

Key to exercise 9 p 71:

Noun	Adjective	Opposite adjective (suggested)
strictness	strict	lenient, easy-going; indulgent
willingness to communicate	unwillingness, reluctance	unwilling, reluctant
gentleness	gentle	strict, hard, uncompromising
fairness	fair	unfair, unjust, biased
understanding	understanding	not understanding, ignorant, insensitive
empathy	empathetic/empathic	lacking understanding, insensitive
respect	respectful	disrespectful
kindness	kind	unkind
patience	patient	impatient
tolerance	tolerant	intolerant