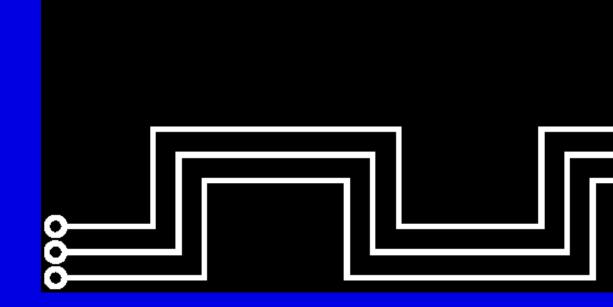
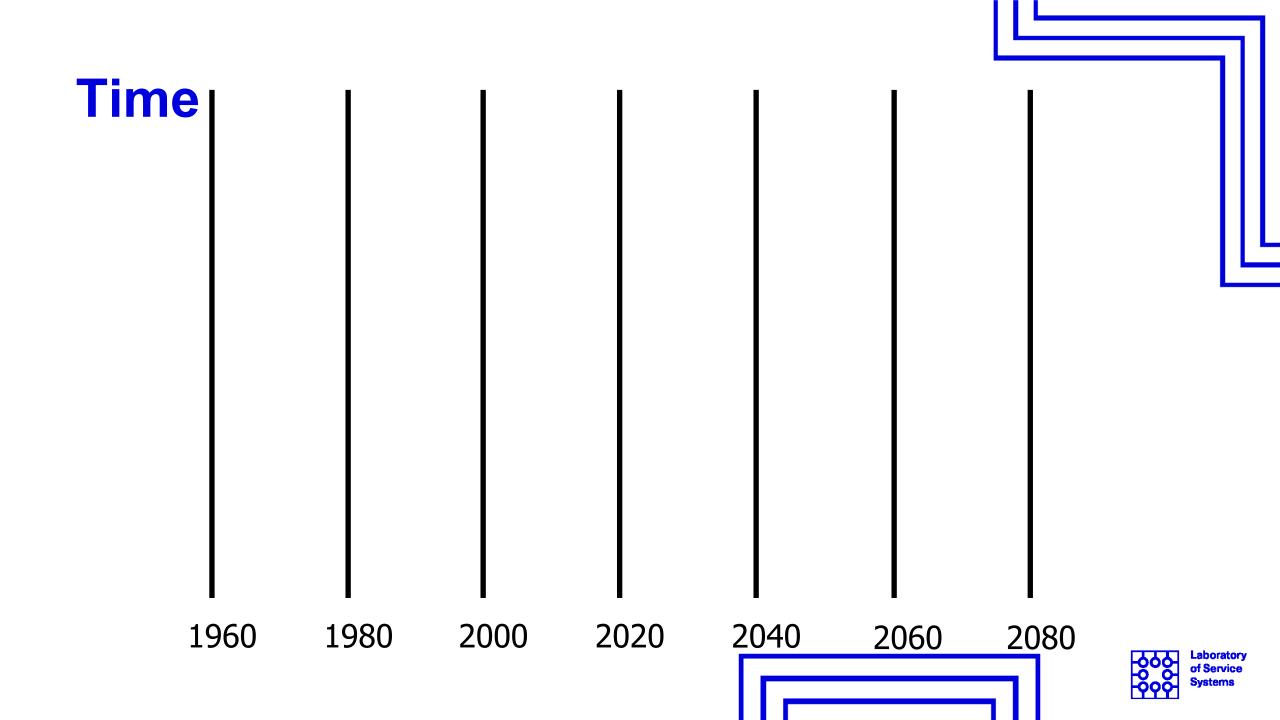
