

Eva Tomášková eva.tomaskova@law.muni.cz

Marketing for Lawyers **Promotion**, **building image**



Promotion

is one of the 4Ps of marketing mix
involves the process of making a product available for use by a consumer
involves promotional mix
influences building of a company image

Promotional mix I

- Advertising Any paid presentation and promotion of ideas, goods, or services by an identified sponsor.
 - Examples: Radio, television, billboard, direct mail, brochures and catalogs, Web pages, banner ads etc.
 - Your experience?
- Personal Selling through the use of an oral presentation.
 - Examples: Sales presentations, sales meetings, samples, and telemarketing. Can be face-to-face or via telephone.
 - Your experience?
- Sales promotion marketing communication are employed for a predetermined, limited time to increase demand of current customers and stimulate new customers.
 - Examples: Coupons, product samples, rebates, self-liquidating premiums, trade shows etc.
 - Your experience?
- Public relations Paid stimulation of supply for a product or a company by significant news about it or a favorable presentation of it in the media.
 - Examples: Newspaper and magazine articles/reports, TVs and radio presentations, speeches, issue advertising, seminars, facebook.
 - Your experience?

Promotional mix II

Direct Marketing - sends its message directly to consumers.

- Example: catalogue distribution, promotional letters, and street advertising
- Your experience?
- Exhibitions Let potential buyers try the product. Advantage is that businessmen know directly what people see in a product. Opposite, competitors can see exactly what a company is doing.
 - Example: trade fairs, trade shows or exposition
 - Your experience?
- Corporate image The Image is a crucial point in marketing. If the reputation of a company is bad, consumers are not less willing to buy a product from this company as they would have been, if the company had a good image.
 - Example: Sponsorship patronize of a social groups, sponsor hard sick children, patronize some plants or animals, etc.
 - Your experience?



- Which kind of promotion can be used for lawyers?
 - Ads
 - Personal selling
 - Sales promotion
 - Direct marketing
 - Public relations
 - Exhibitions
 - Corporate image

Promotional mix at Lawyers in the Czech Republic

• Allowed:

- Selected types of Advertising
- Selected types of Public Relations
- Exhibitions
- Corporate image

• Prohibited:

- Sales Promotion
- Direct Marketing
- Personal Selling



Advertising I

Includes:

- the name of a product or service
- how that product or service could benefit the consumer
- to persuade potential customers to purchase or
- to consume that particular brand.

Goal:

 repetition of an image or product name in an effort to associate related qualities with the brand in the minds of consumers

Instruments of Advertising

Television

- with special computer graphics and with a song that listeners soon relate to the product
- the most effective mass-market advertising format with high prices TV advertisements
- Radio advertising
 - While radio has the obvious limitation of being restricted to sound, proponents of radio advertising often cite this as an advantage.
- Press advertising
 - allows private individuals or companies to purchase a small, narrowly targeted ad for a low fee advertising a product or service.
- Online advertising
 - Examples of online advertising include contextual ads that appear on search engine results pages, banner ads
- Billboard advertising
 - located in public places which display advertisements to passing pedestrians and motorists
 - Celebrities
 - focuses upon using celebrity power, fame, money, popularity to gain recognition for their products and promote specific stores or products

Evaluation of advertising

- Is the message clear at the first view?
- Is advantage of the product (service) clear at the first view?
- Is the product (service) ease to identify?
- Is the brand (company) ease to identify?



Advertising

the best one for
man
woman
kid





1. Choose from Internet the best one ad for legal services (law company).
2. Choose from Internet the best one ads for men, women and kids.