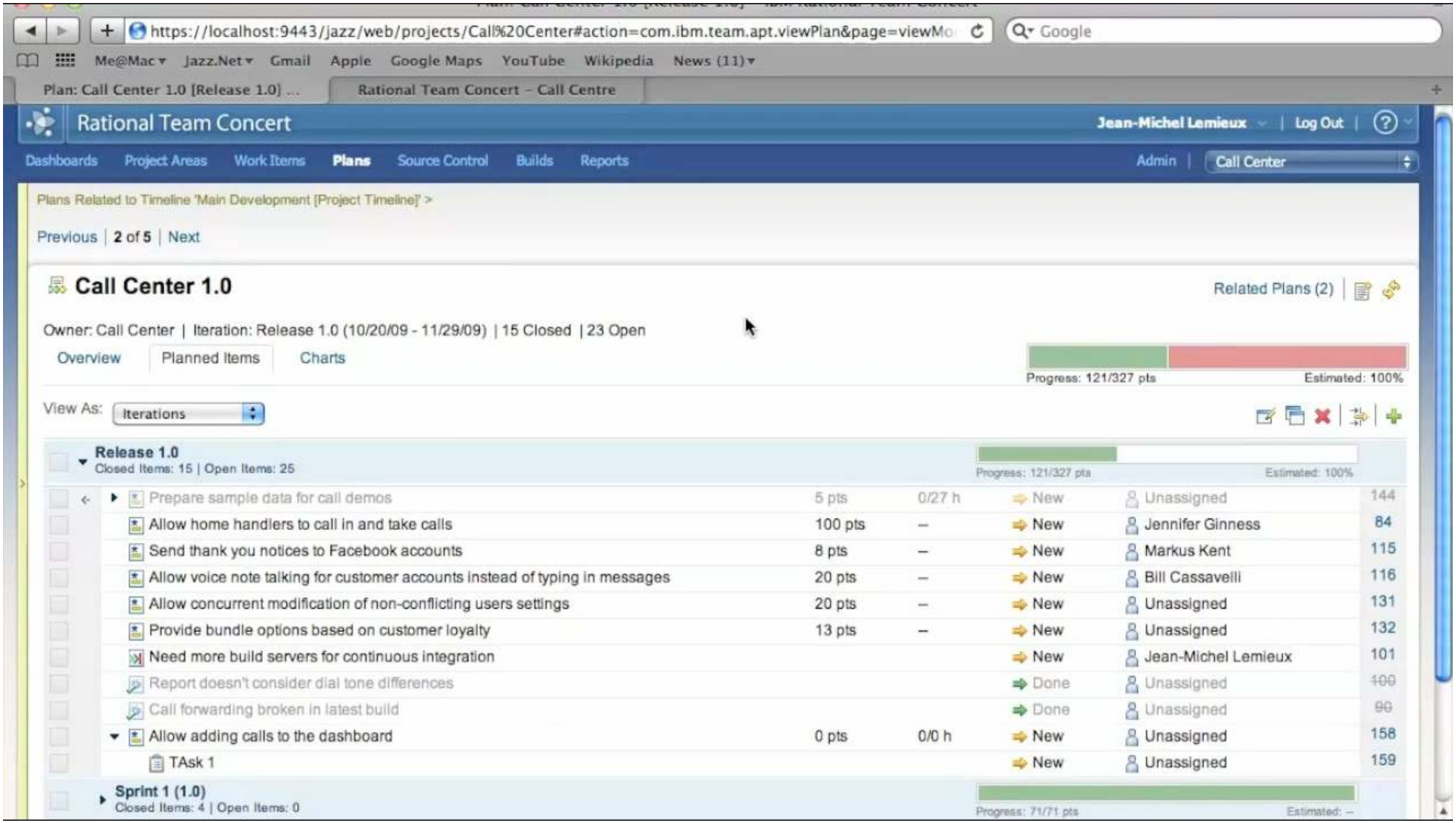
- Plans fully integrated with execution
- Continuous planning
- Instantly see the impact of changes to delivery dates

What is the impact of business trade-offs on our current delivery dates?

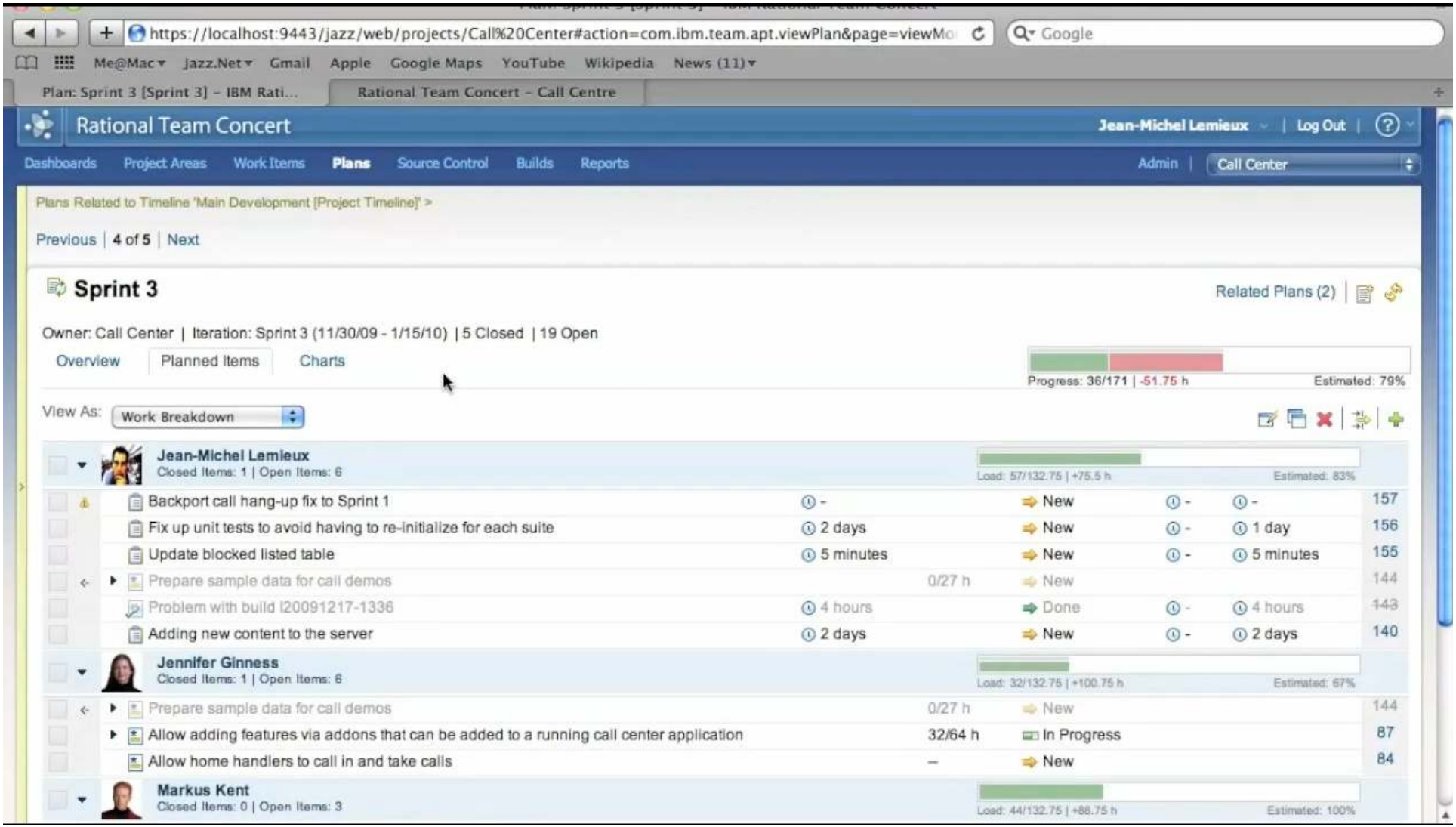
Create, manage, and prioritize your backlog – put your work in its place