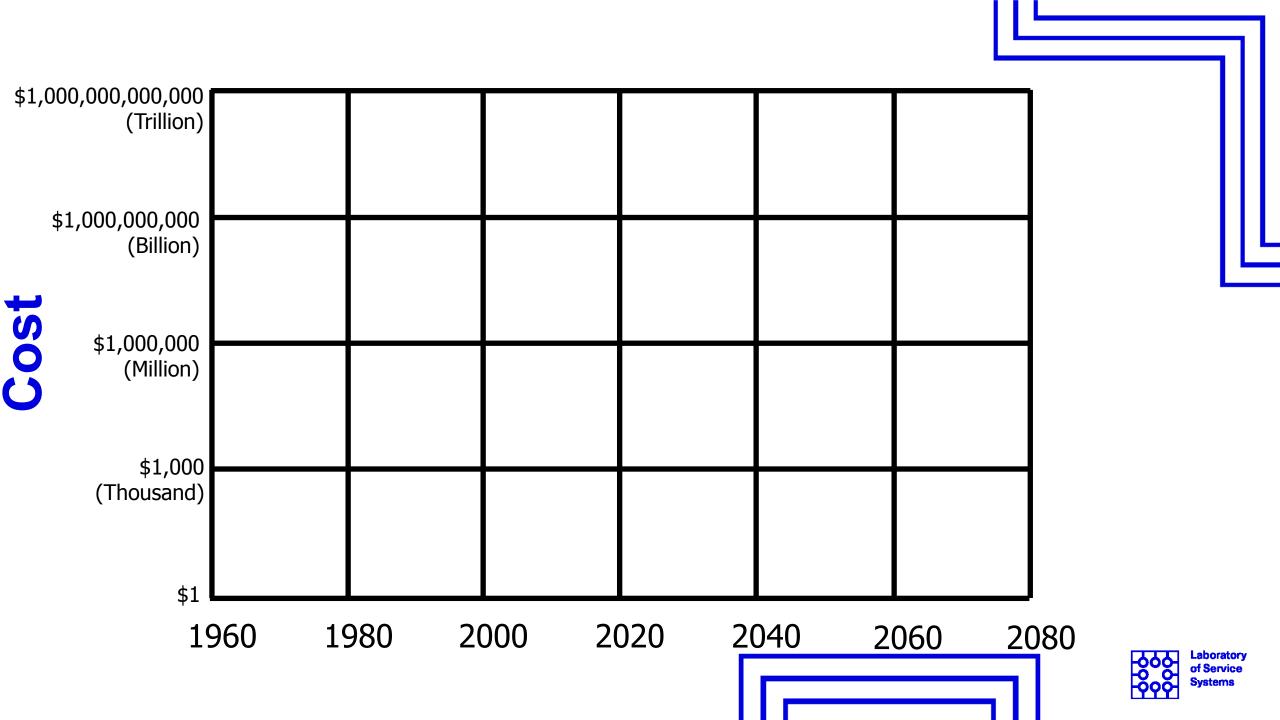
Understanding T-Shaped Skills

