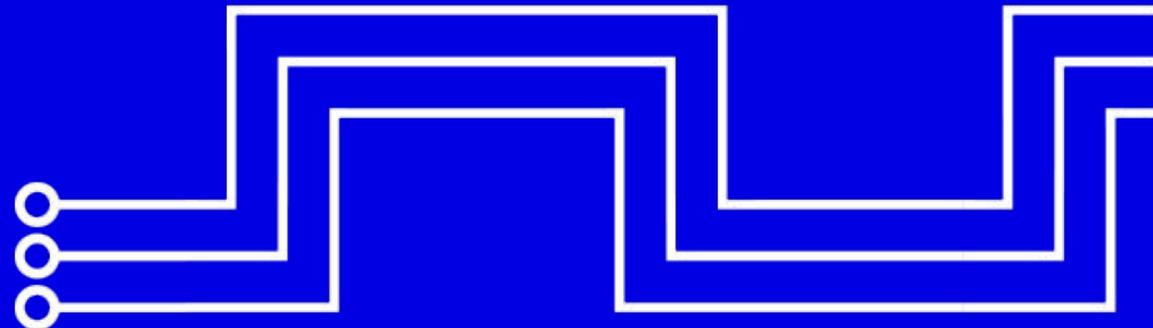




Agile Applicability in Academic Research

Mgr. Filip Svoboda



Presentation agenda

1. Agile introduction
2. Research context definition
3. Problems
4. State-of-the-art
5. Achieved results
6. Aims of future research

Agile introduction

- A work organization paradigm
- Originated with „Manifesto for Agile Software Development“, 2001
- Redefines many focal aspects of previous approaches
- People, value, customer, change



Agile introduction

People

- Foster collaboration, not processes
- Create environment, where spontaneous communication can thrive
- Unlock intrinsic potential of knowledge workers
- Motivate by autonomy, mastery, and purpose (Daniel Pink)
 - Not by simple positive and negative stimuli, e.g. by money (Taylorist approach)

Agile introduction

Change

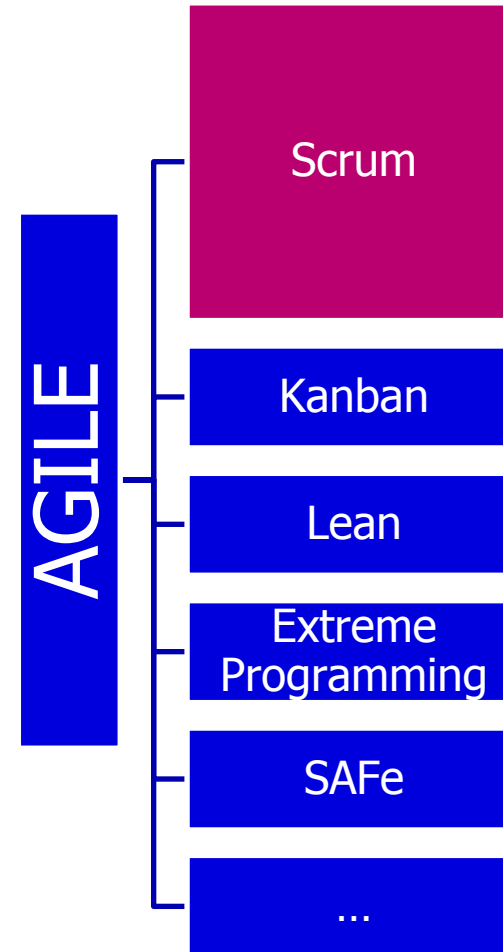
- Cynefin framework = problem classification pattern, based on Dave Snowden (1999)
- Simple** = cause and effect is clear
 - Best practice realm – e.g. BPM process
- Complicated** = cause and effect requires analysis
 - Good practice realm – e.g. Waterfall
- Complex** = cause and effect visible only in retrospect
 - Agile realm – e.g. experimentation
- Chaotic** = cause and effect completely unpredictable
 - Chaos realm – e.g. COVID-19 emergency



Agile introduction

Paradigms and frameworks

- **Agile** = a paradigm
 - Contains principles and practices
- **Framework** = minimal set of prescriptions
- **Methodology** = maximal set of prescriptions



Research context definition

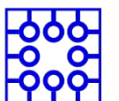
Academia

- Agile in the industry is well-known and well-tested
- Many new context are being explored (such as general IT, marketing, HR, sales, public management, ...)
- Research and academic environments are not exception
- Many laboratories and research groups are managed ad-hoc; research is by definition unpredictable (and thus change-based)

Problems

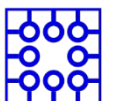
Academia

- Ad-hoc management
- High stress on central figures
- Lack of transparency in processes, people, work products, status, ...
- Low teamwork and inadequate synergy finding
- Managing academic culture, management by KPIs, compliance
- Scaling



State-of-the-art

- Systematic literature reviews are missing
- Research body mostly composed of a large number of ad-hoc case studies
- Six studies analyzed in detail in my Master thesis (Americas, Europe, Asia)



Achieved results - LabSeS

Methods

- Questionnaire for lab members (first round, May 2020)
 - Likert scales 1-5
 - Questions about working on final thesis and engaging with laboratory
- Process design based on results and observance
- Process implementation
- Questionnaire for lab members (second round, April 2021)
 - Hypothesis testing

Achieved results

Agile Process in LabSeS

- Criteria: simplicity, motivating, decrease stress on faculty
- Biweekly Sync
 - Lab news, Scrum, smaller-group discussions
- Technical discussions on-demand
- Semestral Retrospective, Semestral Thesis Presentation
- Scrum Master role

Achieved results

Results

- Differences between May 2020 (n=5, 70 %) and April 2021 (n=7-8, 80 %)
- Better median achieved in 12 out of 13 measured questions
- Statistically significantly better distribution in 7 out of 13 measured questions
 - Quality of interactions with supervisor and his availability
 - Subjective evaluation of thesis quality, productivity, motivation, and overall feeling of writing
- Statistically significantly more inclination to write papers about Smart Cities and to represent the laboratory

Aims of future research

In the laboratory and specific process

- Publication of results (European Management Journal?)
- Pulling customers (municipalities) into the process
- Uncovering synergies among laboratory members
- Implementing the process in another laboratory for control

Aims of future research

Overall

- Systematic literature review
 - Focus on element enumeration
 - Focus on framework classification
- Correlation studies
- Standardization
- General (parametrized / decision-tree) process design
- Empirical verification

M U N I
F I



**Laboratoř
servisnřch
systemů**