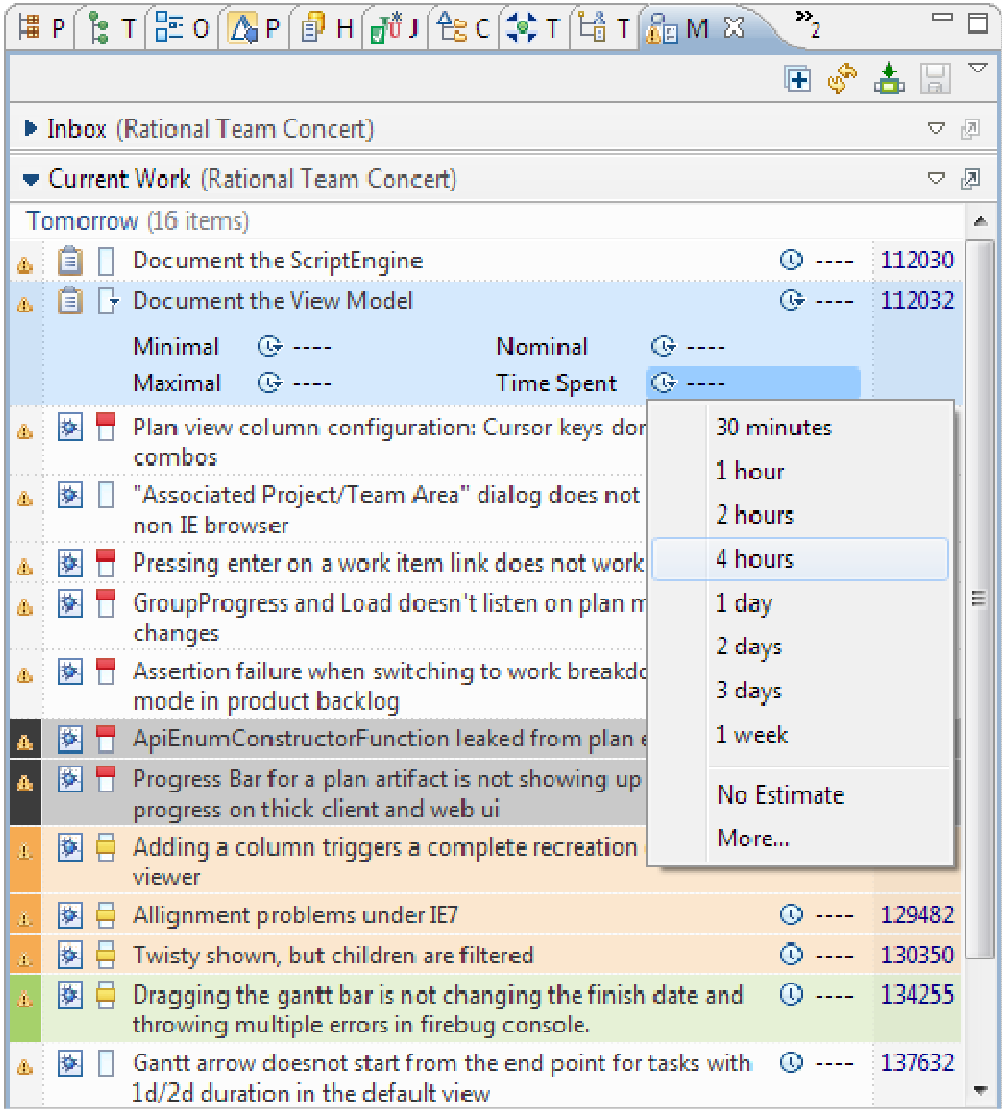
See and manage the big picture for releases, roll up progress and work load



Team and project work breakdown - easily rebalance and self organize



Personal planning at the developers fingertips

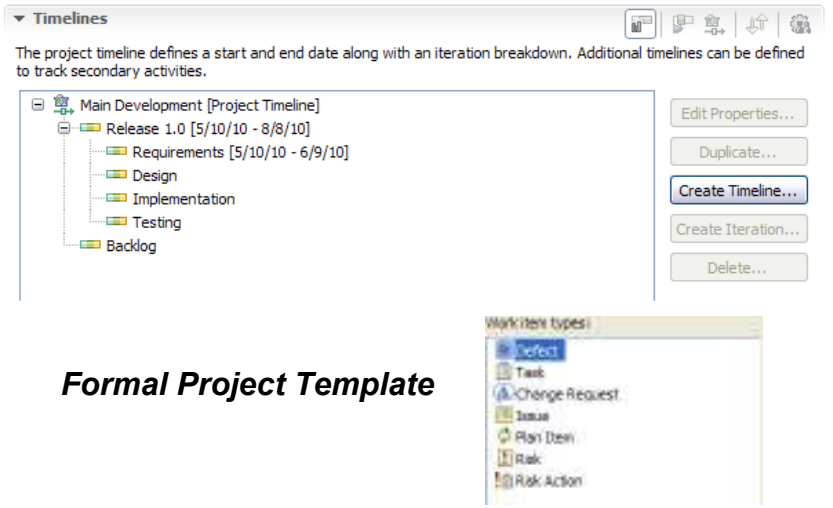


- Developers plan personal work inside their IDE
- Easy update of plan related information
- More accurate and more up to date plans

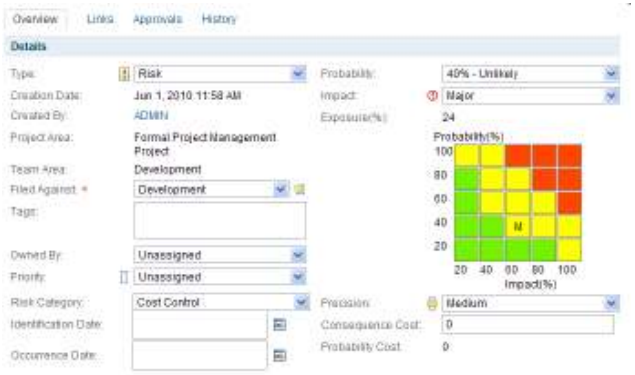
Make it simple for developers to estimate and prioritize work

Support for traditional development processes

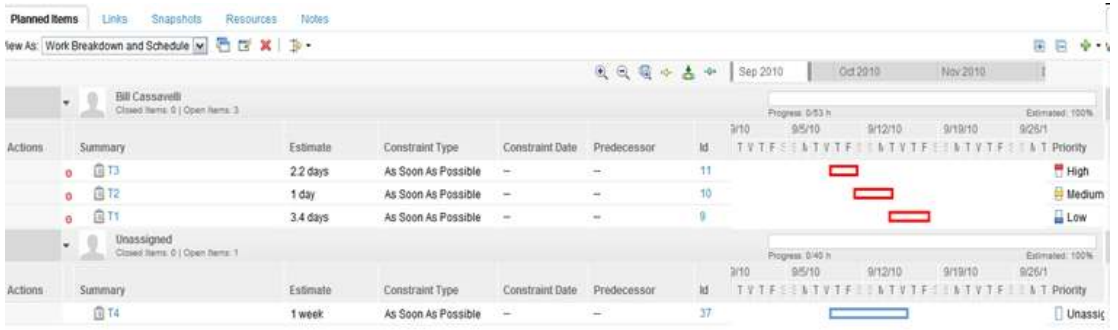
- A new “Formal project management process template” for waterfall development
  - Single Timeline, Enhanced Scheduling
  - Gantt Charts and Critical Paths
  - Risk and Risk Actions
  - MS-Project Import/Export