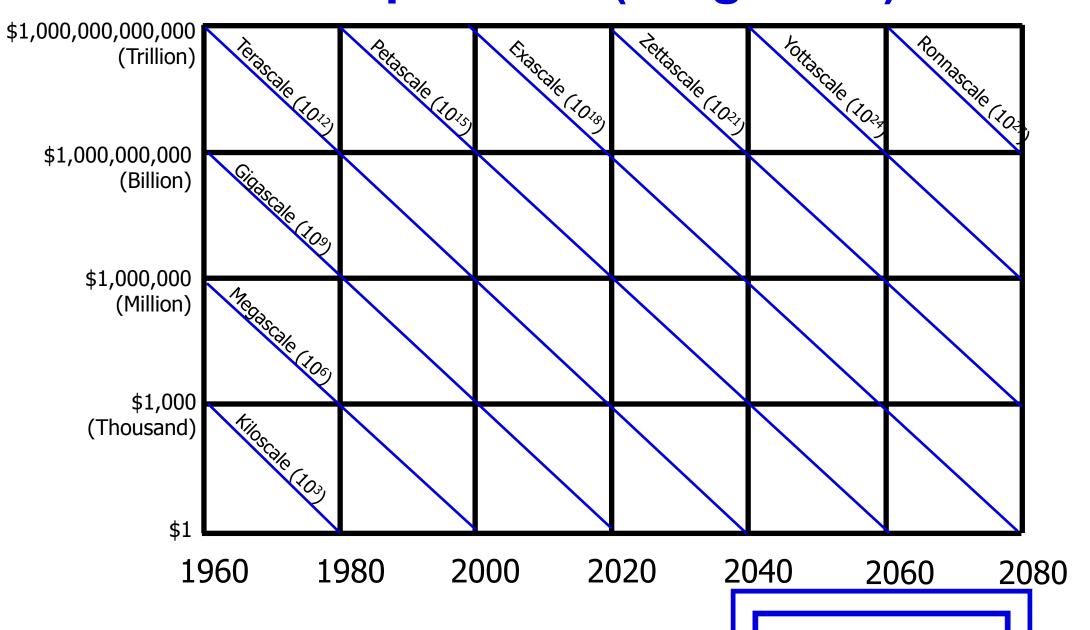
An Overview





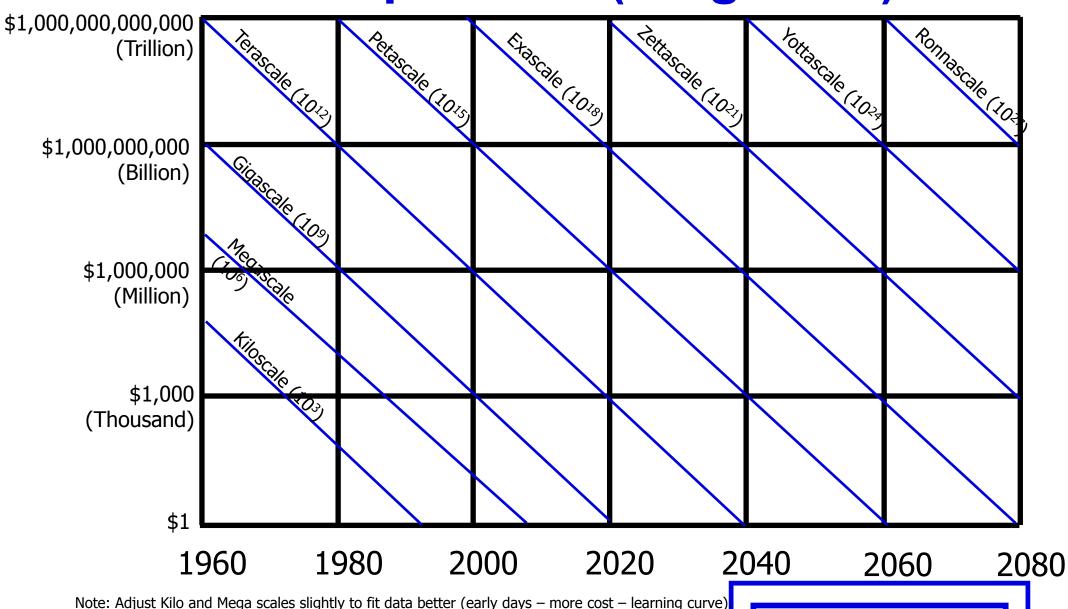


Cost of Computation (Diagonals)





Cost of Computation (Diagonals)





Estimating Knowledge Worker Productivity \$1,000,000,000,000 (Trillion) \$1,000,000,000 (Billion) GDP/Employ **Trend** \$1,000,000 Based on USA (Million) Historical Data Year Val \$1,000 1960 \$10 (Thousand) \$33 1980 \$78 2000 2020. \$151 2080 2023 1960 1980 2000 2020 2040 2060 \$169 Cost of computation goes down by 1000x every 20 years (left to right diagonals), driving knowledge worker productivity up.

We get the future we invest in: Al tools to experiment with today

"Service providers
will not be replaced by AI,
but trusted service providers
who use AI (well and responsibly)
will replace those who don't."

Every person in a role in an organization is a service provider.



Service Science

Service Science means curricula, training, and research programs that are designed to teach individuals to apply scientific, engineering, and management disciplines that integrate elements of computer science, operation research, industrial engineering, business strategy, management sciences, and social and legal sciences, in order to encourage innovation in how organizations create value for customers and shareholders that could not be achieved through such disciplines working in isolation



Multidisciplinarity

Any combination of curricula, training and research programs that are designed to teach individuals to apply their *learned* knowledge in order to encourage innovation in how organizations create value for their customers and shareholders that could not be achieved through such a disciplines working in isolation.



