

#### **Process Framework for Emergency Management in the Czech Republic**

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- The aim of my dissertation thesis
- Related work
- Comparison between the aim of thesis and related work





## **Process Framework for Emergency Management**

#### Methodology (based on BPM Life-Cycle)



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# Features and Recommendations for Emergency Processes

#### **Internal Factors**

- Risk Analysis
- Level of Automation
- Psychological Aspects
- Using of Standards



#### **External Factors**

- Legislation
- Organisational Structure
- Contingency Plans
- Different Types of Information
- Variability and Uncertainty



- Problem Domain Definition
  - Crisis Staff at Local Governance Level
  - Accidents Involving Dangerous Substances
- Application of Methodology

   Emphasis on Identification and Modelling phase
- Architecture View

   Bonita Open Solution





# Process Management Related Work

- Standards based on process management
  - ISO900x, ITIL, CMMI, Six Sigma
- Organisations
  - Object Management Group
  - Workflow Management Coalition
  - Organization for the Advancement of Structured Information Standards
- Companies
  - Oracle, IBM, SAP, Fujitsu, Adobe





# Emergency Management Related Work

- Legislation
  - Law No. 240/2000 on crisis management
  - Law No. 239/2000 on the Integrated Rescue System
- Obligatory documents
  - Typical activities of IRS
  - Modell action plans at state level
  - Documents of Fire Brigade
  - Emergency plans on local, district, state level
- Information systems
  - EMOFF, Krizkom, Argis, Krizport





# **Process and Emergency Management Related Work**

- Sell and Braun recognized that emergency plans are very similar to business processes.
- Project Orchestra (Open service architecture for risk management) defines workflows that combine several services into one value-added service chain that achieves a certain goal.
- Leoni et al. MOBIDIS: A Pervasive Architecture for Emergency Management. 2006.
- Mak et al. Building online crisis management support using workflow systems. 1999.
- Konečný et al. Dynamic geovisualisation in crisis management.
- Fire Brigade. IRS information system.
- Vondrák et al. Floreon+.
- University of Defence. Security Laboratory.

# **Business Process Management**



- Field of combining management and technology focused on aligning organizations with the wants and needs of clients.
- It is a complex management approach that promotes effectiveness and efficiency while striving for innovation, flexibility, and integration with technology.











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## **Emergency Plans** in the Czech Republic

- Textual form
- Governance level
  - Local, District, State
- Integrated Rescue System
  - Fire Brigade, Rescue Service, Police, Army
- Coordination of activities
  - Strategic level, Operational level, Tactical level
- Emergency Plans
  - evacuation plan, flood plan, internal/external emergency plan, response plan, model action plan, operational plan

# **Orchestra Project**

- Project Orchestra defines workflows that combine several services into one value-added service chain that achieves a certain goal.
- Then they deploy such workflows as executable service instances. In particular, the solution uses several services distributed over the network that are orchestrated by an additional service that directly interacts with the client and executes the workflow defined in WS-BPEL, using active BPEL, an Open Source BPEL engine.
- The starting points were the application of Data Flow Schemata, and UML Use Case and System Sequence Diagrams describing the risk assessment functionalities.
- These diagrams were prepared in cooperation with the system end users during the requirements phase of the pilot development.

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## Thank you for your attention.

**Questions?**