Formal Project Template



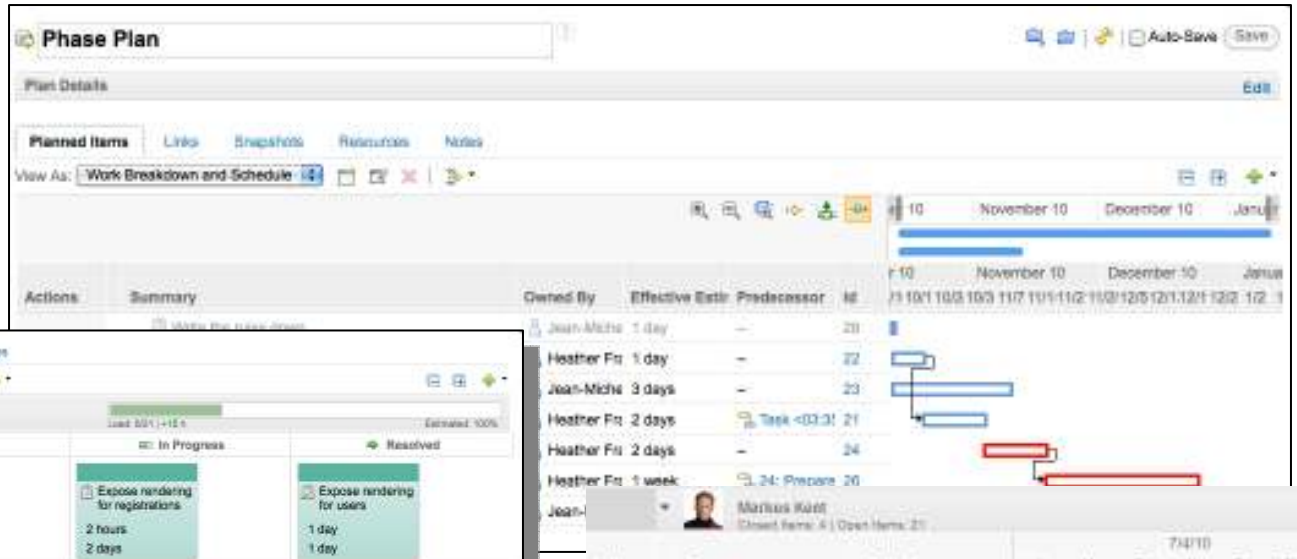
Risk Work Item



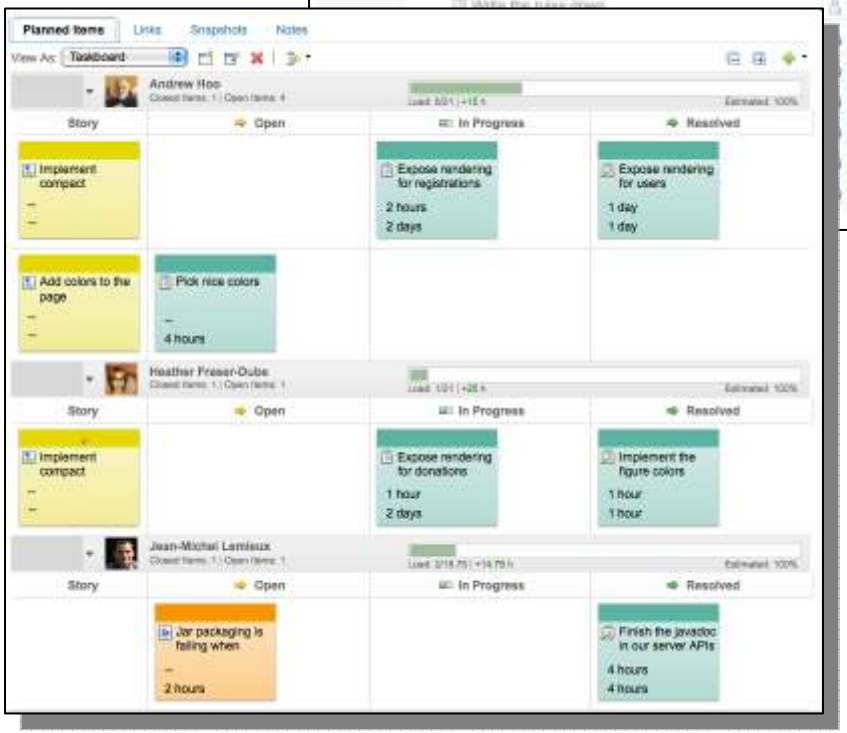
Gantt Chart with Critical Path

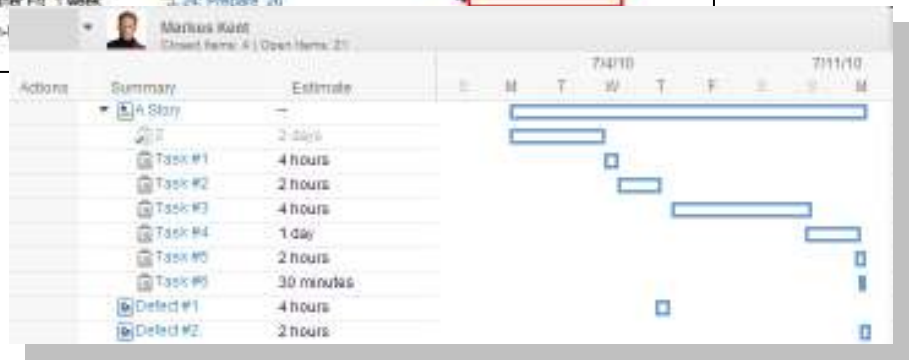
Provide both agile and traditional views on a plan

Gantt charts



Taskboards



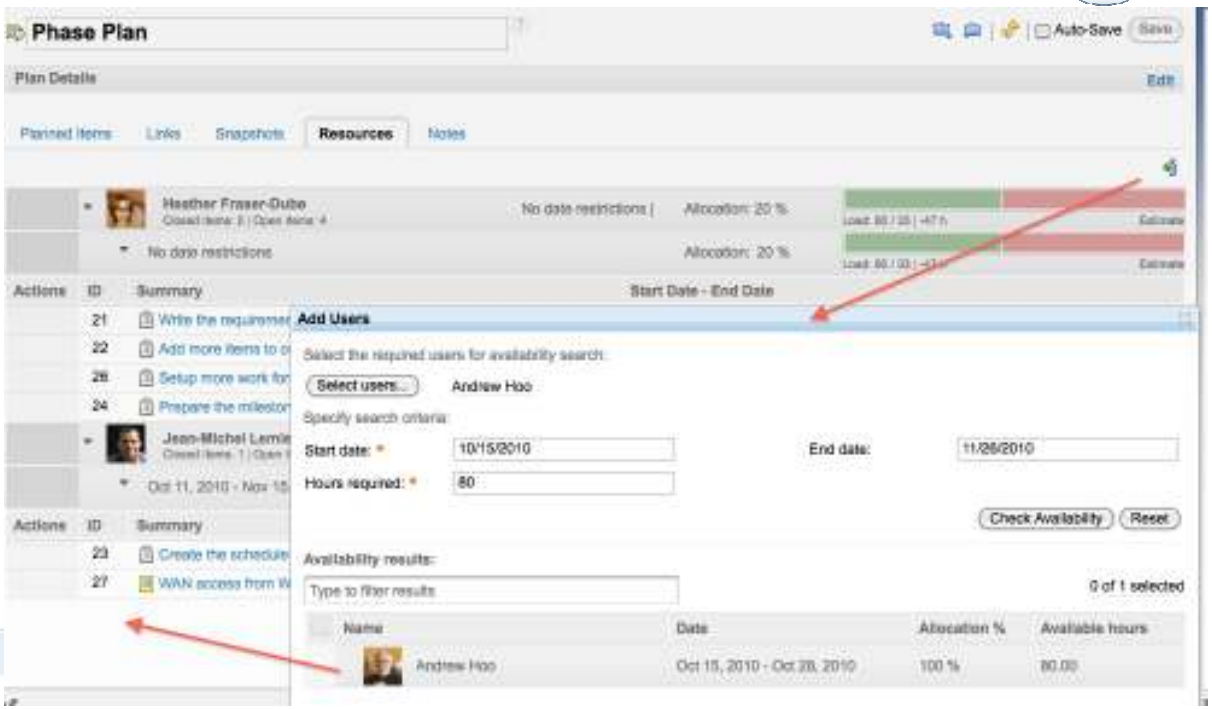


Roadmap charts

Support any planning method
Enable success w/ transparency

Resource Allocation and Scheduling

- **Resource Allocation**
  - Search and add a resource to your plan based on availability
  - You can now allocate ranges of availability to a project or team.



Work Allocations

Associate resources to teams and timelines:

Team	Allocation	Allocation Dates	Actions
Agile Project		(No Date Restriction)	
Main Development *	16 %	(No Date Restriction)	
Analysis		Oct 11, 2010 - Nov 26, 2010	
Main Development	5 - 16 %	Oct 11, 2010 - Nov 26, 2010	
Allocation	16 %	Oct 11, 2010 - Nov 15, 2010	
Allocation *	5 %	Nov 15, 2010 - Nov 26, 2010	

Plan Snapshots - Compare plans over time

- **How has my plan changed over time?**
  - What is the quality of our planning?
  - Did we make our date because we changed the plan and/or our estimates?

Planned Items | Links | **Snapshots** | Resources | Notes

Back to Snapshots

	Comparison - Oct 15, 2010 4:53:52 AM	**End** - Oct 15, 2010 4:53:45 AM	**Start** - Oct 15, 2010 4:44:47 AM
Overview			
Start Date	0	Oct 15, 2010	Oct 15, 2010
End Date	8 weeks 3 days 1 hour	Oct 25, 2010	Dec 23, 2010
Work Items Total	2	5	7
New	2	4	6
In Progress	0	0	0
Closed	0	1	1
Work Done	6 hours	1 day	1 day 6 hours
Work Estimated	2 weeks 2 days 4 hours	2 days 4 hours	3 weeks
Progress	–	8/20 h 100%	14/120 h 100%
Work Items			
	Modifed Items	**Added Items**	**Removed Items**
	Write the requirements	–	Create the schedule for the team
	Add more items to our list	–	WAN access from WTP site is slow - need to
	Setup more work for the team	–	–
	Prepare the milestone plans	–	–

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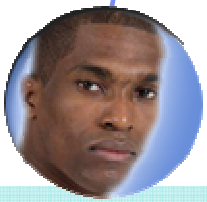
Process awareness