Interdisciplinarity

□ The term interdisciplinary is applied within education and training pedagogies to describe studies that use methods and insights of several established disciplines or traditional fields of study. Interdisciplinarity involves researchers, students, and teachers in the goals of connecting and integrating several academic schools of thought, professions, or technologies—along with their specific perspectives—in the pursuit of a common task



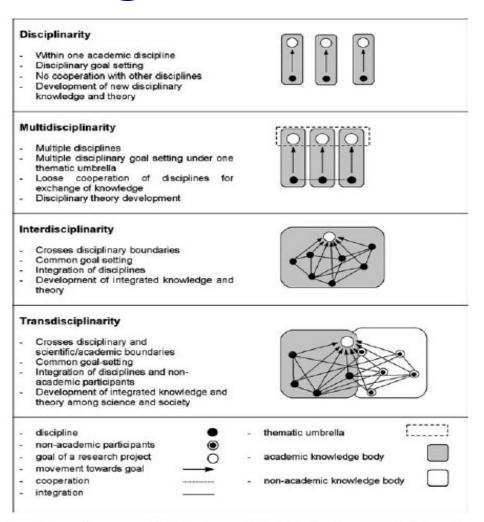
Transdisciplinarity

- □ the intellectual framework where the nature of the manifold links among isolated issues can be explored and unveiled, the space where issues are rethought, alternatives reconsidered, and interrelations revealed.
- disciplines offer a parallel analysis of problems; in the latter, disciplines offer their specific approaches and even basic assumptions, to a dialogue, in order to address complex issues together. In the case of transdisciplinarity, approaches and even methods are developed in a joint effort, something which is indeed difficult in complex societies, but very necessary





Understanding



 ${\it Figure~1.~Overview~of~research~concepts:}~ disciplinarity, multidisciplinarity, interdisciplinarity~and~transdisciplinarity.$



Multidisciplinarity

I – shape

Deeply focused

Expert only in one branch

Dash – shape

Interdisciplinary approach

Not expert, but is able to communicate with I-shapes

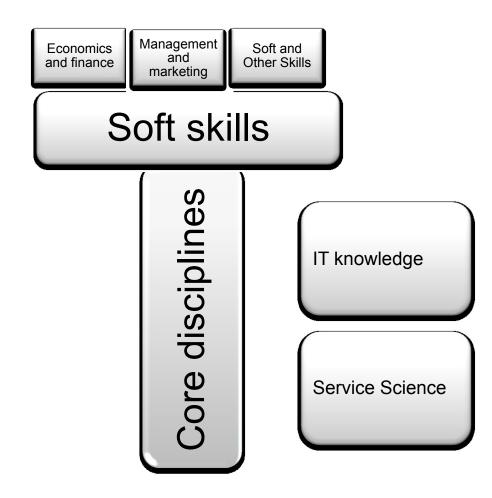
T – shape

Multidisciplinary approach

Expert in one field, interdisciplinary in the others



T – shape professionals





T-shape and university curricula

As universities transform curriculum in the AI era, the importance of preparing T-shaped professionals for career success is an important topic to explore

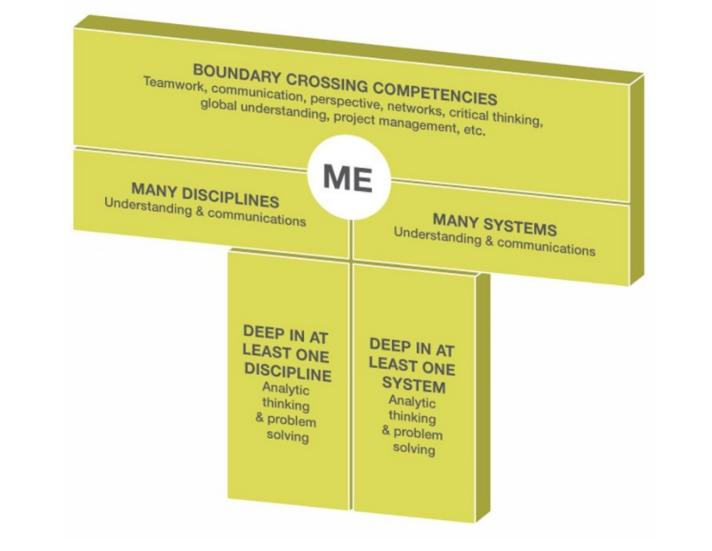
T-shaped professionals have deep disciplinary problem-solving skills and broad communications skills for improved teamwork and rapid learning of new areas

A T-shaped professional has deep expertise in one area (vertical stem of the "T") and broad skills across multiple areas (horizontal top of the "T") \square

T-shaped professionals have depth and breadth across six areas: Emerging technologies, work practices, developmental mindsets, academic disciplines, societal systems, regional cultures











WHAT IS THE T-SHAPED ADVANTAGE?

T-SHAPED PROFESSIONALS HAVE THE ABILITY TO COMMUNICATE ACROSS BOUNDARIES, ADAPT TO MULTIDISCIPLINARY TEAMS, AND LEARN NEW AREAS OF EXPERTISE AS NEEDED TO TACKLE MULTICONTEXTUAL PROBLEMS.





