O'BRIEN, Heather L. Weaving the Threads of Experience into Human Information Interaction (HII) : Probing User Experience (UX) for New Directions in Information Behaviour. In SPINK, A. and J. HEINSTRÖM. *New Directions in Information*

*Behaviour. Howard House:* Emerald Publishing. 2011, (pp. 69--‐92). ISBN 978-1-78052-170-1.

Doporučené:

MARCHIONINI, Gary. Human–information interaction research and development. *Library & Information Science Research*. 2008, 30, pp. 165–174. ISSN 0740-8188.