Making process executable and repeatable

Process Architect

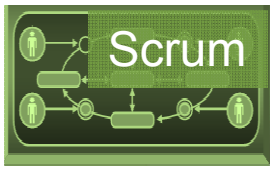
Step 1: Customize



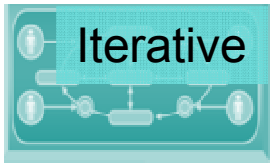
Project Manager

Step 2: Enact

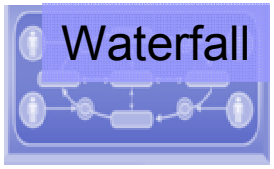
Variant #1

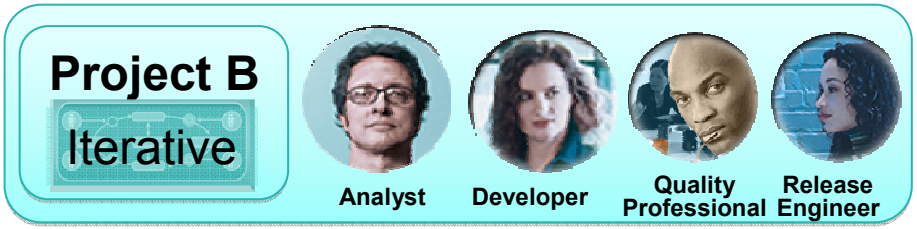


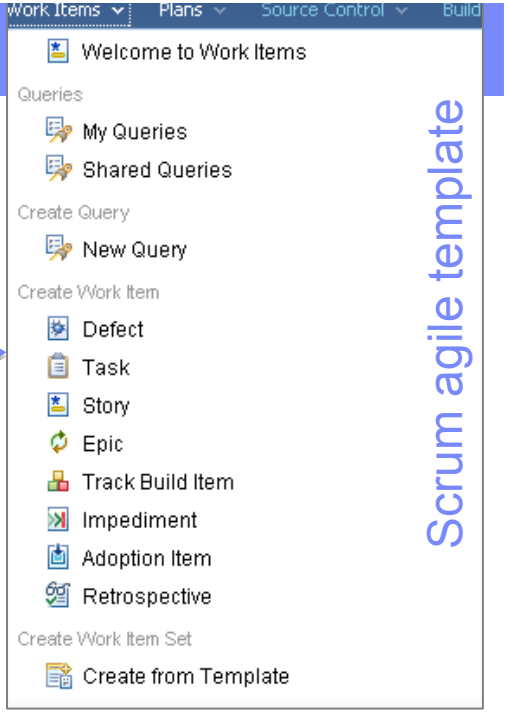
Variant #2

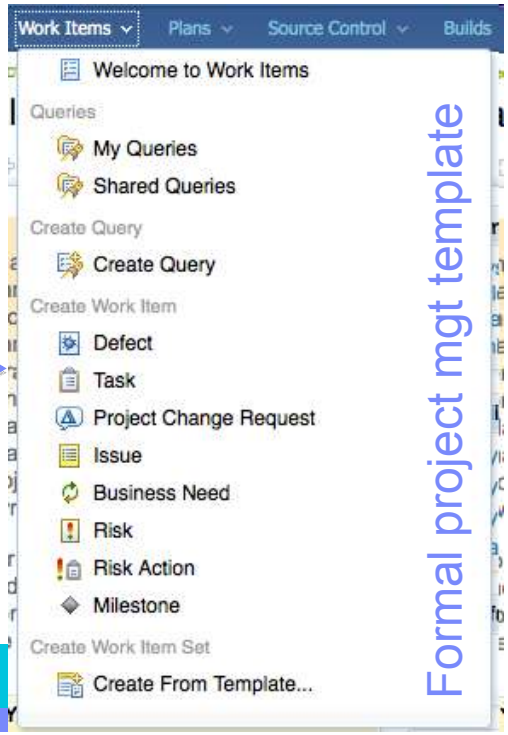


Variant #3



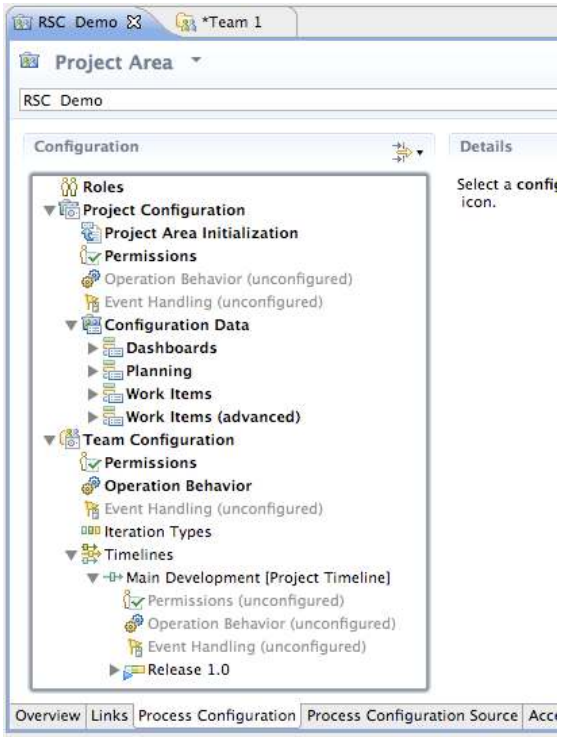


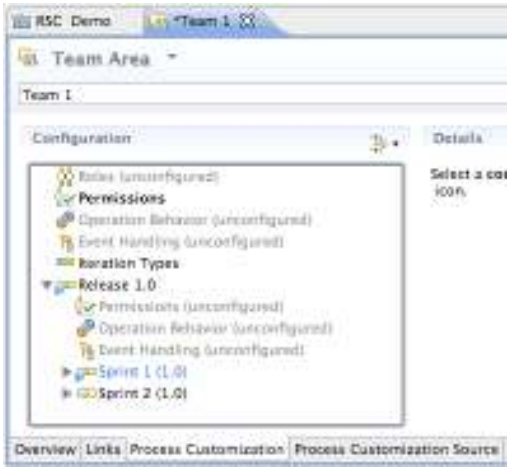




Project and team security and process control that adjusts to your projects progression

- **Role based security**
  - Establish permissions and controls for the roles on your project
- **Project level security and configuration**
  - Configure the process and security controls for the entire project
- **Team level security and configuration**
  - Give teams security and configuration rights so they can take control of their unique needs
- **Timeline / Iteration level control and configuration**
  - Dynamically adjust the permissions and operations for your project based on the iteration / timeline





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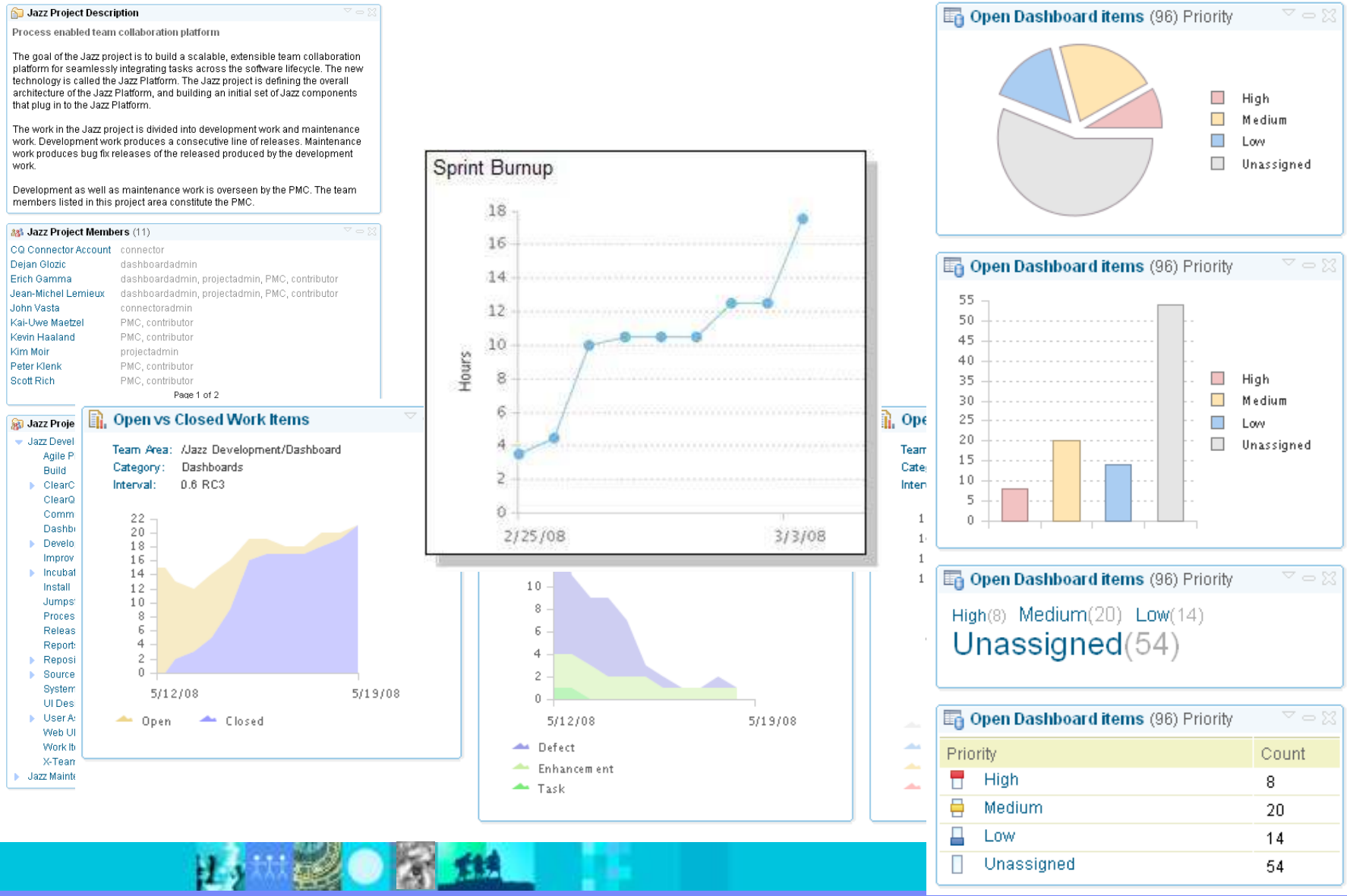
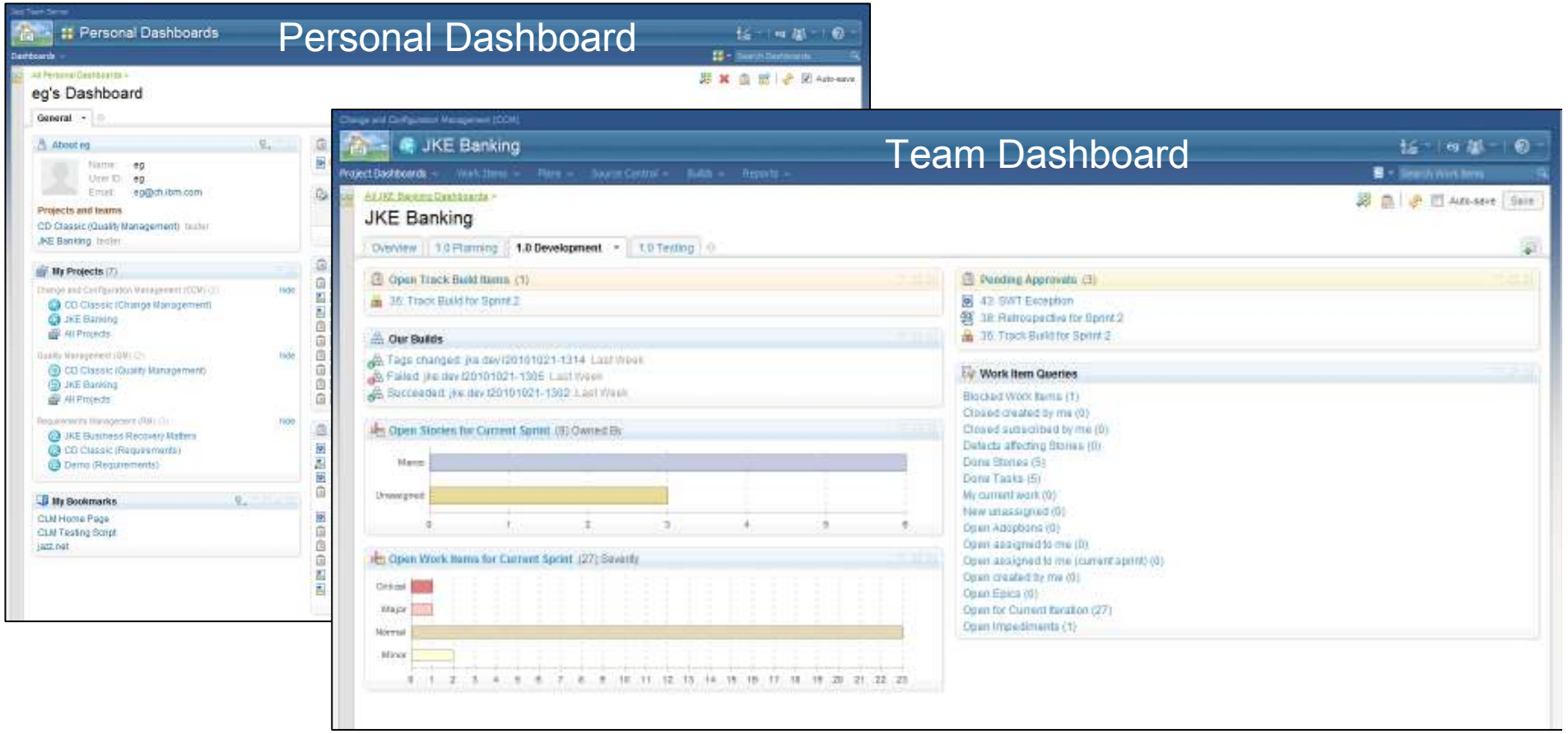
Transparency and Status for Everyone