Top 10 skills

in 2020

- Complex Problem Solving
- Critical Thinking
- Creativity
- 4. People Management
- 5. Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- 8. Service Orientation
- 9. Negotiation
- 10. Cognitive Flexibility

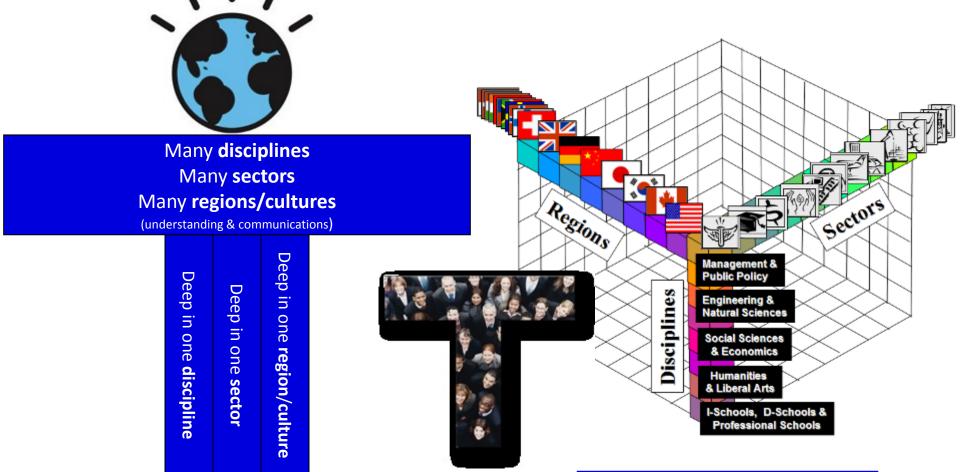
in 2015

- 1. Complex Problem Solving
- Coordinating with Others
- 3. People Management
- Critical Thinking
- 5. Negotiation
- Quality Control
- Service Orientation
- 8. Judgment and Decision Making
- Active Listening
- Creativity

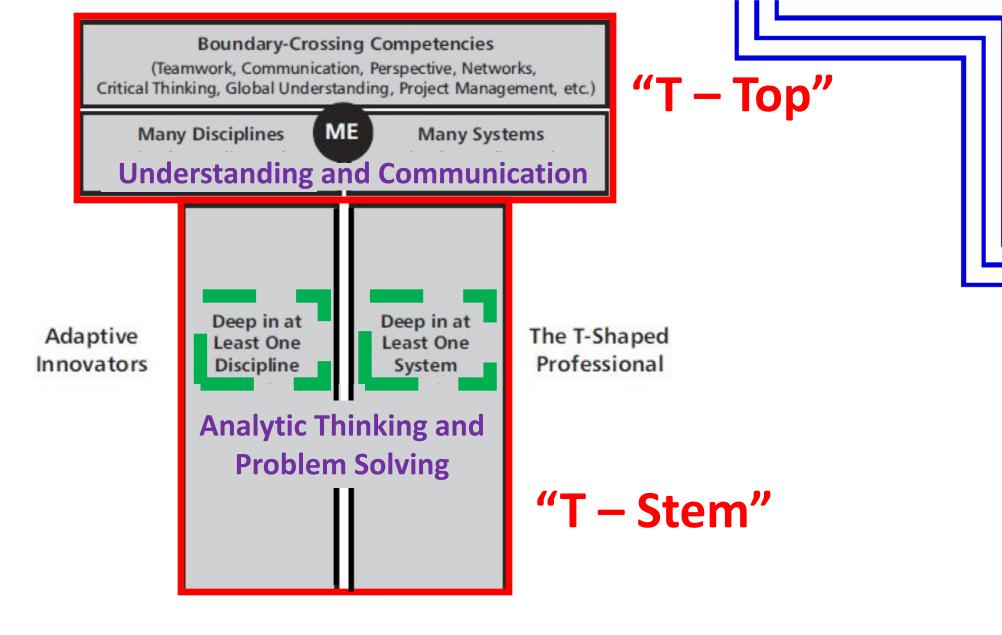


Next Generation:

