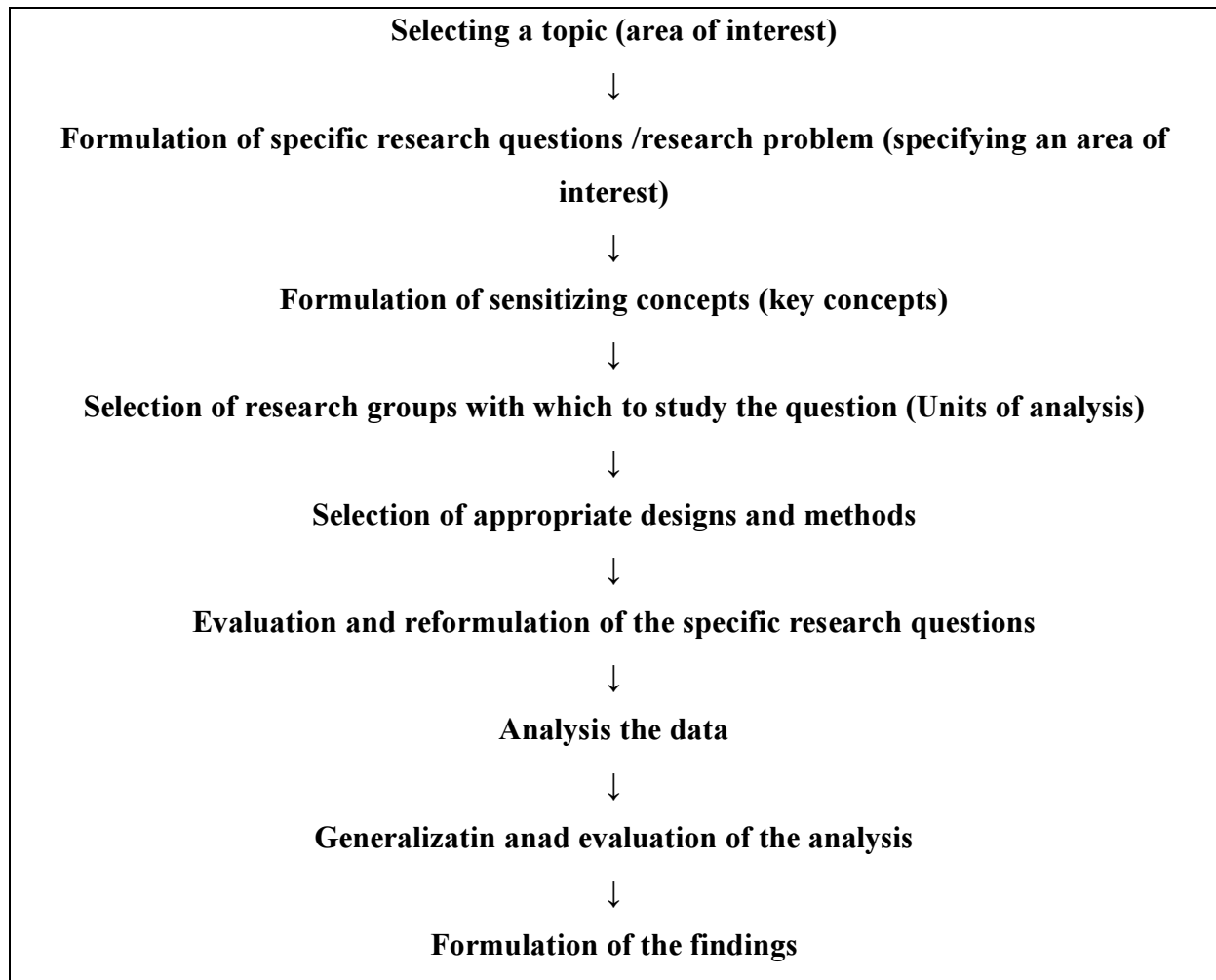


Steps in the research process

(Flick,U. 2005. *An Introduction to Qualitative Research*. London: Sage Publications, p.47)



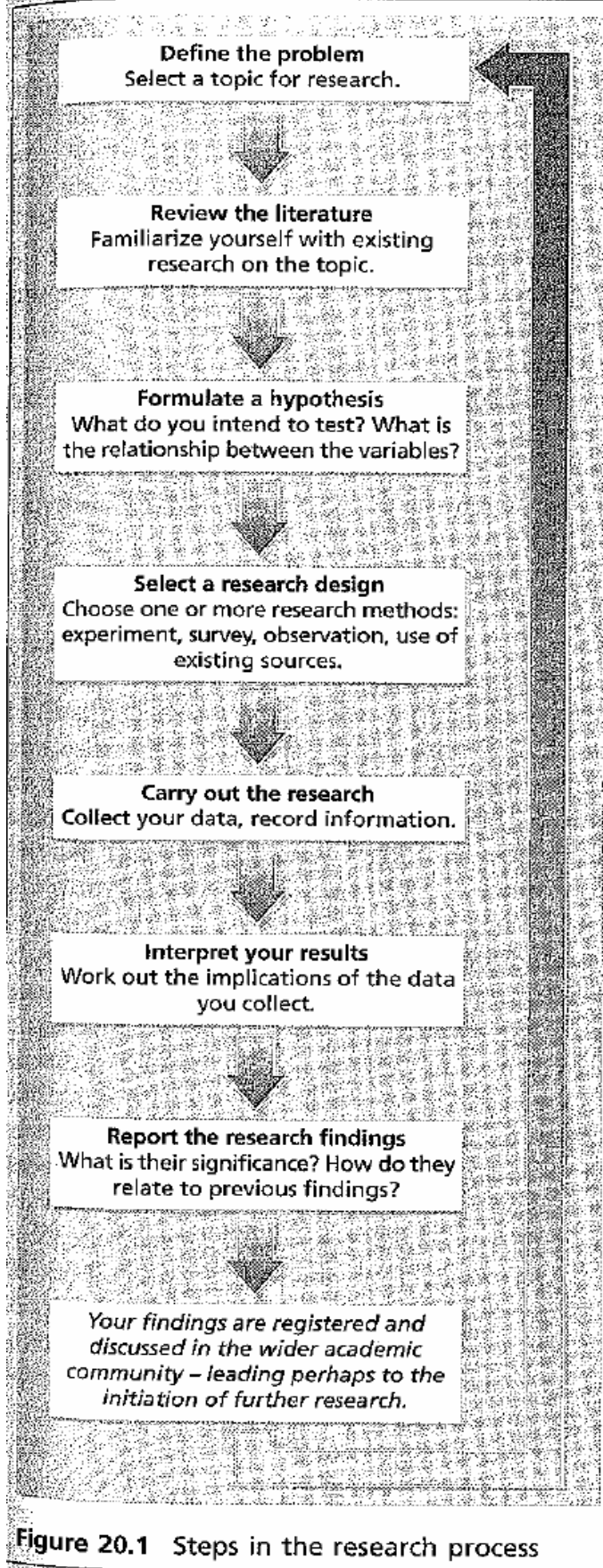


Figure 20.1 Steps in the research process