Every stakeholder knows project status without having to ask

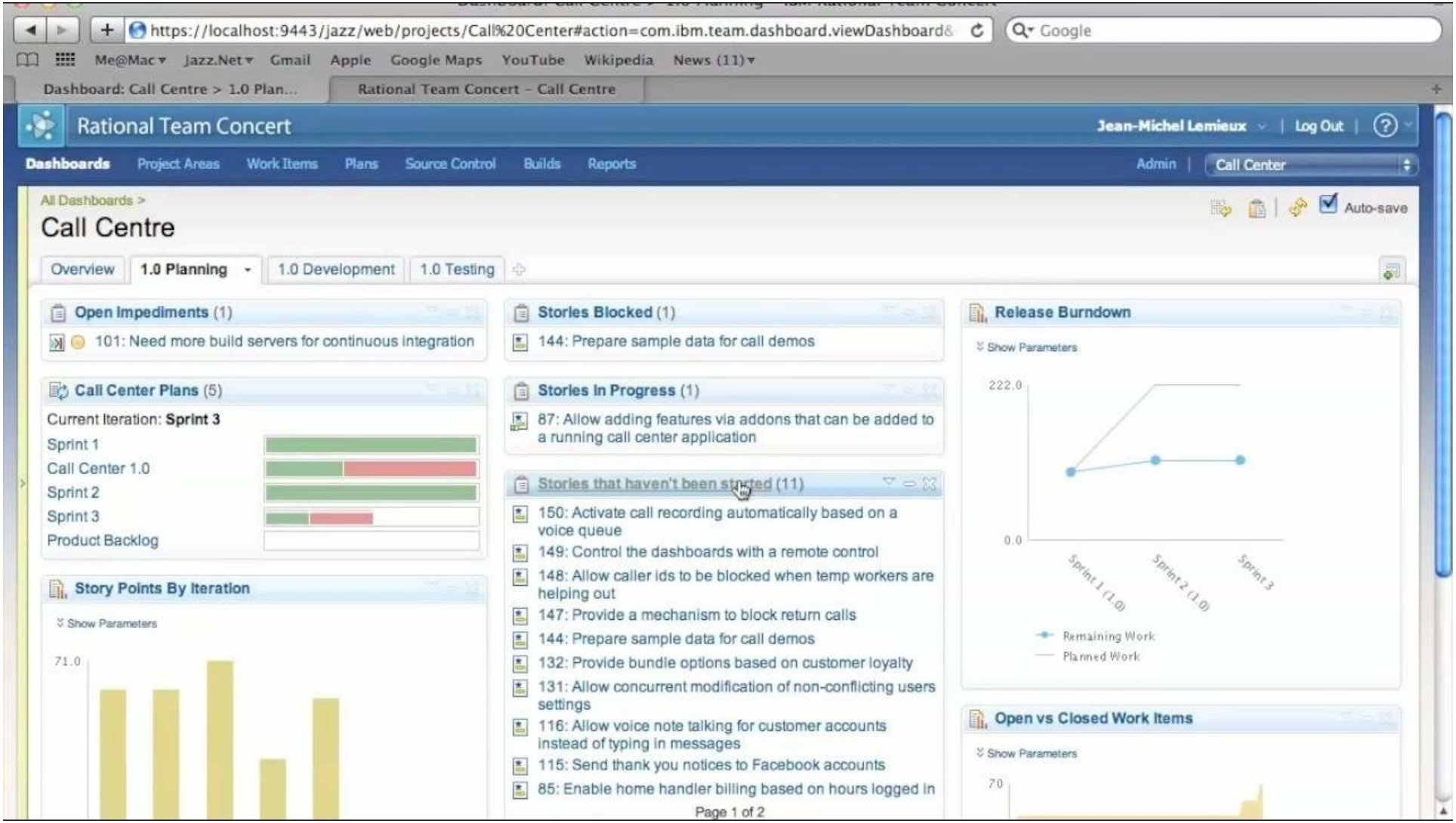


Automated dashboards

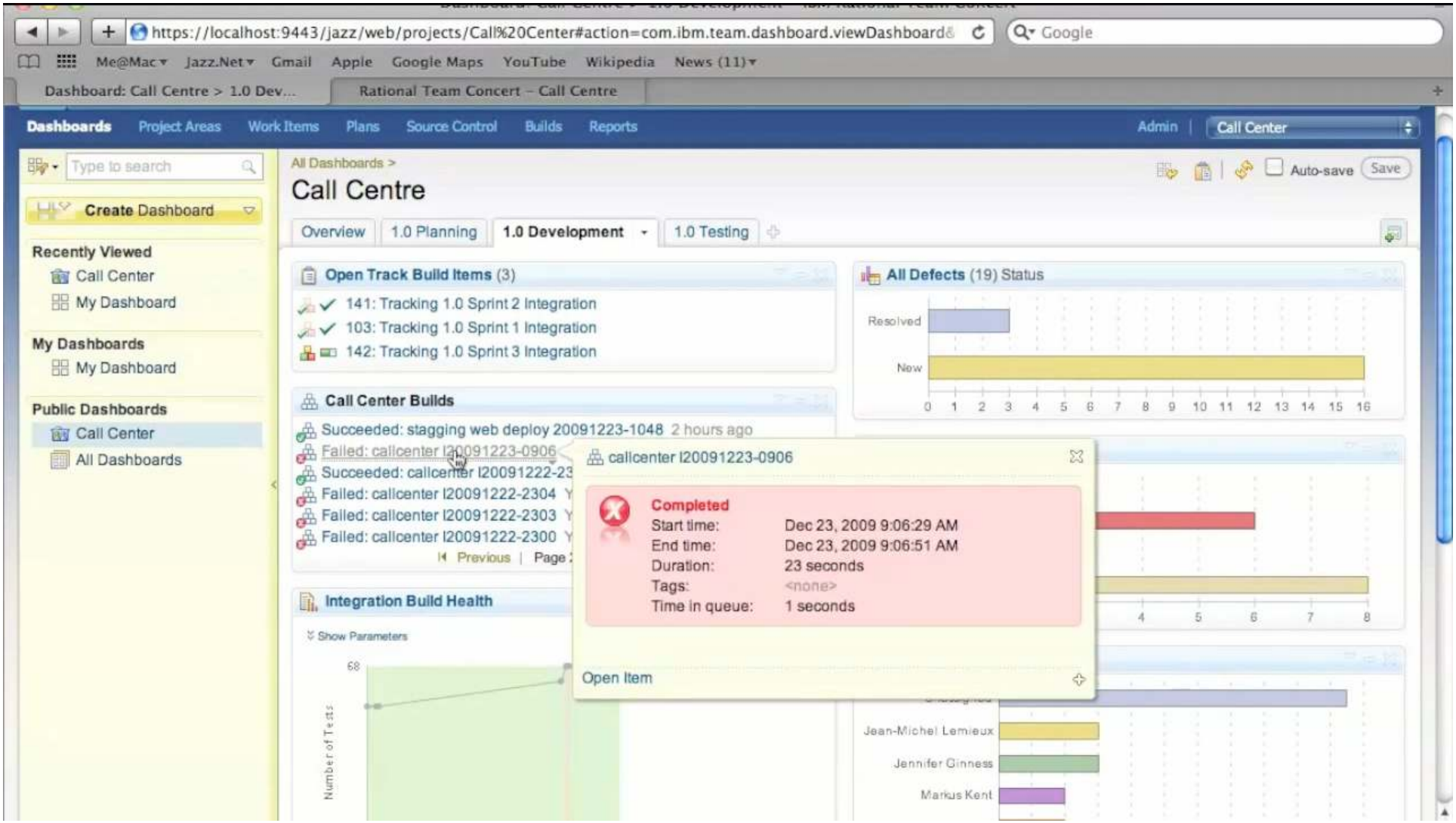
- Role based dashboards - Personal, Team, Project dashboards
- Dashboards populated with data from across the silos
- Review status on-line – Stay informed – Automated Project Status w/o having to ask.



Agile planning dashboard



Development dashboard



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1. **Business Challenges**
2. **Rational Team Concert Overview**
3. **ALM Business Imperatives – Our Value**
   - Team collaboration
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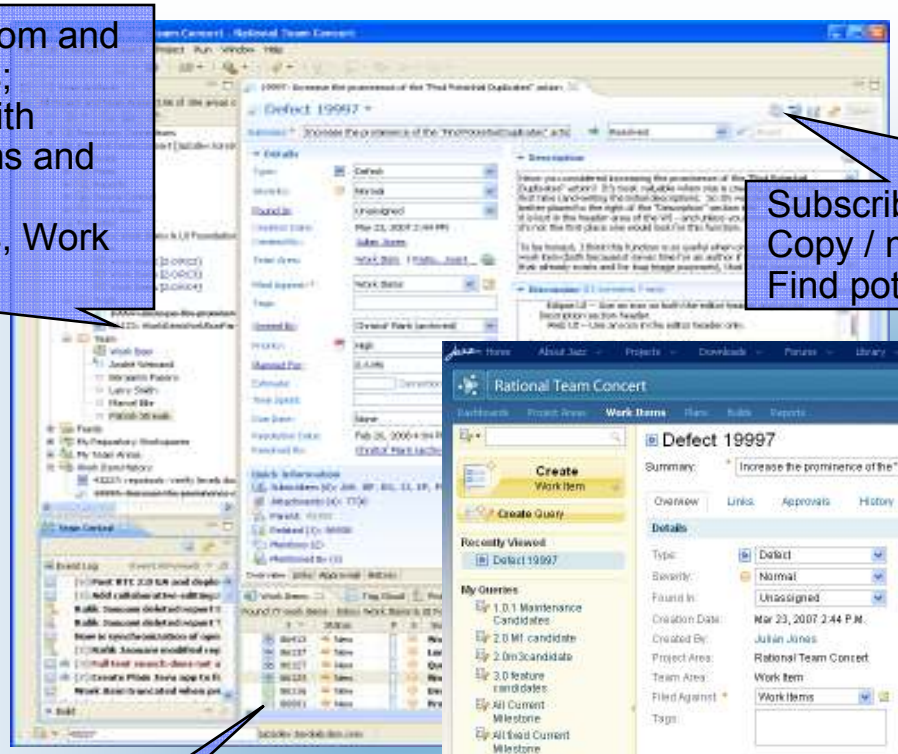
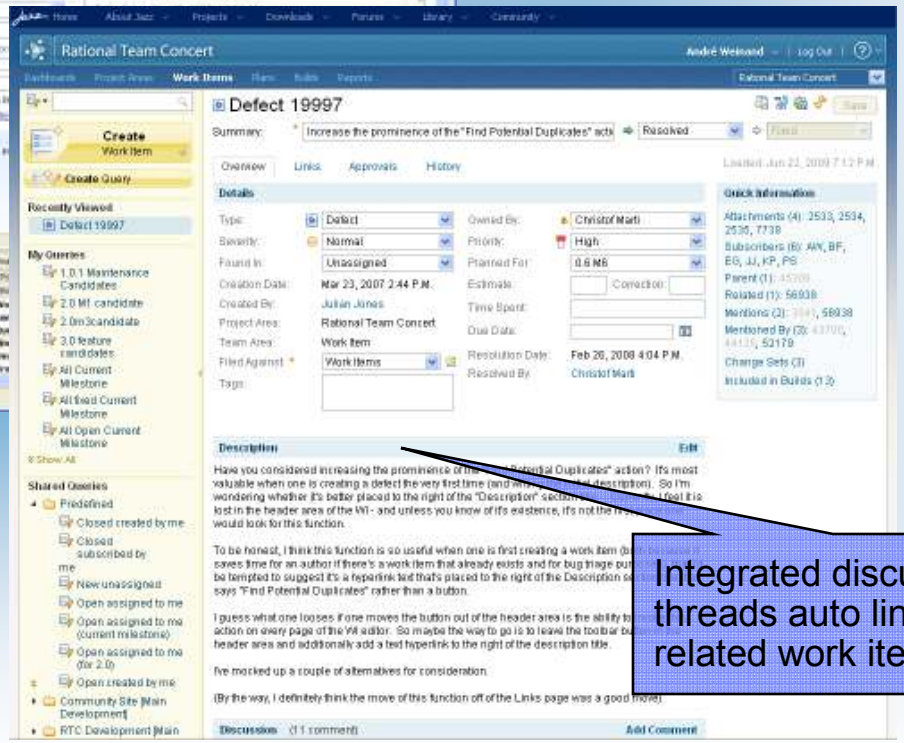
   - Process guidance
   - Transparency and status for everyone
   - Collaborative change management
   - Advanced source control
   - Continuous integration
4. **Summary**

Change management available everywhere – IDE or Web