Future-Ready Tichaned Adaptive Innovators





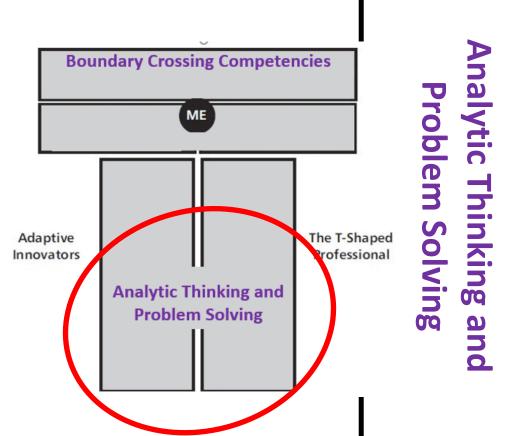


How to Thrive as IT Professionals in a Converging ICT World

Y. Moghaddam, C. Bess, H. Demirkan, and J. Spohrer
The Journal of Information Technology Management, Vol 27, 3, March, 2014.



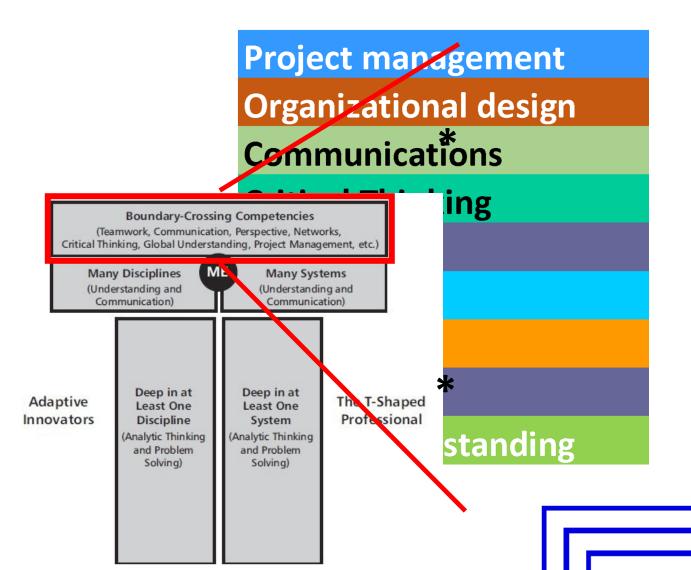
MyT-Me T-Stem Categories



- Memberships, and recognitions
- 2. Education and degrees and certifications
- 3. Operations responsibilities and expertise
- 4. Software/Device Proficiency
- 5. Methods/Skills
 Proficiency

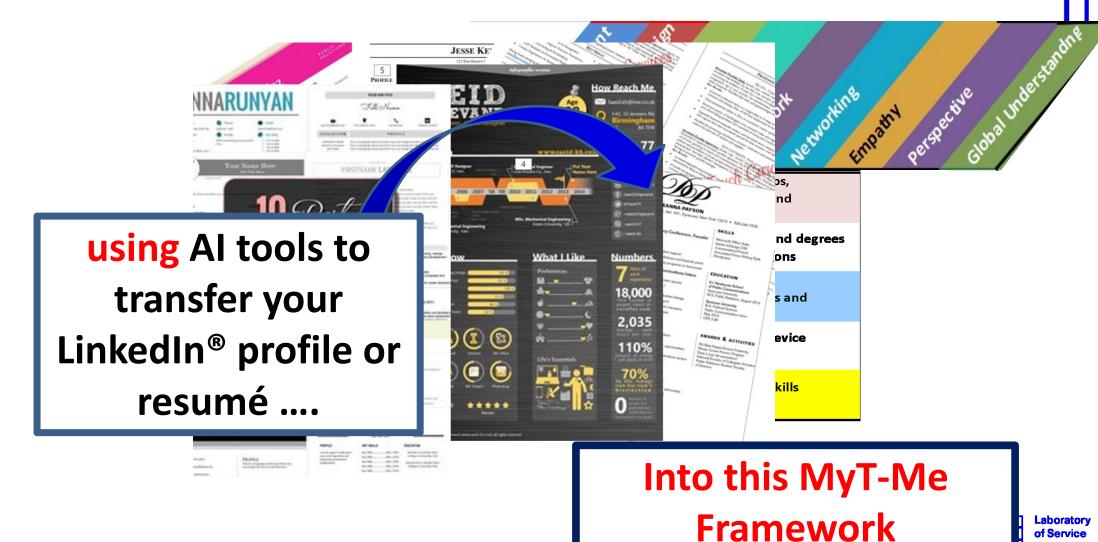


MyT-Me T-Top Categories





So... MyT-Me scores your T-shape by...



