

Agenda

- 1) Documents as sources of data
- 2) Interpreting documents: content analysis, semiotics, hermeneutics, discourse analysis, rhetorical analysis

Sources of data

- Letters, diaries, newspapers, magazines, photographs, etc.
- They are "out there"
 waiting to be assembled
 and analyzed
 - Not from the process of field work

How to evaluate documents?

- Authenticity: Is the evidence genuine and of unquestionable origin?
- Credibility: Is the evidence free form error and distortion?
- Representativeness: Is the evidence typical of its kind, and if not, is the extent of its untypicality known?
- Meaning: Is the evidence clear and comprehensible?

Personal documents

- Diaries, letters, autobiographies
- Potential issues:
 - Authenticity
 - Credibility: factual accuracy, whether they reflect the true feelings of writer
 - Representativeness: the literate and the middle class; women under-represented
 - Meaning: abbreviations and codes used by author; damage to documents

Visual objects

- Photographs, other?
- What do pictures reveal about families?
 - A record of ceremonial occasions and recurring events (weddings, Christmas, etc.)
 - oldealizations, natural portrayals, demystification
 - Need to probe beneath the surface of an image
 - Representativeness: what is not photographed?

Official documents from the state

- State as a source of statistical information, textual material
- Issues with state documents:
 - Credibility: is the source biased?
 - Representativeness: these documents are often unique

Official documents from private sources

- Company documents (annual reports, mission statements, etc.)
- Authors may have a particular point of view depends on their position in the company
- Cannot be treated as fully objective and need to be examined in the context of other sources of data
- Representativeness: do we have access to the full set of documents?

Mass-media outputs

- Newspapers, magazines, TV programs, films, etc.
- Authenticity often difficult outputs likely genuine but authorship may be unclear (e.g., editorials)
- Representativeness rarely an issue
- May also need to be aware of context

Virtual documents

- Anything on the Internet...
- Authenticity: anyone could set up a page
- Credibility?
- Constant flux can never know how representative the websites are on certain topics
- May need inside knowledge to understand what is being said

Interpreting documents

- Qualitative content analysis, semiotics, hermeneutics, discourse analysis
- Qualitative content analysis: a search for underlying themes
- Semiotics: "science of signs", analysis of symbols to uncover hidden meanings
 - Signifier = points to an underlying meaning; signified = the meaning to which the signifier points
- Hermeneutics: about interpretation of text; bringing out the meanings of a text from the perspective of its author.
 - Brings attention to social and historical context within which the text was produced

Discourse analysis

- An approach to language that can be applied to forms of communication other than talk (i.e., texts)
- Michael Foucault discourse denotes the way in which a particular set of linguistic categories relating to an object and the ways of depicting it frame the way we comprehend that object
 - The version of an object comes to constitute it
 - A discourse is constitutive of the social world that is a focus of interest or concern

Rhetorical analysis

- A mode of analysis often used in its own right
- Emphasis on the ways in which arguments are constructed either in speech or in written texts
- Role that various linguistic devices (metaphor, analogy, irony) play in the formulation of arguments