Predefined, custom and personal queries;
Share queries with individuals, teams and projects
Favorite Queries, Work Items



Subscribe to work items you're interested in
Copy / move work items between projects
Find potential duplicates

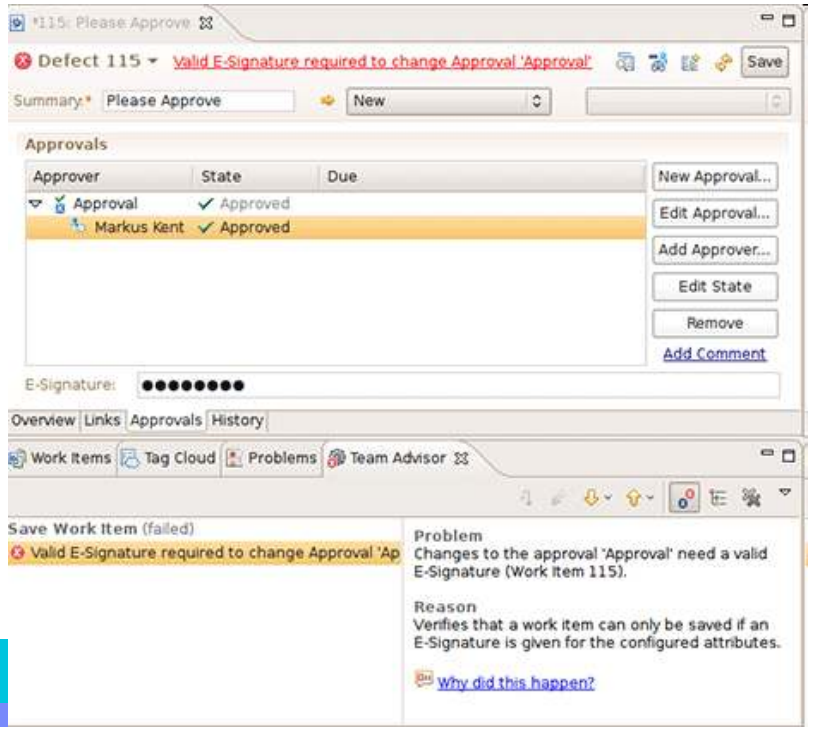


Interactive query results
Bulk Edit Mode

Integrated discussion threads auto linking to related work items

Govern change

- Establish and enforce approval and review checkpoints in your change workflow
- Require approvals and reviews before a workflow state change
  - Example: Rejecting a submitted workitem, moving a defect from submitted to planned, moving an enhancement from resolved to implemented
- Establish multiple approvals and reviews integrating comments and discussion
- Require an electronic signature when changing the state
  - Example: As part of an approval, when moving an enhancement or defect from submitted to rejected or accepted.



