

# READER CONTENT HEN572

Reader only for students of the course

## Facilitation of Environmental Communication Processes

at the Masaryk University in Brno

prepared by Ir. Jan Haverkamp  
September - November 2018

00. *HEN 572 booklist* – overview literature (1 page)

01. *HEN572 2016 Syllabus* – overview programme (2 pages)

02. *Worksheet Handsigns* – how to use handsigns in communication (1 pages)

03. *Write it Down and Hang it on the Wall* – Ned Ruetten's model of facilitation with flip-charts (1 page)

04. *Education for a Change* – Rick Arnold, Bev Burke, Carl James, D'Arcy Martin, Barb Thomas (206 pages)

05. *Worksheet Programme Spiral* – A model describing workshop formats (5 pages)

06. *the Learning Heads* (1 page)

07. *The Chaordic Path* (1 page)

08. *The Skilled Facilitator 20-22, Group Effectiveness* – Roger Schwarz - Three factors for group effectiveness: performance, process, personal (2 pages)

09.-13. *The Change Handbook* – edited by Peggy Holman and Tom Devane – 5 parts (selected chapters: 0. Introduction; 2. Future Search; 14 Open Space; 15 Appreciative Inquiry; 18 Dynamic Facilitation) (79 pages)

14. *The World Café presents: Café to Go!* – Whole System Associates and the World Café Community (7 pages)

15. *The Skilled Facilitator* – Roger Schwarz, Chapter 4: Understanding the Theories That Guide Our Actions (36 pages)

16. *Brochure Ground Rules* – Roger Schwarz - (12 pages)

17. *Worksheet Facilitative Roles* – Roger Schwarz (1 page)

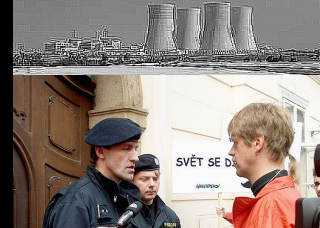
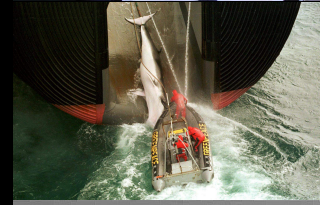
18. *Shared Path, Shared Goal* – EYFA, ZHABA – a linear model for reaching consensus (16 pages)

19/20. *The Unilateral Control Model and the Mutual Learning Model* – Roger Schwarz – 2 parts (5 pages)

21. *Open Space Fishbowl* (7 pages)

22. *PowerPoint is Evil* – Edward Tufte (2 pages)

23. *facilitators programme WBCSD Sustainable Mobility Dialogue, Prague 2001* – ZHABA facilitators collective / WBCSD – (10 pages)



# BACKGROUND MATERIALS

*200501\_infed\_argyris.pdf* – Mark K. Smith – Chris Argyris: Theories of Action, Double-Loop Learning and Organizational Learning (2005) *infed* – <http://www.infed.org/thinkers/argyris.htm> (16 pages)

*201102\_IAF\_EUR\_newsletter\_february11* – Newsletter of the European branch of the International Association of Facilitators, February 2011 (29 pages)

*Snoopy.pdf* – ZHABA facilitators collective – Snoopy evaluation sheet (1 page)

*worksheet\_energizers.pdf* – ZHABA facilitators collective - Energisers for workshops; a brainstorm list (2003) (5 pages)

*worksheet\_facilitation\_basics.pdf* – ZHABA facilitators collective – Core values of facilitation by Roger Schwarz and the ZHABA facilitators collective – (2003) (2 pages)

*worksheet\_facilitation\_preparation.pdf* – Jon Jenkins and Jan Haverkamp – Preparation and Improvisation for a Facilitator (2005) ZHABA facilitators Collective (2 pages)

*worksheet\_power\_flower.pdf* – ZHABA facilitators collective – the use of the Power Flower tool (2001) (2 pages)

*Workshops are different.pdf* – ZHABA facilitators collective – why work in workshops, backgrounds and transformational approach (2002) (5 pages)

# IMPORTANT LINKS

<http://www.iaf-world.org> – the website of the International Association of Facilitators