Laboratory of Service

My T Me application

How does it work?

- Simply provide the system with information about your activities and achievements:
 - Positions and responsibilities (voluntary and paid)
 - Education and training
 - "Deeds" (awards, publications, etc.)
 - Skills (things you can <u>do</u>)
 - Tools (things you can <u>use</u>)
- The information can be downloaded from
 - your LinkedIn profile,
 - your professional resumé as a PDF file to the system

Or, by direct entry using easy forms to create individual records.

- the MyT-Me system assigns weights to each entry based on an internal weighting algorithm.
- The sums of the assigned weights become the T-Stem and T-Top metrics.



MyT-Me Getting Started

MYTME

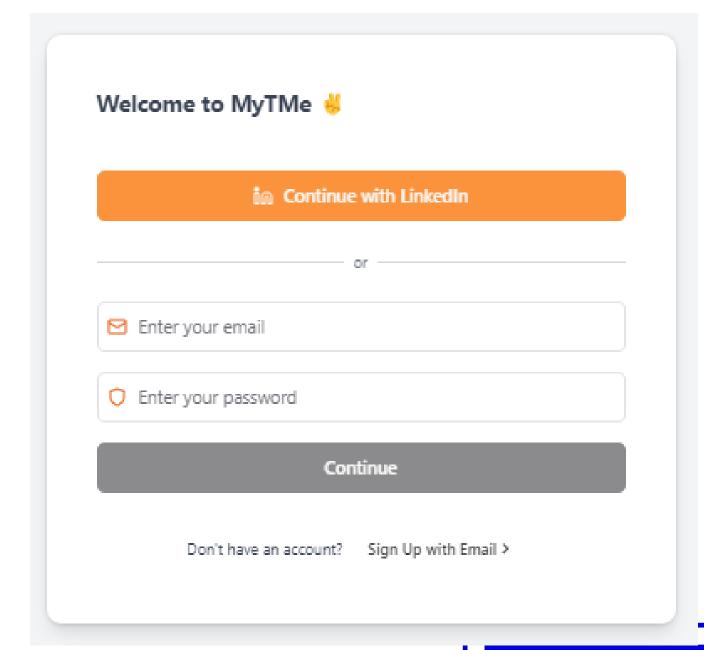
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Get started

Unlock your professional potential and optimize team performance

MyTMe is a comprehensive web-based platform that helps individuals and organizations evaluate and track professional skills, experience, and T-shape for career growth and team effectiveness.







Your T-Top Components The following chart shows how much different categories contribute to your T-Top score. 3571 4096 5902 4706 2425/391 1040 Project Management Organizational Design Communications Critical Thinking Teamwork Networking Empathy Perspective Global Understanding



Your T-Stem Components The following chart shows how much different categories contribute to your T-Stem score. 214 77 167 217 Memberships, Authorships, and Recognitions Education, Briefings, and Teaching Operations Responsibilities and Expertise Software/Device Proficiency Methods/Skills Proficiency







Leonard Walletzky

T-TOP 7787

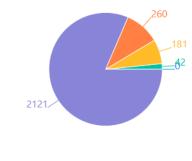
T-STEM 2604

Your T-Top Components The following chart shows how much different categories contribute to your T-Top score.



Your T-Stem Components

The following chart shows how much different categories contribute to your T-Stem score.



■ Memberships, Authorships, and Recognitions ■ Education, Briefings, and Teaching ■ Operations Responsibilities and Expertise ■ Software/Device Proficiency ■ Methods/Skills Proficiency

Your T-Top Scores

The following chart shows your T-Top scores for each T-Top category.



How does your profile compare to others? The following chart shows your percentile ranking in different categories. 14000 Your score is 10391 over 26 years 10500 7000 3500

3 5 7 9 12 15 18 21 24 27 30 33 36 39 42 45 48 51 54 57 60 63

against years since first employment

→ 75th to 95th Percentile → 50th to 75th Percentile → 25th to 50th Percentile

Plot your | Total T-Score



Conclusion

- Multidisciplinary education opens new horizons for the cooperation between faculties, universities and partners
- □Al requires a new approach in education
- ☐ T-shape is not "nice to have" but a need for future jobs