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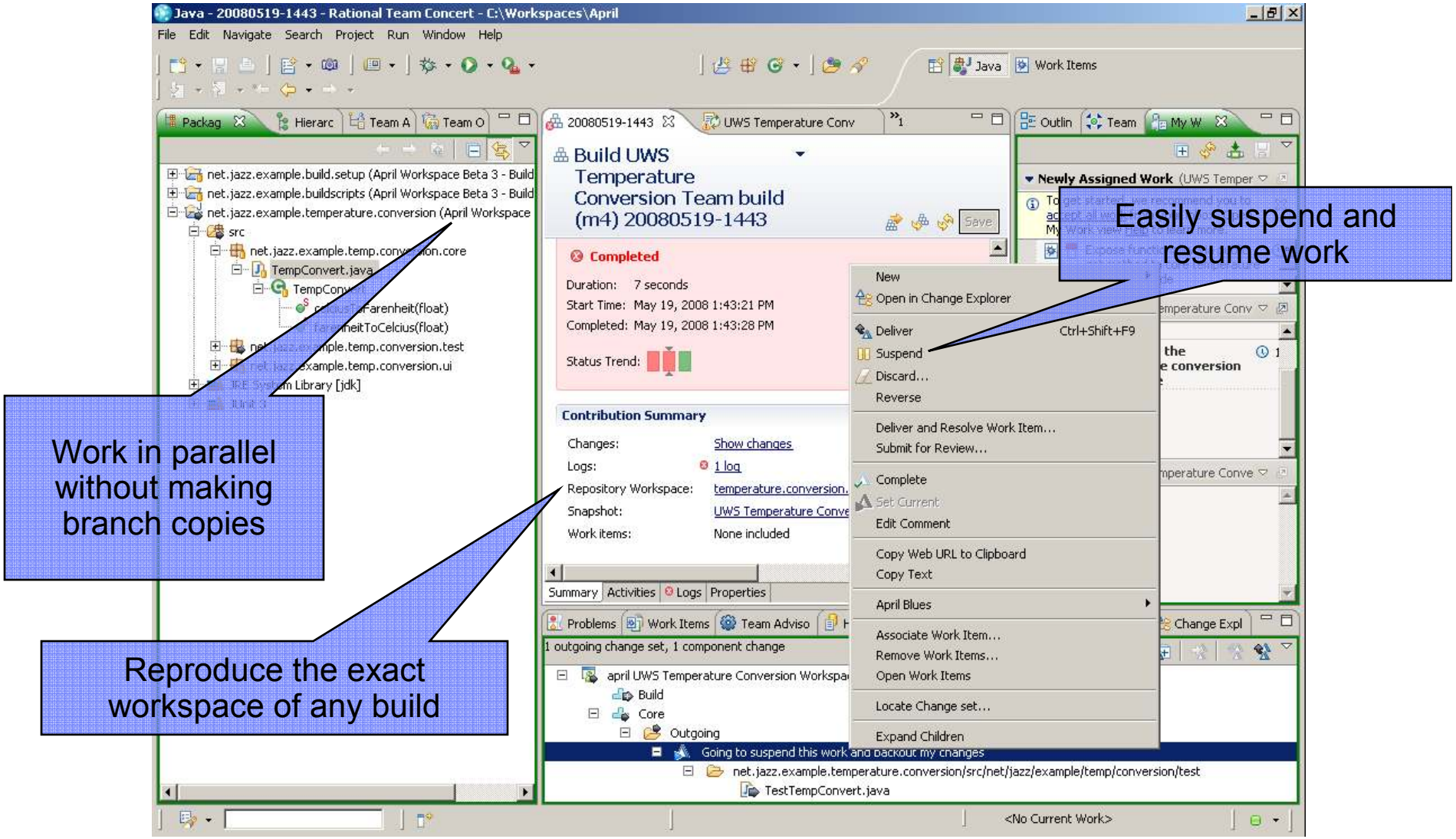
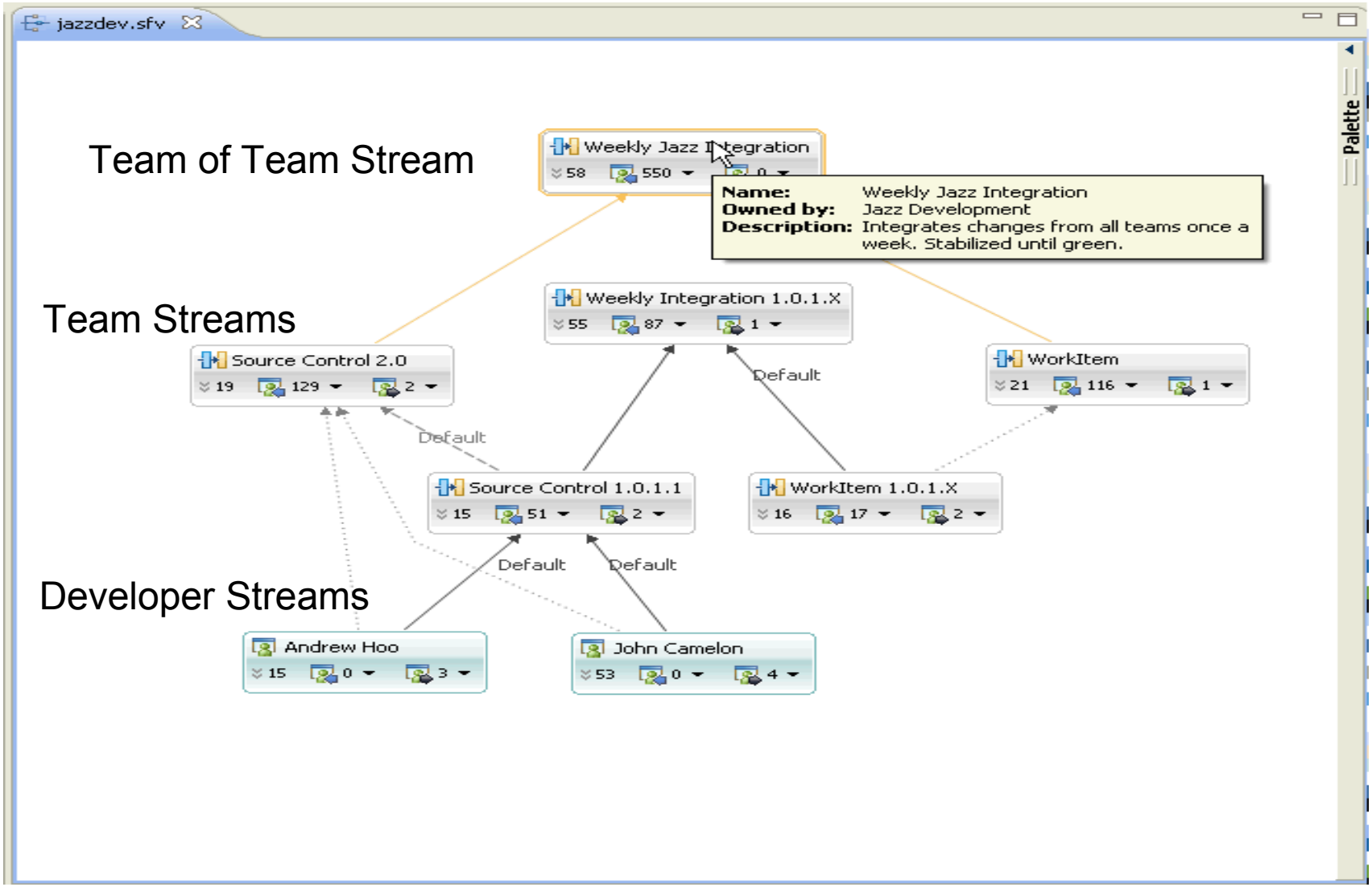
Advanced source code management

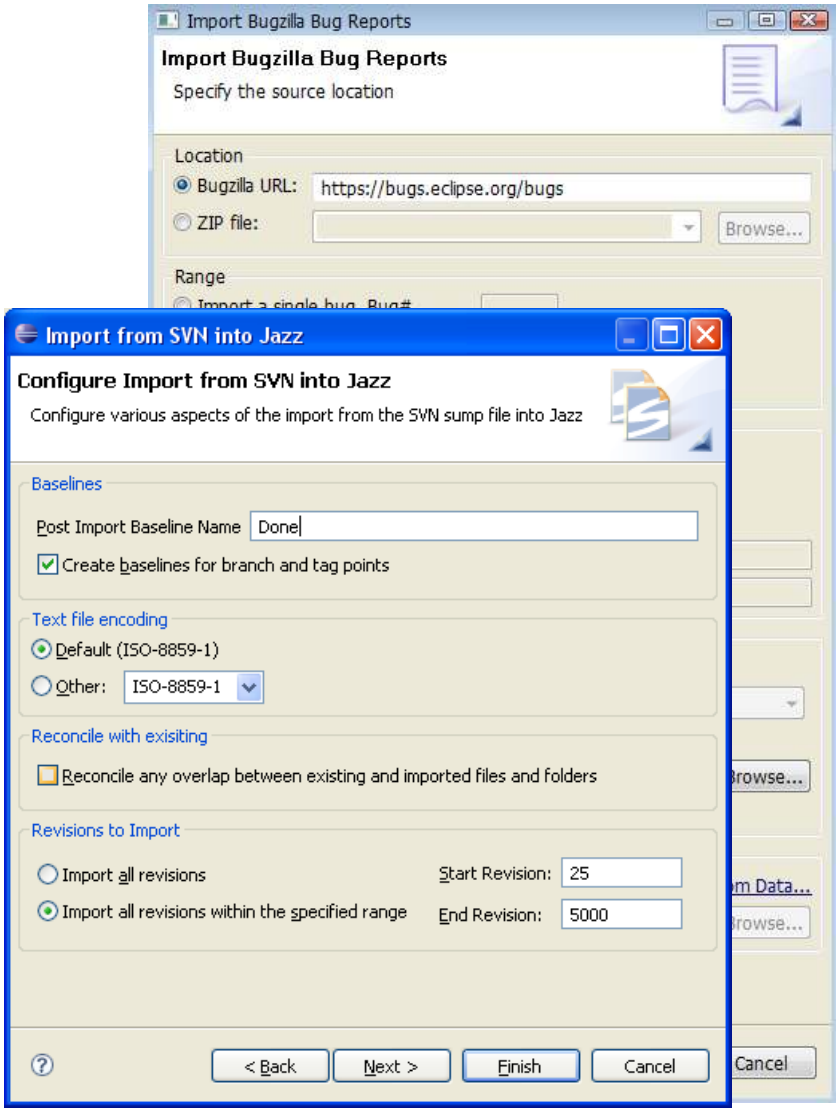


Work on multiple product versions and teams while maintaining order



RTC works with your existing tools

- Easily import Bugzilla, Jira*, or any other change tracking system with CSV file support into RTC Work Items
- Easily import Subversion and CVS repositories into RTC SCM
- Importers also available for ClearCase / ClearQuest for those moving to RTC
- Connectors available to provide dynamic integrations with Subversion, ClearCase, ClearQuest, Synergy, Change



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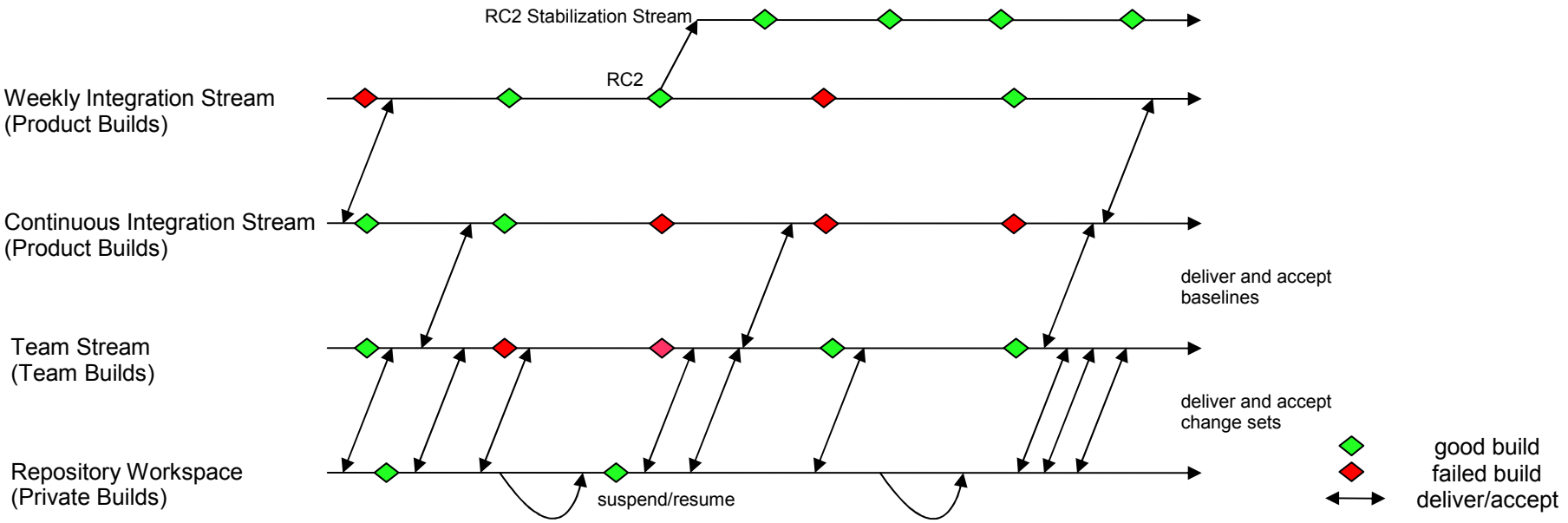
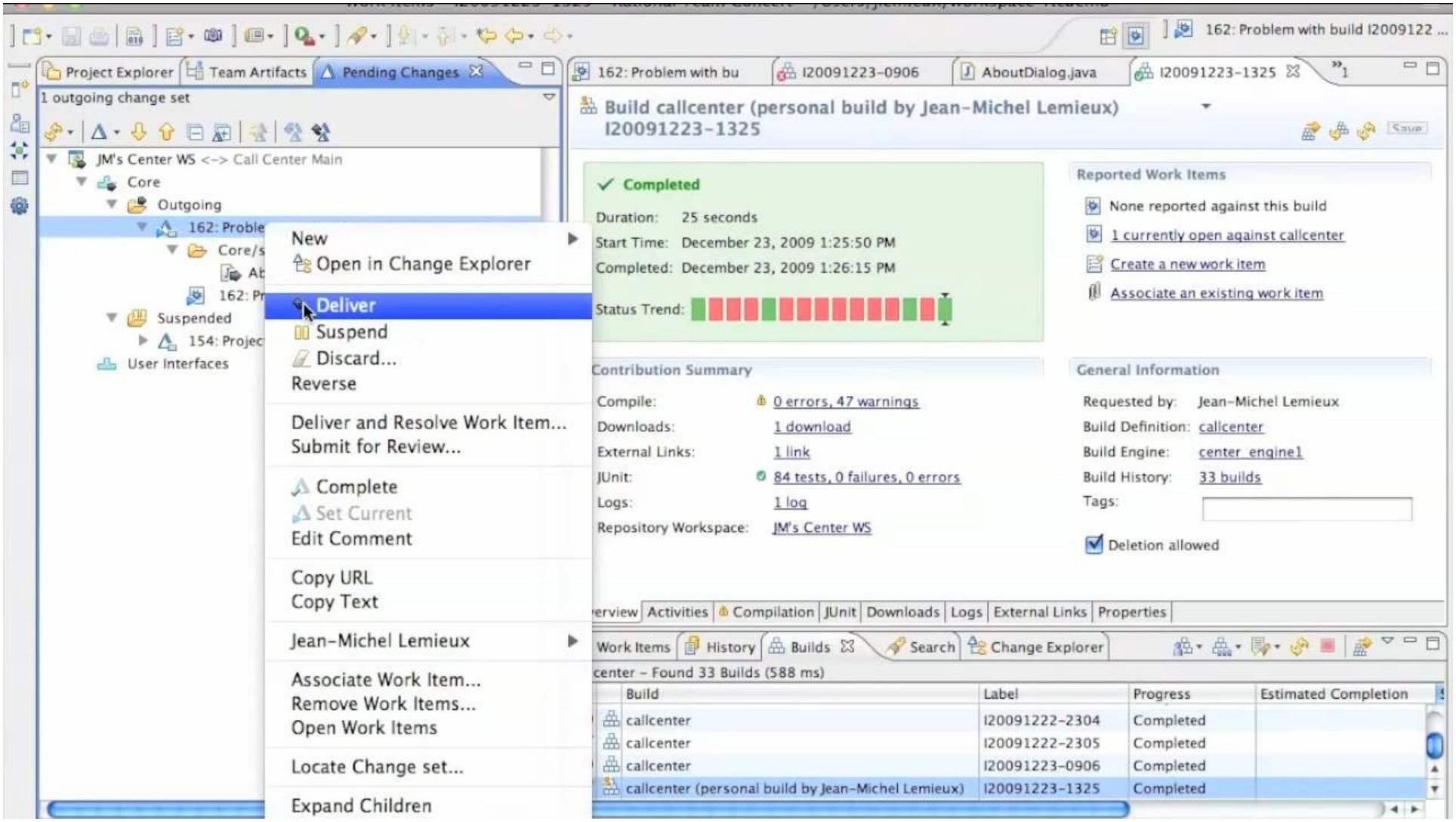
Continuous integration/builds

Incremental and flexible integration with a great reduction in complexity



- Developers deal mainly with accepting and delivering to their team stream. Flowing changes to and from the product and weekly integration streams provides multi-level staged continuous integration support across a complex system.
- Each build references a snapshot of the artefacts that were built. Reproducing a build or patching a build is as simple as creating a new stream from the snapshot.

Build auditing



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Thank
You